



**MADERA COUNTY
BEHAVIORAL HEALTH ADVISORY BOARD**

AGENDA

**October 16, 2024
11:30AM – 1:00PM**

IN-PERSON MEETING

Madera Behavioral Health
209 E. 7th Street
Madera, CA 93638

The meeting documents are available in hard copy at Madera County Behavioral Health Services (BHS) at 209 East Seventh Street, Madera, CA 93638 and electronically at the BHS Website <https://www.maderacounty.com/government/behavioral-health-services>

In compliance with the American with Disabilities Act (ADA), auxiliary aids and services for this meeting will be provided upon request when given three-day notice.

| | | | | |
|--------------------------------------|-----------------------------|--|---------------------------------------|-----------------------------|
| Bertha Avila District 1 | James Patrick District 1 | Mary Norris District 2 | Sharon Diaz District 2 | Wendy Hicks District 2 |
| Steven Mortimer Chair, District 3 | Eric Oxelson District 3 | Donald Horal Vice-Chair, District 3 | Joe Torres District 4 | Lori Prentice District 4 |
| Irene Flemming District 4 | Dawn Garcia District 5 | Jennifer Mullikin District 5 | Leticia Gonzalez County Supervisor | |

CALL TO ORDER

A. ROLL CALL

B. APPROVAL OF MINUTES

Action Item: Approval of the Minutes of August 21, 2024 Meeting.
Action Item: Approval of the Minutes of September 18, 2024 Meeting.

C. APPROVAL OF AGENDA

Action Item: Approval of the Agenda for September 18, 2024 Meeting.
Action Item: Approval of the Agenda for October 16, 2024 Meeting.

D. MADERA COUNTY BOARD OF SUPERVISORS APPROVED AGENDA ITEMS

9/17/2024 BOS APPROVED ITEMS

1. Turning Point of Central California, Inc-Hope House and Mountain Wellness Center
2. Psynergy Programs, Inc.
3. BHAB Appointment-J. Patrick
4. Madera County Community, Assistance, Recovery and Empowerment (CARE) Act Presentation

10/1/2024 BOS APPROVED ITEMS

1. Madera County Superintendent of Schools
2. Tulare County Superintendent of Schools Friday Night Live
3. San Jose Behavioral Health
4. CalMHSa Psychiatric Inpatient Concurrent Review

E. ANNOUNCEMENTS

F. PUBLIC COMMENT PERIOD

The Public may address the Board on any matter pertaining to Madera County Department of Behavioral Health Services that is not on the agenda; however, the Board is prohibited by law from taking any substantive action on matters discussed that are not on the agenda. Each person is limited to 3 minutes.

G. COMMITTEE REPORTS

The Chairperson and/or Committees may report about various matters involving Madera County Department of Behavioral Health Services. There will be no Board discussion except to ask questions or refer matters to staff. No action will be taken unless listed in a previous agenda.

1. CHAIRPERSON/COMMITTEE CHAIR REPORTS

a. Standing Committees

- 1.) Executive Committee: Chair & Vice-Chair
- 2.) Membership Committee: Steven Mortimer & Dawn Swinton Garcia
Action: Approval to recommend Anita Sanders to the Board of Supervisors for appointment to fill vacancy in District 1.
- 3.) Nominating Committee: Joe Torres & Supervisor Leticia Gonzalez
- 4.) Substance Use Disorder Committee: Jennifer Mullikin & Bertha Avila
- 5.) Data & Outcomes Committee: Eric Oxelson
- 6.) Cultural Competence and Behavioral Health Services Act Advisory Committee: Joe Torres

2. DISCUSSION/ACTION ITEMS

Action Item: BHAB will take action to review and approved proposed ByLaws Amendment to Article VI section 6b. Amendment will now read as followed: On the event of a vacancy in the office of the **Chair** or Vice Chair, the Nominating Committee shall recommend a nominee(s) for that office at the earliest possible regular Board meeting and a special election shall be called for the next meeting.

H. DIRECTOR'S REPORT – Arthur Galindo, LCSW, Interim Assistant Director, Madera County Department of Behavioral Health Services (MCDBHS).

1. BHS Homeless Outreach Data Report
2. 2024 Data Notebook

The Behavioral Health Services Director will report to the Board on various matters involving Madera County Department of Behavioral Health Services. There will be no Board discussion except to ask questions or refer matters to staff, as no action will be taken unless listed on a previous agenda.

I. AGENDA ITEMS FOR FUTURE MEETING

J. CONFIRMATION OF MEETING DATE/ADJOURNMENT

The next meeting will be November 20, 2024, 11:30am-1:00pm, in-person at Madera Behavioral Health, 209 E. 7th Street, Madera CA 93638.

BOARD MEMBERS WHO ARE NOT GOING TO ATTEND A MEETING, PLEASE CONTACT MELISSA TORRES, AT 673-3508, EXT. 1225, BY NOON ON THE MONDAY PRIOR TO THE MEETING.

PACKET ATTACHMENTS

Behavioral Health Advisory Board August 21, 2024 and September 18, 2024 Minutes

Behavioral Health Advisory Board September 18, 2024 and October 18, 2024 Agenda

Behavioral Health Advisory Board Attendance Report

Hope House Activity Calendars

CONTACT INFORMATION

MCDBHS Interim Assistant Director: Arthur Galindo, LCSW
Secretary/BHAB Liaison: Melissa Torres, Executive Assistant Madera County
Department of Behavioral Health Services PO Box 1288
Madera, CA 93639 (559) 395-0451



**MADERA COUNTY BEHAVIORAL
HEALTH ADVISORY BOARD
MEETING MINUTES
September 18, 2024
IN-PERSON MEETING
11:30 AM - 1:00 PM**

CALL TO ORDER:

| Attendee Name | Title | Call to Order time |
|-----------------|--|--------------------|
| Steven Mortimer | Behavioral Health Advisory Board Chair | 11:36 AM |

