

MADERA COUNTY BEHAVIORAL HEALTH ADVISORY BOARD

AGENDA

September 18, 2024 11:30AM – 1:00PM

IN-PERSON MEETING

Madera Behavioral Health 209 E. 7th Street Madera, CA 93638

The meeting documents are available in hard copy at Madera County Behavioral Health Services (BHS) at 209 East Seventh Street, Madera, CA 93638 and electronically at the BHS Website https://www.maderacounty.com/government/behavioral-health-services

In compliance with the American with Disabilities Act (ADA), auxiliary aids and services for this meeting will be provided upon request when given three-day notice.

Bertha Avila	Mary Norris	Sharon Diaz	Wendy Hicks	Steven Mortimer
District 1	District 2	District 2	District 2	Chair, District 3
Eric Oxelson	Donal Horal	Joe Torres	Lori Prentice	Irene Flemming
District 3	Vice-Chair, District 3	District 4	District 4	District 4
Dawn Garcia	Ginger Prentice	Jennifer Mullikin	Leticia Gonzalez	
District 5	District 5	District 5	County Supervisor	

CALL TO ORDER

- A. ROLL CALL
- B. APPROVAL OF MINUTES

Action Item: Approval of the Minutes of August 21, 2024 Meeting.

C. APPROVAL OF AGENDA

Action Item: Approval of the Agenda for September 18, 2024 Meeting.

D. MADERA COUNTY BOARD OF SUPERVISORS APPROVED AGENDA ITEMS

8/20/2024 BOS APPROVED ITEMS

- 1. God's Love Outreach Ministries
- 2. BHC Fremont Hospital
- 3. Fresno Pacific University
- 4. Mental Health Services Act Three-Year Plan Fiscal Years 2023-2026, Annual Update for Fiscal Year 2023-2024

9/3/2024 BOS APPROVED ITEMS

- Jonathan Terry, DO, QME, ABIHM, IFMCP Diplomate of the American Board of Psychiatry and Neurology for Psychiatric Services Amendment
- 2. Superior Court of California, County of Madera
- 3. National Suicide Prevention Month Proclamation
- 4. National Recovery Month Proclamation

E. ANNOUNCEMENTS

F. PUBLIC COMMENT PERIOD

The Public may address the Board on any matter pertaining to Madera County Department of Behavioral Health Services that is not on the agenda; however, the Board is prohibited by law from taking any substantive action on matters discussed that are not on the agenda. Each person is limited to 3 minutes.

G. COMMITTEE REPORTS

The Chairperson and/or Committees may report about various matters involving Madera County Department of Behavioral Health Services. There will be no Board discussion except to ask questions or refer matters to staff. No action will be taken unless listed in a previous agenda.

1. CHAIRPERSON/COMMITTEE CHAIR REPORTS

- a. Standing Committees
 - 1.) Executive Committee: Chair & Vice-Chair
 - 2.) Membership Committee: Steven Mortimer & Dawn Swinton Garcia
 - 3.) Nominating Committee: Joe Torres & Supervisor Leticia Gonzalez
 - 4.) Substance Use Disorder Committee: Jennifer Mullikin & Bertha Avila
 - 5.) Data & Outcomes Committee: Eric Oxelson
 - 6.) Cultural Competence and Behavioral Health Services Act Advisory Committee: Joe Torres

2. DISCUSSION/ACTION ITEMS

H. DIRECTOR'S REPORT – Connie Moreno-Peraza, MSW, LCSW, Director, Madera County Department of Behavioral Health Services (MCDBHS).

The Behavioral Health Services Director will report to the Board on various matters involving Madera County Department of Behavioral Health Services. There will be no Board discussion except to ask questions or refer matters to staff, as no action will be taken unless listed on a previous agenda.

- I. AGENDA ITEMS FOR FUTURE MEETING
- J. CONFIRMATION OF MEETING DATE/ADJOURNMENT

The next meeting will be October 16, 2024, 11:30am-1:00pm, in-person at Madera Behavioral Health, 209 E. 7th Street, Madera CA 93638.

BOARD MEMBERS WHO ARE <u>NOT</u> GOING TO ATTEND A MEETING, PLEASE CONTACT MELISSA TORRES, AT 673-3508, EXT. 1225, BY NOON ON THE MONDAY PRIOR TO THE MEETING.

PACKET ATTACHMENTS

Behavioral Health Advisory Board August 21, 2024, Minutes

Behavioral Health Advisory Board September 18, 2024, Agenda

Behavioral Health Advisory Board Attendance Report

MEMBER ATTACHMENTS

Madera County Board of Supervisors Department of Behavioral Health Services Agenda Items 8/20/2024-9/10/2024

Hope House Activity Calendars

CONTACT INFORMATION

MCDBHS Director: Connie Moreno-Peraza, MSW, LCSW Secretary/BHAB Liaison: Melissa Torres, Executive Assistant Madera County Department of Behavioral Health Services

