

**Madera County Public Works
Special Districts**
200 W. 4th Street, Ste 3100, Madera, CA 93637
(559) 675-7811 (559) 675-7631 Fax

Application for New Services

I AGREE TO PAY ALL FEES AND CHARGES FOR SAID SERVICES AND TO COMPLY WITH ALL RULES AND REGULATIONS OF THE COUNTY OF MADERA PERTAINING TO SUCH SERVICES.

I UNDERSTAND AND AGREE THAT I SHALL CONTINUE TO BE LIABLE FOR ALL CHARGES UNTIL AFTER THE COUNTY OF MADERA PUBLIC WORKS DEPARTMENT HAS RECEIVED FROM ME A WRITTEN NOTICE TO DISCONTINUE SUCH SERVICES AND ALL SAID SERVICES HAVE BEEN PAID IN FULL. I ALSO UNDERSTAND THAT THE PROPERTY OWNER CAN REQUEST TERMINATION OF SERVICES ONLY UPON CHANGE OF OWNERSHIP.

DELINQUENT POLICY: IF YOUR BILL BECOMES PAST DUE A LATE PENALTY WILL BE ASSESSED AND SERVICE MAY BE SUBJECT TO SHUT OFF. IF YOUR WATER IS SHUT OFF, THERE IS A REINSTATEMENT FEE AND ADDITIONAL PENALTIES FOR THE AMOUNTS PAST DUE. FOR ADDITIONAL INFORMATION RELATING TO UTILITY SERVICE PLEASE REQUEST A COPY OF THE POLICY FOR YOUR REVIEW.

INFORMATION PROVIDED BELOW MAY BE USED TO INFORM THE PROPERTY OWNER OF PAYMENT SERVICES OFFERED BY THE COUNTY AND/OR FOR NOTIFICATION OF PAST DUE PAYMENTS.

TO BE FILLED IN BY PROPERTY OWNER

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| Department Use: ACCT. NO. |
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PROPERTY OWNER (1) _____

PROPERTY OWNER (2) _____

SERVICE ADDRESS _____

MAILING ADDRESS _____ CITY/STATE/ZIP _____

PHONE _____ EMAIL ADDRESS _____

DRIVERS LIC. NO (1) _____ DRIVERS LIC NO (2) _____

PREVIOUS COUNTY OF MADERA SERVICE ADDRESS: _____

PRINT NAME _____

SIGNATURE: _____ DATE: _____

DATE REQUESTED FOR SERVICE TO BEGIN _____

The County of Madera utility services include one or more of the following: water, sewer, drainage & street lighting.

For complete details please visit the Madera County Code of Ordinances Chapter 13.55

Bill Payment Due: A late fee of 10% will be applied if the bill is not paid on or before the due date. The additional charges will be included in the next billing cycle.

Establishing service: The applicant requesting utility service must be the property owner. Tenants cannot initiate utility services. Services can be initiated in person, by fax, or mail by submitting the Application for New Service. A copy of the owner's driver's license or valid government issued ID and deposit are required to initiate services. Property owners must present Grant Deed or Title when initiating services. There is a non-refundable application fee of \$20.00.

Deposits: The County requires a deposit for **new** accounts, based upon the type of service. Residential accounts require a \$150 deposit. All other accounts, including multi-family, require a deposit of a sum equal to 3 months billing. The deposit will be applied to the customer's account (per request) after 1 year in good standing. If a customer has been delinquent more than once during the 1 year period, the deposit will be applied to the account six months after the last delinquent payment has been made. Deposits will be applied to the account when it is closed, if not requested prior. Any remaining balance will be refunded.

Discontinuing service: Requests must be made in writing by the property owner. Services can be terminated in person, by fax, or mail by submitting the Utility Services Termination form. The property owner remains responsible for the utility bill until we receive a written request for termination of service. **Termination of service is only allowed upon change of property ownership.**

Service Interruption: If your services are interrupted, due to delinquency, a service reinstatement fee of \$50 is added to the account and the full past due amount must be paid in cash, cashier check, or money order. If there is no deposit, one will be required before services are restored. A utility shutoff valve or water meter may be installed on the property and the cost shall be added to the account.

Return Check: For all returned checks, the County charges a \$25.00 returned check fee. Cash, cashier check, or money order is required to cover returned checks.

Contact Information

Office Hours/Phone Inquires

Monday through Friday
8:00 AM to 5:00 PM

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200 W. 4th Street, Ste 3100
Madera CA 93637
(559) 675-7811
Or
311

Emergencies, Afterhours, Weekends, and Holidays

Call the Sheriff's Department
Valley Districts 559-675-7770
Mountain Districts 559-642-3301

Please call our office at 559-675-7811 or email sdistricts@madera-county.com for the Current Watering Schedule.