A. ROLL CALL

| Attendee Name | Title | Status |
|-----------------------------|---|---------|
| Bertha Avila | Board Member District 1 | Present |
| Sharon Diaz | Board Member District 2 | Absent |
| Mary Norris | Board Member District 2 | Present |
| Wendy Hicks | Board Member District 2 | Absent |
| Steven Mortimer | Board Chairperson District 3 | Present |
| Eric Oxelson | Board Member District 3 | Present |
| Donald Horal | Board Member Vice Chairperson District 3 | Absent |
| Joe Torres | Board Member District 4 | Present |
| Lori Prentice | Board Member District 4 | Absent |
| Irene Flemming | Board Member District 4 | Present |
| Dawn Swinton Garcia | Board Member District 5 | Present |
| Ginger Prentice | Board Member District 5 | Absent |
| Jennifer Mullikin | Board Member District 5 | Absent |
| Supervisor Leticia Gonzalez | Board Member, Board of Supervisors Representative, District 4 | Present |

B. APPROVAL OF MINUTES

Consideration of approval of Minutes for August 21, 2024 meeting. No quorum was met.

| BHAB MEMBER | YES | NO | Abstain | Other |
|-----------------------------|-----|----|---------|-------|
| Bertha Avila | | | | |
| Sharon Diaz | | | | |
| Mary Norris | | | | |
| Wendy Hicks | | | | |
| Steven Mortimer | | | | |
| Eric Oxelson | | | | |
| Donald Horal | | | | |
| Joe Torres | | | | |
| Lori Prentice | | | | |
| Irene Flemming | | | | |
| Dawn Swinton Garcia | | | | |
| Ginger Prentice | | | | |
| Jennifer Mullikin | | | | |
| Supervisor Leticia Gonzalez | | | | |

| | |
|-----------------------|----------------------|
| Motion Passes: | Motion Fails: |
|-----------------------|----------------------|

1x=Made Motion 2x=Made 2nd Motion

****No Quorum was met****

C. APPROVAL OF AGENDA

Consideration of approval of the Agenda for September 18, 2024 meeting. No quorum was met.

| BHAB MEMBER | YES | NO | Abstain | Other |
|-----------------------------|----------------------|-----------|----------------|--------------|
| Bertha Avila | | | | |
| Sharon Diaz | | | | |
| Mary Norris | | | | |
| Wendy Hicks | | | | |
| Steven Mortimer | | | | |
| Eric Oxelson | | | | |
| Donald Horal | | | | |
| Joe Torres | | | | |
| Lori Prentice | | | | |
| Irene Flemming | | | | |
| Dawn Swinton Garcia | | | | |
| Ginger Prentice | | | | |
| Jennifer Mullikin | | | | |
| Supervisor Leticia Gonzalez | | | | |
| Motion Passes: | Motion Fails: | | | |

1x=Made Motion 2x=Made 2nd Motion

****No Quorum was met****

D. ANNOUNCEMENTS

Mr. Torres announced BHS Second Annual Walk and Rally for Recovery for Saturday September 21st, from 10am-1pm at Courthouse Park. Ms. Norris reported that Mind Drivers who is currently located in Fresno, Clovis, Sanger and Merced will soon be opening up a facility in Madera and Porterville. Mind Drivers is a mental health facility that offers Psychotherapy and Psychiatry services for individuals, couples, and families. Ms. Norris stated if the board is interested, the Director would like to do a presentation on their services.

E. BOARD OF SUPERVISORS' AGENDA ITEMS

8/20/2024-9/03/2024

1. God's Love Outreach Ministries
2. BHC Fremont Hospital
3. Fresno Pacific University
4. Mental Health Services Act Three-Year Plan Fiscal Years 2023-2026, Annual Update for Fiscal Year 2023-2024
5. Jonathan Terry, DO, QME, ABIHM, IFMCP Diplomate of the American Board of Psychiatry and Neurology for Psychiatric Services Amendment
6. Superior Court of California, County of Madera
7. National Suicide Prevention Month Proclamation
8. National Recovery Month Proclamation

F. PUBLIC COMMENT PERIOD –Speakers have up to 3 minutes to present an item.

The Public may address the Board on any matter pertaining to Madera County Department of Behavioral Health Services that is not on the agenda; however, the Board is prohibited by law from taking any substantive action on matters discussed that are not on the agenda. Each person is limited to 3 minutes.

G. COMMITTEE REPORTS

1. CHAIRPERSON/COMMITTEE CHAIR REPORTS

a. Standing Committees

1. Executive Committee: Chair & Vice-Chair

No report was provided by this committee.

2. Membership and Nominating Committee: Steven Mortimer & Dawn Swinton Garcia

Action Item: New application received and committee will conduct interview on 10/16/24 at 11:00am with candidate Anita Sanders.

3. AOD Committee: Jennifer Mullikin & Bertha Avila

No report was provided by this committee due to Ms. Mullikin's absence.

4. Data and Outcomes Committee-Eric Oxelson

Mr. Oxelson reported the committee will meet on 9/24/24. He will report out in the next meeting.

5. Cultural Competence and Behavioral Health Services Act Advisory Committee-Joe Torres

Mr. Torres reported that the committee is conducting Listening Sessions to get feedback from the community on what social media platforms they utilize to get information regarding mental health resources. This feedback is geared toward the Hispanic community.

2. DISCUSSION/ACTION ITEMS

Mr. Mortimer would like to amend ByLaws in section 6b, to add "in the vacancy of the Chair". He also reports he would like for the Board to hire an interpreter for meetings so that the board can get verbatim from Ms. Avila.

H. DIRECTOR'S REPORT-Arthur Galindo, LCSW, Interim Assistant Director, Madera County Department of Behavioral Health Services (MCDBHS).

1. Perla Vaca, BHS Senior Administrative Analyst, provided report to the board. Report is attached.

I. ITEMS FOR FUTURE AGENDA

1. Mr. Mortimer would like information about BHS Homeless Outreach.

J. CONFIRMATION OF MEETING DATE/ADJOURNMENT

The meeting was adjourned at 12:36 pm by Steven Mortimer.