PO Box 1288

Madera, CA 93639 (559) 395-0451



MADERA COUNTY BEHAVIORAL HEALTH ADVISORY BOARD

MEETING MINUTES

August 21, 2024 IN-PERSON MEETING 11:30 AM - 1:00 PM

CALL TO ORDER:

Attendee Name	Title	Call to Order time
Eric Oxelson	Behavioral Health Advisory Board Chair	11:43 AM

A. ROLL CALL

Attendee Name	Title	Status
Bertha Avila	Board Member District 1	Absent
Sharon Diaz	Board Member District 2	Present
Mary Norris	Board Member District 2	Absent
Wendy Hicks	Board Member District 2	Absent
Steven Mortimer	Board Chairperson District 3	Absent
Eric Oxelson	Board Member District 3	Present
Donald Horal	Board Member Vice Chairperson District 3	Absent
Joe Torres	Board Member District 4	Present
Lori Prentice	Board Member District 4	Present
Irene Flemming	Board Member District 4	Present
Dawn Swinton Garcia	Board Member District 5	Absent
Ginger Prentice	Board Member District 5	Absent
Jennifer Mullikin	Board Member District 5	Present
Supervisor Leticia Gonzalez	Board Member, Board of Supervisors Representative, District 4	Present

B. APPROVAL OF MINUTES

Consideration of approval of Minutes for July 17, 2024 meeting.

BHAB MEMBER	YES	NO	Abstain	Other
Bertha Avila				Absent
Sharon Diaz	X			
Mary Norris				Absent
Wendy Hicks				Absent
Steven Mortimer				Absent
Eric Oxelson	X			
Donald Horal				Absent
Joe Torres	2X			
Lori Prentice	Х			
Irene Flemming	Х			
Dawn Swinton Garcia				Absent
Ginger Prentice				Absent
Jennifer Mullikin	1X			
Supervisor Leticia Gonzalez	X			

Motion Passes: 7/14	Motion Fails:
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1x=Made Motion 2x=Made 2nd Motion

C. APPROVAL OF AGENDA

Consideration of approval of the Agenda for August 21, 2024 meeting.

BHAB MEMBER	YES	NO	Abstain	Other
Bertha Avila				Absent
Sharon Diaz	Х			
Mary Norris				Absent
Wendy Hicks				Absent
Steven Mortimer				Absent
Eric Oxelson	Х			
Donald Horal				Absent
Joe Torres	X			
Lori Prentice	Х			
Irene Flemming	Х			
Dawn Swinton Garcia				Absent
Ginger Prentice				Absent
Jennifer Mullikin	1X			
Supervisor Leticia Gonzalez	2X			
Motion Passes: 7/14	Motion Fails:		-1	

1x=Made Motion 2x=Made 2nd Motion

D. ANNOUNCEMENTS

Supervisor Gonzalez reported that on September 7, 2024 at 8:15am, the Mono Tribe will be breaking ground on the Mono Tribe Casino. The Casino will be located by 99 and Ave 17.

E. BOARD OF SUPERVISORS' AGENDA ITEMS

7/16/2024-8/06/2024

- 1. WestCare California
- 2. WestCare Mobile Crisis Outreach
- 3. Central Star Behavioral Health, Inc.
- 4. Discovery Practice Management, Inc.
- 5. Psynergy Programs, Inc.
- 6. Turning Point of Central California, Inc.
- 7. Turning Point-Serenity Village
- 8. Turning Point-Quest House
- 9. Sierra Vista Hospital
- 10. Heritage Oaks Hospital
- 11. Aegis Treatment Centers, LLC
- 12. Addiction Research and Treatment, Inc.
- 13. Crisis Support Services of Alameda County
- 14. Celia Allen Consulting Group, LLC
- 15. Community Care on Palm Riverside

- 16. Community Behavioral Health Center
- 17. MedMark Treatment Centers
- 18. Zaks Security One
- 19. RH Community Builders

F. PUBLIC COMMENT PERIOD –Speakers have up to 3 minutes to present an item.

Mr. Oxelson is concerned regarding another COVID outbreak. He stated there is currently two variants. He inquired if BHAB will remain in person. BHS Director Moreno-Peraza stated we need to wait for State Department of Public Health to provide guidance. Mrs. Prentice brought up the item for gender affirming care and consent and stated there is no research that there is a benefit for minors to transition. She mentioned gender transition is a Behavioral Health issue and we should help this population. Mrs. Prentice asked if BHS has training on this topic. Director Moreno-Peraza stated staff do take trainings and a list of trainings will be brought to next meeting. Per Director Moreno-Peraza, this item will be tabled.

The Public may address the Board on any matter pertaining to Madera County Department of Behavioral Health Services that is not on the agenda; however, the Board is prohibited by law from taking any substantive action on matters discussed that are not on the agenda. Each person is limited to 3 minutes.

G. COMMITTEE REPORTS

- 1. CHAIRPERSON/COMMITTEE CHAIR REPORTS
 - a. Standing Committees
 - 1. Executive Committee: Chair & Vice-Chair

No report was provided by this committee.

2. Membership and Nominating Committee: Steven Mortimer & Dawn Swinton Garcia

Action Item: BHAB took action and approved the recommendation of Mr. James Patrick to the Board of Supervisors to fill the vacancy in District 1.

