

**COUNTY OF MADERA  
BUDGET UNIT DETAIL  
BUDGET FOR THE FISCAL YEAR 2018-19**

Department: Information Technology  
ERP (00242)  
Function: General  
Activity: Other General  
Fund: General

	<u>ACTUAL 2016-17</u>	<u>BOARD APPROVED 2017-18</u>	<u>DEPARTMENT REQUEST 2018-19</u>	<u>CAO RECOMMENDED 2018-19</u>
<b><u>ESTIMATED REVENUES:</u></b>				
CHARGES FOR CURRENT SERVICES				
662700 Other Charges for Services	0	0	30,000	30,000
662802 Interfund Revenue - Comp Svc	0	43,726	12,630	12,630
<b>TOTAL CHARGES FOR CURRENT SERVICES</b>	<b>0</b>	<b>43,726</b>	<b>42,630</b>	<b>42,630</b>
MISCELLANEOUS REVENUE				
670000 Intrafund Revenue	0	255,951	100,823	100,823
<b>TOTAL MISCELLANEOUS REVENUE</b>	<b>0</b>	<b>255,951</b>	<b>100,823</b>	<b>100,823</b>
<b><u>TOTAL ESTIMATED REVENUES</u></b>	<b><u>0</u></b>	<b><u>299,677</u></b>	<b><u>143,453</u></b>	<b><u>143,453</u></b>
<b><u>EXPENDITURES:</u></b>				
SERVICES & SUPPLIES				
720800 Maintenance - Equipment	0	32,768	57,617	57,617
721400 Professional & Specialized Services	0	94,579	91,333	91,333
<b>TOTAL SERVICES &amp; SUPPLIES</b>	<b>0</b>	<b>127,347</b>	<b>148,950</b>	<b>148,950</b>
FIXED ASSETS				
740300 Equipment	274,239	143,480	72,000	72,000
<b>TOTALFIXED ASSETS</b>	<b>274,239</b>	<b>143,480</b>	<b>72,000</b>	<b>72,000</b>
<b><u>TOTAL EXPENDITURES</u></b>	<b><u>274,239</u></b>	<b><u>270,827</u></b>	<b><u>220,950</u></b>	<b><u>220,950</u></b>
<b><u>NET COUNTY COST (EXP - REV)</u></b>	<b><u>274,239</u></b>	<b><u>-28,850</u></b>	<b><u>77,497</u></b>	<b><u>77,497</u></b>

## INFORMATION TECHNOLOGY - ONESolution UPGRADE

### **COMMENTS**

In Fiscal Year 2017-18, Madera County upgraded the Enterprise Resource Planning (ERP) system from IFAS to ONESolution. The implementation project started in Fiscal Year 2016-17 with the actual ONESolution implementation scheduled for Fiscal Year 2017-18. An ERP system is a set of applications that integrate and streamline business processes that are generally used throughout an enterprise, in our case the County. ERP is a way to integrate the data, functions, and processes of an organization into one single system. ERP systems have many components, including hardware and software, in order to achieve the necessary integration. The ERP database stores the data for many County functions such as Financial, Human Resources, Purchasing, Contract Management, Treasurer, and Payroll. Success of the ERP system relies heavily on business processes and active participation of Subject Matter Experts (SME) from the Auditor Controller, Human Resources, Administration, Board of Supervisors, Treasurer, and Information Technology. Representatives from each department collaboratively developed a Vision Statement, Project Overview and Project Plan.

### **Vision Statement**

The Enterprise Resource Planning (ERP) project will provide an integrated Financial and Human Resource system that will support County staff in the delivery of Government services and activities, take advantage of best practices, and significantly improve the efficiency and effectiveness of the County's customer and constituent service and business process.

### **Project Overview**

Madera County, a long time user of SunGard's ERP product, Integrated Financial and Administrative Solution (IFAS), is upgrading to ONESolution. ONESolution is SunGard's Public Sector comprehensive local government Enterprise Resource Planning (ERP) solution. The project focuses on replacing the current system with a state of the art, fully supported solution to improve business processes, provide ERP functions not currently offered, and provide the ability to eventually integrate with Enterprise Content Management (ECM). ECM is the toolset that captures, stores, preserves, and delivers information and supports organization processes.

### **Project Plan – Estimated Implementation Timeline**

The initial implementation of the ERP ONESolution 16.2 upgrade will be completed in Fiscal Year 2017-18. The next phase of the ERP project includes the implementation of Enterprise Content Management (ECM). The ECM phase of the project will be started in Fiscal Year 2017-18 and completed in Fiscal Year 2018-19. ECM will be used for many functions within the County of Madera. Only the share of cost attributed to the ONESolution project of ECM will be included in this budget.

In Fiscal Year 2018-19, the County plans to upgrade from ONESolution 16.2 to ONESolution 18, implement the ONESolution Grants Management Module, issue Welfare warrants for the Department of Social Services through ONESolution, and provide access to ONESolution to outside County agencies through remote access.

## INFORMATION TECHNOLOGY - ONESolution UPGRADE

### ESTIMATED REVENUES

- 662700**      **Charges for Services** (\$30,000) is increased \$30,000 for charges to external agencies accessing ONESolution.
- 662802**      **Interfund Revenue** (\$12,630) is reduced \$31,096 for charges to other departments for ONESolution.
- 670000**      **Intrafund Revenue** (\$100,823) is reduced \$155,128 for charges to other departments for ONESolution.

### SERVICES & SUPPLIES

- 720800**      **Maintenance - Equipment** (\$57,617) is recommended increased \$24,849 to fund the following:

\$5,100      Maintenance Agreement on Kemp Technologies Network Load Balancer  
\$52,517      Superion Hardware Maintenance and Support – Twelve (12) months

- 721400**      **Professional & Specialized Services** (\$91,333) is recommended reduced \$3,246 to fund the following:

\$54,668      Superion Software Maintenance  
\$34,665      Third Party Support Fees – One Solution  
\$2,000      Secure Link

### FIXED ASSETS

- 740300**      **Equipment** (\$72,000) is recommended reduced \$71,480 to fund the following:

\$17,000      Upgrade to ONESolution 18  
\$25,000      ONESolution Interface to C-IV – In order to issue Welfare warrants through ONESolution an interface between ONESolution and C-IV, the Department of Social Services main Welfare application, must be developed.  
\$30,000      Remote Access Solution – In order for agencies outside of the County to access ONESolution, a remote access solution must be in place.