The next meeting will occur on October 16, 2024, 11:30 am- 1:00 pm, at Madera Behavioral Health, 209 E 7th Street, Madera CA 93638.

DEPARTMENT OF BEHAVIORAL HEALTH SERVICES



BEHAVIORAL HEALTH ADVISORY BOARD

SEPTEMBER 18, 2024

CONSUMER PERCEPTION SURVEY (CPS) REPORT – CLIENT SATISFACTION SURVEY



Thank You for Joining Us Today.

Once a year, the Madera County Department of Behavioral Health Services (MCDBHS) Conducts a Voluntary Client Perception Survey (CPS) which is the Topic of this Presentation.

A total of **271** Surveys Were Collected in the Spring of 2024.

The Goal of this Presentation is to Provide a Data Driven Breakdown of Key Questions Reflective of MCDBHS' Quality of Services and Impact on Client Lives as Reported by Clients and/or Client's Legal Representative Themselves.

Responses vary in quantity from question to question due to the voluntary nature of this survey which is why not all slides will add up to our total of 271. To account for this, each slide will provide you with the number of answers collected for each question.

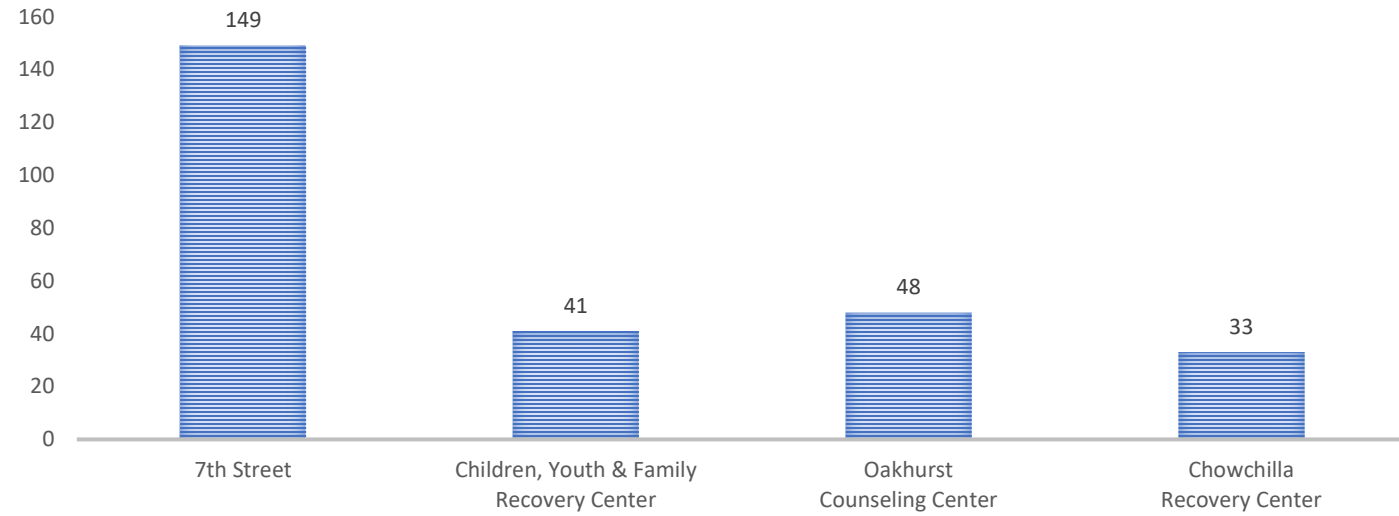


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CLINIC SITE TOTALS



| Clinic Site Totals by Survey Type | | | | |
|--|---------------------|----------|----------------------|--------------------------|
| | Youth Ages 13-17 | Families | Adults Ages 18-59 | Older Adults Ages 60+ |
| 7th Street | 0 | 0 | 130 | 19 |
| Children, Youth & Family Recovery Center | 17 | 24 | 0 | 0 |
| Oakhurst Counseling Center | 6 | 9 | 28 | 5 |
| Chowchilla Recovery Center | 8 | 5 | 17 | 3 |

Responses: 271/271=100%



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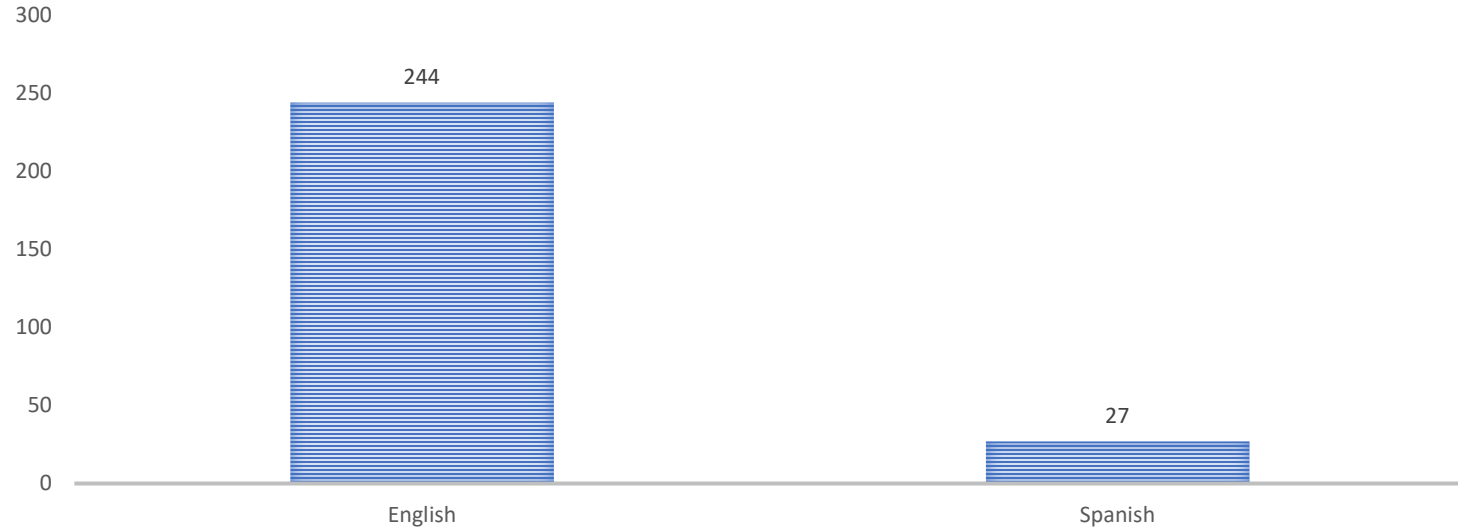




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LANGUAGE TOTALS

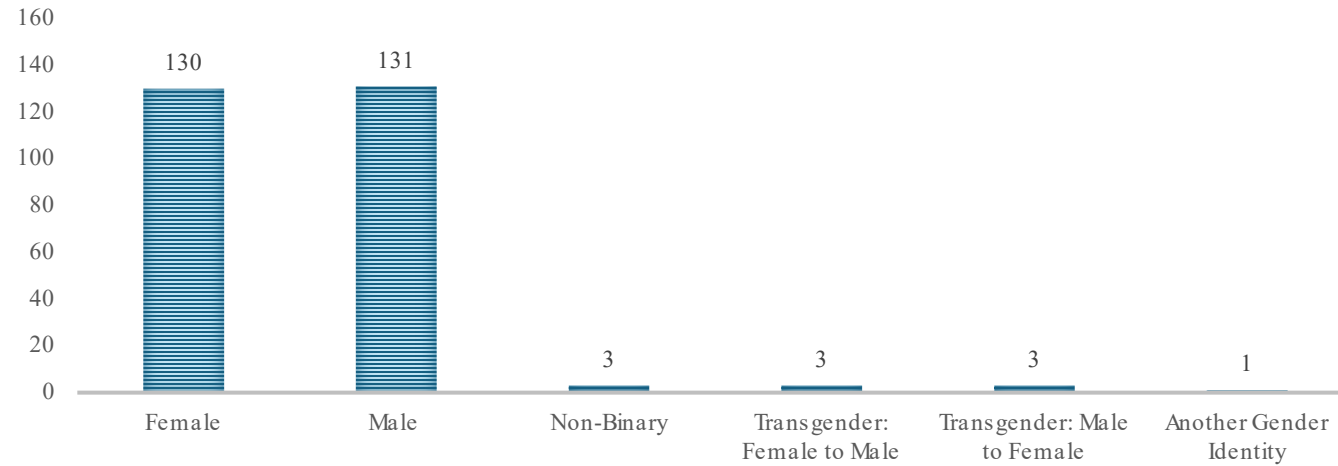


| Language Totals by Survey Type | | | | |
|--------------------------------|---------------------|----------|----------------------|--------------------------|
| | Youth Ages 13-17 | Families | Adults Ages 18-59 | Older Adults Ages 60+ |
| English | 31 | 30 | 159 | 24 |
| Spanish | 0 | 8 | 16 | 3 |

Responses: 271/271=100%



GENDER TOTALS



Gender Totals by Survey Type

| | Youth Ages 13-17 | Families | Adults Ages 18-59 | Older Adults Ages 60+ |
|--------------------------------|---------------------|----------|----------------------|--------------------------|
| Female | 20 | 13 | 82 | 15 |
| Male | 9 | 24 | 87 | 11 |
| Non-Binary | 1 | 1 | 1 | 0 |
| Transgender: Female to Male | 1 | 0 | 2 | 0 |
| Transgender: Male to Female | 0 | 0 | 3 | 0 |
| Another Gender Identity | 0 | 1 | 0 | 0 |

Responses: 271/271=100%

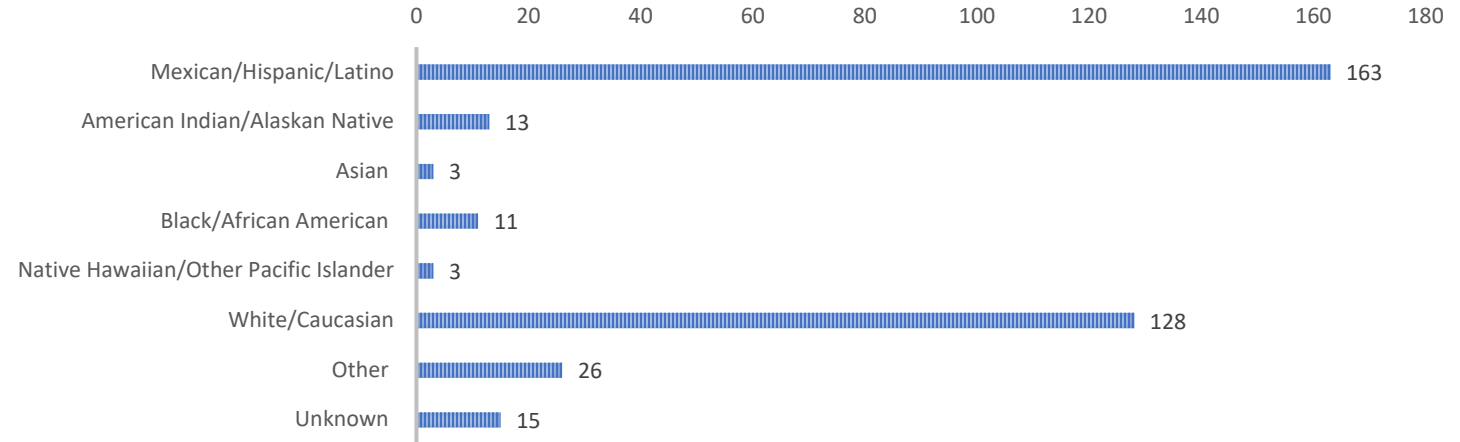


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RACE/ETHNICITY TOTALS



Race/Ethnicity Totals by Survey Type

| | Youth Ages 13-17 | Families | Adults Ages 18-59 | Older Adults Ages 60+ |
|--|---------------------|----------|----------------------|--------------------------|
| Mexican/Hispanic/Latino | 21 | 28 | 107 | 7 |
| American Indian/Alaskan Native | 2 | 3 | 6 | 2 |
| Asian | 0 | 1 | 2 | 0 |
| Black/African American | 1 | 0 | 9 | 1 |
| Native Hawaiian/Other Pacific Islander | 0 | 0 | 3 | 0 |
| White/Caucasian | 10 | 19 | 82 | 17 |
| Other | 10 | 7 | 2 | 7 |
| Unknown | 4 | 2 | 9 | 0 |

Responses: 362/271=134%

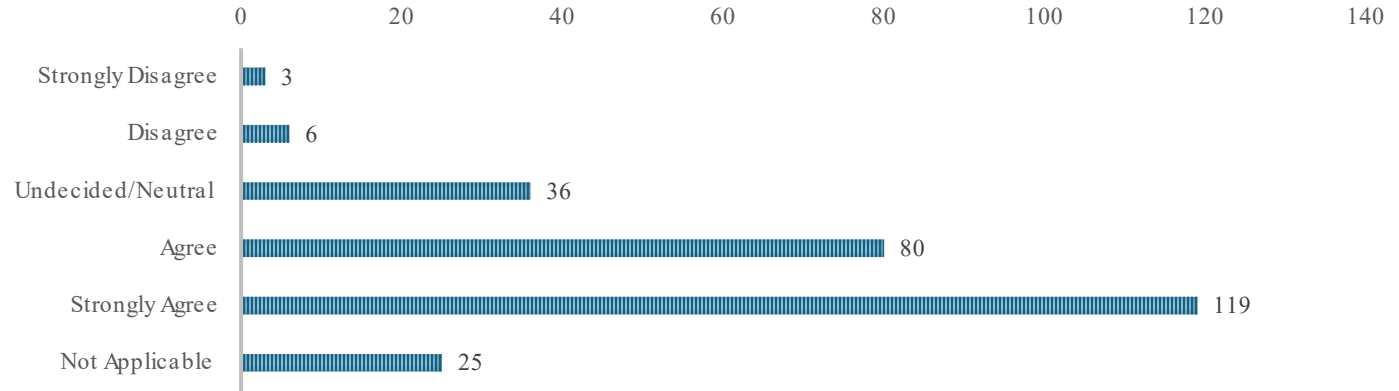


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STAFF WAS CONSIDERATE TO MY CULTURAL/ETHNIC BACKGROUND TOTALS



| Cultural/Ethnic Consideration Totals by Survey Type | | | | |
|---|---------------------|----------|----------------------|--------------------------|
| | Youth Ages 13-17 | Families | Adults Ages 18-59 | Older Adults Ages 60+ |
| Strongly Disagree | 0 | 0 | 3 | 0 |
| Disagree | 0 | 0 | 6 | 0 |
| Undecided/Neutral | 5 | 3 | 28 | 0 |
| Agree | 11 | 8 | 51 | 10 |
| Strongly Agree | 9 | 22 | 74 | 14 |
| Not Applicable | 6 | 5 | 12 | 2 |

Responses: 269/271=99%

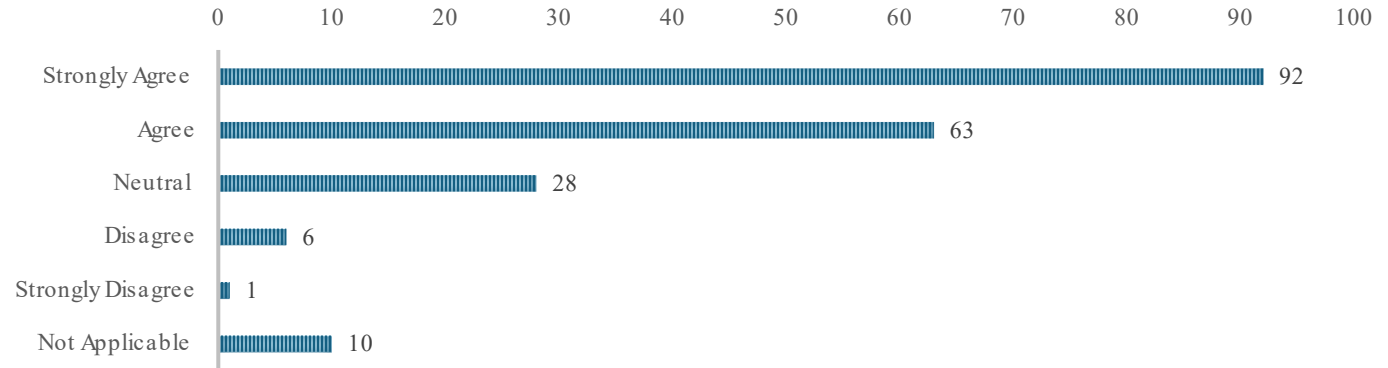


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I WAS ENCOURAGED TO USE CONSUMER-RAN PROGRAMS TOTALS



Consumer-Run Programs (Adults Only) Totals by Survey Type

| | Adults Ages 18-59 | Older Adults Ages 60+ |
|-------------------|----------------------|--------------------------|
| Strongly Disagree | 84 | 8 |
| Disagree | 50 | 13 |
| Undecided/Neutral | 24 | 4 |
| Agree | 6 | 0 |
| Strongly Agree | 1 | 0 |
| Not Applicable | 10 | 0 |

Responses: 200/271=74%

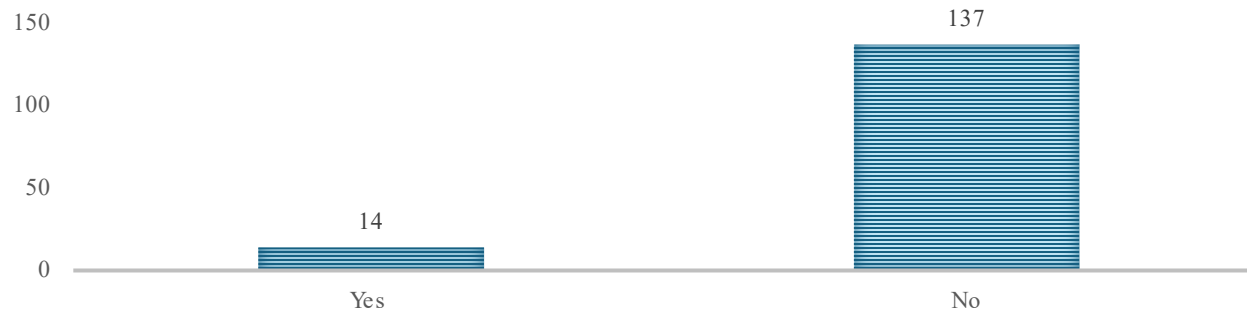


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WERE YOU/YOUR CHILD ARRESTED SINCE BEGINNING TO RECEIVE MENTAL HEALTH SERVICES TOTALS



| Arrest Totals by Survey Type | | | | |
|------------------------------|---------------------|----------|----------------------|--------------------------|
| | Youth Ages 13-17 | Families | Adults Ages 18-59 | Older Adults Ages 60+ |
| Yes | 3 | 1 | 9 | 1 |
| No | 21 | 25 | 76 | 15 |

Responses: 151/271=56%

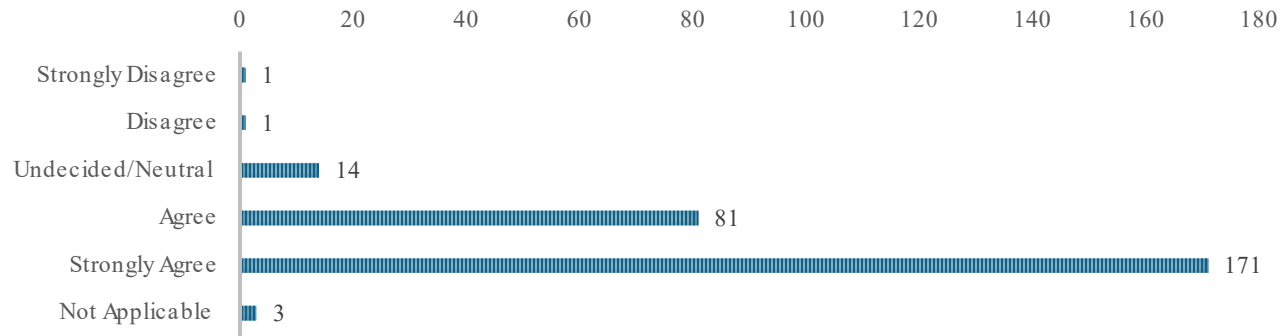


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OVERALL, I LIKE/ AM SATISFIED WITH THE SERVICES RECEIVED HERE (BHS) TOTALS



| Satisfaction with Services Totals by Survey Type | | | | |
|--|---------------------|----------|----------------------|--------------------------|
| | Youth Ages 13-17 | Families | Adults Ages 18-59 | Older Adults Ages 60+ |
| Strongly Disagree | 0 | 1 | 0 | 0 |
| Disagree | 0 | 0 | 0 | 1 |
| Undecided/Neutral | 1 | 2 | 10 | 1 |
| Agree | 10 | 10 | 51 | 10 |
| Strongly Agree | 19 | 23 | 114 | 15 |
| Not Applicable | 1 | 2 | 0 | 0 |

Responses: 271/271=100%

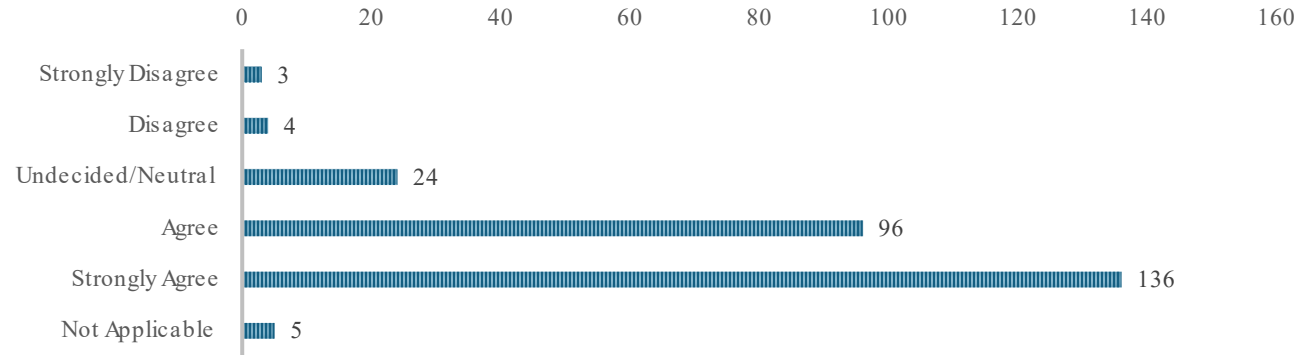


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I OR MY CHILD GOT THE HELP WE THOUGHT WE NEEDED TOTALS



Received the Help Needed Totals by Survey Type

| | Youth Ages 13-17 | Families | Adults Ages 18-59 | Older Adults Ages 60+ |
|-------------------|---------------------|----------|----------------------|--------------------------|
| Strongly Disagree | 0 | 1 | 1 | 1 |
| Disagree | 1 | 1 | 2 | 0 |
| Undecided/Neutral | 1 | 4 | 15 | 4 |
| Agree | 15 | 10 | 60 | 11 |
| Strongly Agree | 12 | 20 | 94 | 10 |
| Not Applicable | 2 | 2 | 1 | 0 |

Responses: 268/271=99%

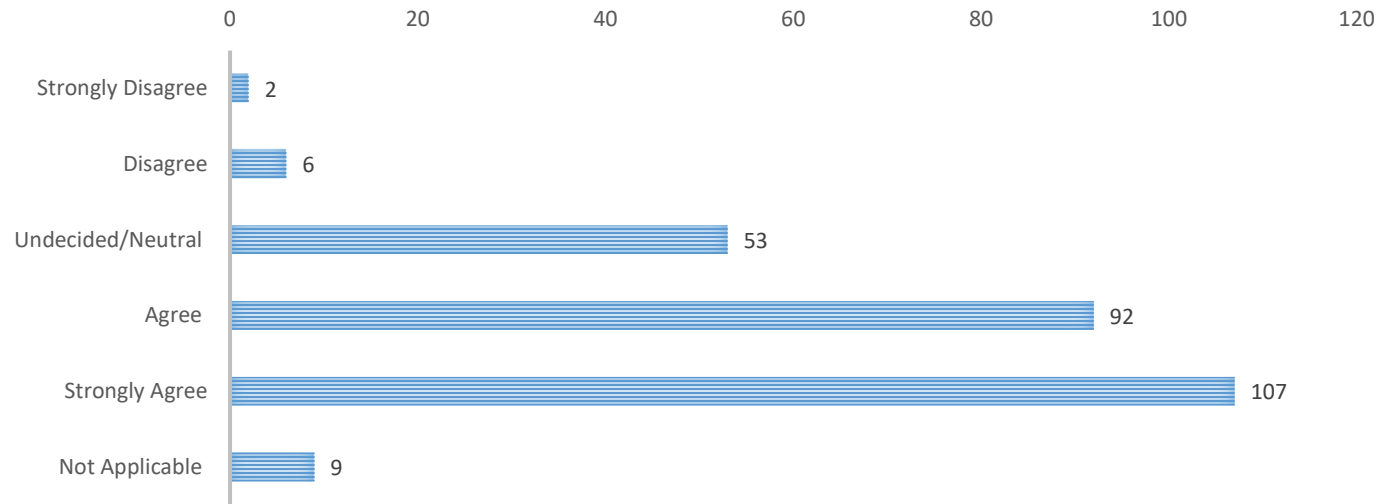


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BETTER AT/MORE EFFECTIVELY HANDLING DAILY LIFE/PROBLEMS TOTALS



Ability to handle daily life/problems Totals by Survey Type

| | Youth Ages 13-17 | Families | Adults Ages 18-59 | Older Adults Ages 60+ |
|-------------------|---------------------|----------|----------------------|--------------------------|
| Strongly Disagree | 0 | 1 | 1 | 0 |
| Disagree | 0 | 1 | 3 | 2 |
| Undecided/Neutral | 11 | 8 | 29 | 5 |
| Agree | 14 | 8 | 62 | 8 |
| Strongly Agree | 5 | 17 | 74 | 11 |
| Not Applicable | 1 | 3 | 5 | 0 |

Responses: 269/271=99%

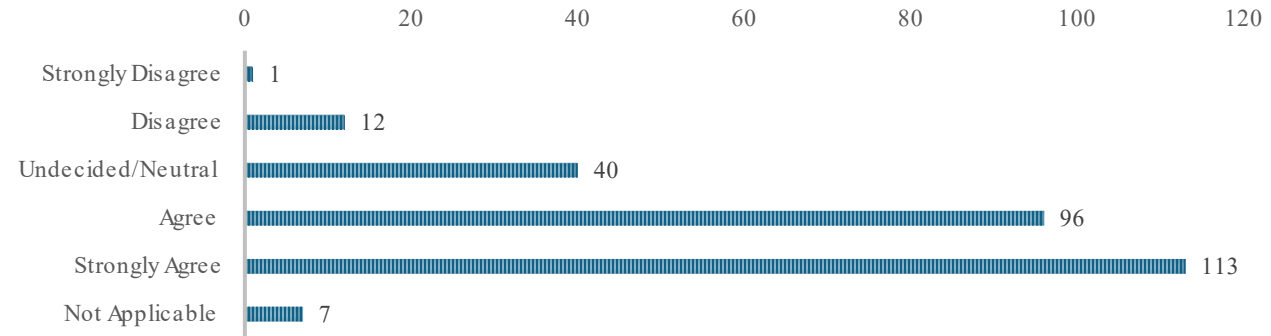


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IN CRISIS, I WOULD HAVE THE SUPPORT I NEED FROM FAMILY OR FRIENDS TOTALS



Support Needed in Crisis Totals by Survey Type

| | Youth Ages 13-17 | Families | Adults Ages 18-59 | Older Adults Ages 60+ |
|-------------------|---------------------|----------|----------------------|--------------------------|
| Strongly Disagree | 0 | 0 | 1 | 0 |
| Disagree | 6 | 1 | 3 | 2 |
| Undecided/Neutral | 4 | 2 | 29 | 5 |
| Agree | 13 | 13 | 62 | 8 |
| Strongly Agree | 7 | 21 | 74 | 11 |
| Not Applicable | 1 | 1 | 5 | 0 |

Responses: 269/271=99%

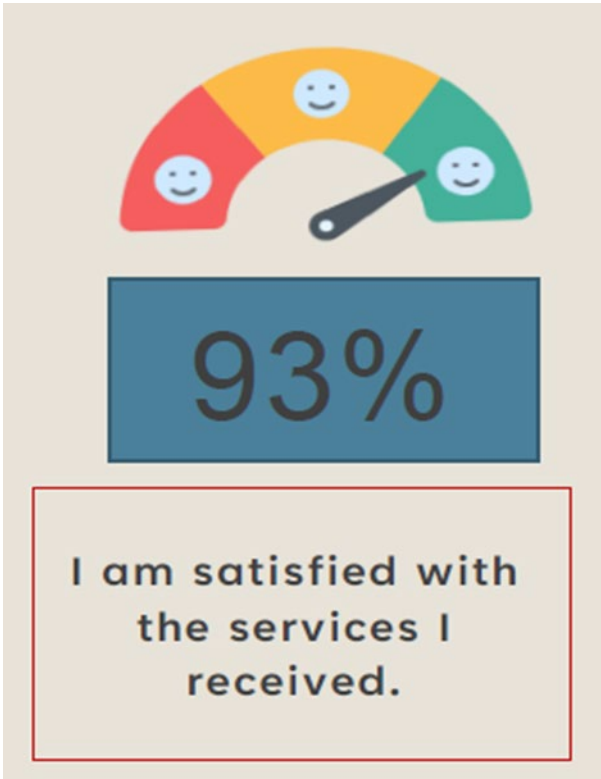


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Overall Satisfaction Spring of 2024



Responses: 252/271=93%



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Thank you!

Any Questions?



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OCTOBER



Hope House of Madera County Youth Program Calendar

117 North R Street, Suite 103, Madera CA 93637 (559)664-9021



| Monday | Tuesday | Wednesday | Thursday | Friday |
|---|----------------------|----------------------|----------------------|---------------------------|
| <p><u>3:00pm</u></p> | <p><u>3:00pm</u></p> | <p><u>3:00pm</u></p> | <p><u>3:00pm</u></p> | <p><u>3:00pm</u></p> |
| <p><u>4:00pm</u></p> <p>52 Changes</p> | <p><u>4:00pm</u></p> | | <p><u>4:00pm</u></p> | <p>MOVIE TIME!</p> |

Open
Mon - Fri
2pm - 6pm



• World Mental Health Day – Thursday, Oct. 10th



EMOTIONAL - SPIRITUAL - INTELLECTUAL - PHYSICAL - ENVIRONMENTAL - FINANCIAL - OCCUPATIONAL - SOCIAL

OCTUBRE



Hope House of Madera County Calendario del programa Juvenil

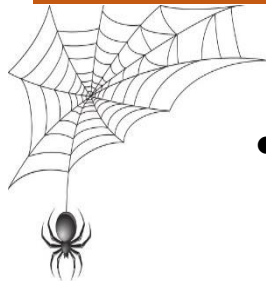
117 North R Street, Suite 103, Madera CA 93637 (559)664-9021



| Lunes | Martes | Miércoles | Jueves | Viernes |
|--|--|--|--|--------------------------------------|
| <p><u>3:00pm</u></p> | <p><u>3:00pm</u></p> <p>Eventos Actuales</p> | <p><u>3:00pm</u></p> <p>Cuidado Personal</p> | <p><u>3:00pm</u></p> <p>Torneo de Juegos</p> | <p><u>3:00pm</u></p> <p>Pelicula</p> |
| <p><u>4:00pm</u></p> <p>52 Cambios</p> | <p><u>4:00pm</u></p> <p>Torneo de Juegos</p> | | <p><u>4:00pm</u></p> | |



Abierto
Lunes a Viernes
2pm - 5pm



- Dia Mundial de Salud Mental - Jueves el 10 de Octubre



EMOTIONAL - SPIRITUAL - INTELLECTUAL - PHYSICAL - ENVIRONMENTAL - FINANCIAL - OCCUPATIONAL - SOCIAL



Hope House of Madera County October Adult Program Calendar



117 North R Street, Suite 103, Madera CA 93637 (559)664-9021

Monday

Tuesday

Wednesday

Thursday

Friday

9:00am



9:00am



9:00am

**Morning
Walk
at the
Swap
Meet**



9:00am



9:00am



9:30am



10:00am



10:00am



10:00am

**MOVIE
TIME!**

11:00am

**52
Changes**

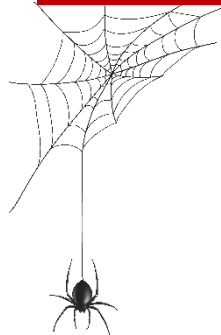
11:00am

TED
IDEAS WORTH SPREADING

11:00am



11:00am



OPEN Monday - Friday from 8:00am to 12:30pm

- World Mental Health Day - Thursday, Oct. 10th
 - Visit MCWC - Thursday, Oct. 10th & 24th
- Town Hall Meeting - Thursday, Oct. 31st @ 11:00AM



EMOTIONAL - SPIRITUAL - INTELLECTUAL - PHYSICAL - ENVIRONMENTAL - FINANCIAL - OCCUPATIONAL - SOCIAL



Hope House of Madera County

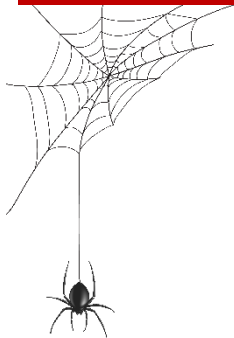
Calendario para el programa de adultos - Octubre



117 North R Street, Suite 103, Madera CA 93637 (559)664-9021



| Lunes | Martes | Miercoles | Jueves | Viernes |
|---|---|---|--|---|
| <p>9:00am</p> <p>Caminata</p> | <p>9:00am</p> <p>Caminata</p> | <p>9:00am</p> <p>PASEANDO EN EL REMATE</p> | <p>9:00am</p> <p>Caminata</p> | <p>9:00am</p> <p>Torneo de Juegos</p> |
| <p>9:30am</p> <p>Torneo de Juegos</p> | <p>10:00am</p> <p>CREATIVE CORNER</p> | <p>10:00am</p> <p>CREATIVE CORNER</p> | <p>10:00am</p> <p>Torneo de Juegos</p> | <p>10:00am</p> <p>Pelicula</p> |
| <p>11:00am</p> <p>52 Cambios</p> | <p>11:00am</p> <p>TED IDEAS WORTH SPREADING</p> | <p>11:00am</p> <p>Eventos Actuales</p> | <p>11:00am</p> <p>Torneo de Juegos</p> | |



Abierto de Lunes a Viernes de 8:00am a 12:30pm

- Día Mundial de la Salud Mental- Jueves el 10 de Octubre
 - Viaje a MCWC - Jueves el 10 y 24 de Octubre
 - Junta Communal - Jueves el 31 de Octubre a la 11



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