BHAB MEMBER	YES	NO	Abstain	Other
Bertha Avila				Absent
Sharon Diaz	Х			
Mary Norris				Absent
Wendy Hicks				Absent
Steven Mortimer				Absent
Eric Oxelson	Х			
Donald Horal				Absent
Joe Torres	Χ			
Lori Prentice	X			
Irene Flemming	Х			
Dawn Swinton Garcia				Absent
Ginger Prentice				Absent
Jennifer Mullikin	1X			
Supervisor Leticia Gonzalez	2X			
Motion Passes: 7/14	Motion Fails:		•	

AOD Committee: Jennifer Mullikin & Bertha Avila

Ms. Mullikin announced the OSF Committee is currently refining the newly hired positions to ensure they are collecting the necessary information. The Keepin' It R.E.A.L. program with the Sheriff's Department should go live in the Fall of 2024. BHS has held 4 events to educate the community about Narcan and its use.

4. Data and Outcomes Committee-Eric Oxelson

Mr. Oxelson reported the committee met on 7/23/2024 and Director Moreno-Peraza has the information in a PowerPoint presentation. PowerPoint will be presented during Director's Report.

 Cultural Competence and Behavioral Health Services Act Advisory Committee-Joe Torres

Mr. Torres reported the committee me on 7/18/2024. The items discussed were the Grand Jury Report and how BHS is advertising services. They have a contract with OutFront Media to have billboards in town to promote services. BHS is also streaming services on the radio stations. Currently they are streaming on iHeartRadio, La Preciosa, B95 and Y101.

2. DISCUSSION/ACTION ITEMS

No new items were discussed at this meeting.

- **H. DIRECTOR'S REPORT** Connie Moreno-Peraza, MSW, LCSW, Director, Madera County Department of Behavioral Health Services (MCDBHS).
 - 1. Director Moreno-Peraza provided report to the board. Report is attached.
 - 2. Perla Vaca, BHS Senior Administrative Analyst, provided report to the board. Report is attached.

I. ITEMS FOR FUTURE AGENDA

No new items provided.

J. CONFIRMATION OF MEETING DATE/ADJOURNMENT

The meeting was adjourned at 12:58 pm by Eric Oxelson.

The next meeting will occur on September 18, 2024, 11:30 am- 1:00 pm, at Madera Behavioral Health, 209 E 7th Street, Madera CA 93638.

MADERA COUNTY BEHAVIORAL HEALTH BOARD ATTENDANCE

Quorum

	Appointment						
Member	Ends	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24
Bertha Avila	11/1/2025	X	EXCUSED				
Sharon Diaz	7/1/2027	EXCUSED	Х				
Mary Norris	7/1/2027	X	EXCUSED				
Wendy Hicks	7/1/2025	X	EXCUSED				
Steven Mortimer	7/1/2026	X	EXCUSED				
Eric Oxelson	4/1/2027	X	Х				
Donald Horal	7/1/2026	EXCUSED	EXCUSED				
Joe Torres	4/1/2026	Х	Х				
Lori Prentice	10/1/2026	Х	Х				
Irene Flemming	7/1/2026	Х	Х				
Dawn Swinton Garcia	9/1/2026	Х	EXCUSED				
Ginger Prentice	7/1/2026	Х	EXCUSED				
Jennifer Mullikin	6/1/2025	EXCUSED	Х				
Supervisor Leticia							
Gonzalez		Χ	X				



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AGENDA ITEM SUBMITTAL

August 20, 2024

Chairman Robert L. Poythress

DEPARTMENT Behavioral Health Services	Melis	Melissa Torres 559-673-3508			ENDA ITEM 5.C
SUBJECT: God's Love Outreach Ministries		REQUIRED VOTE: 3/5 Votes Required	DOC. ID NUMB 10957	ER	DATE REC'D
STRATEGIC FOCUS AREA(S): Health					
	of the	Board's Office Use Only			
Is this item Budgeted? Yes Will this item require additional personnel? No Previous Relevant Board Actions: None PowerPoint/Supporting Documents: Contract		DOCUM	ENT NO(S).		

RECOMMENDED ACTIONS:

Consideration of entering into an Agreement with God's Love Outreach Ministries in the amounts listed on Fee Schedule in Exhibit B for adult residential facility services for Fiscal Year 2024-2025 and authorize the Chairman to sign.

DISCUSSION / FISCAL IMPACT / STRATEGIC FOCUS:

DISCUSSION:

God's Love Outreach Ministries (G.L.O.M.) will provide Adult Residential Facility services to Madera County residents. G.L.O.M. will provide all individuals housed in the designated units for over seven days with an individualized treatment and rehabilitative plan (ITRP). G.L.O.M. attempts to create a supportive family environment for participants. G.L.O.M. believes everyone has intrinsic value. G.L.O.M.'s philosophy is to meet each participant where they are to help them along the process of successful reentry, recovery, or stability. The program will work with participants that have mentored in their community, have shown to be positive influences, and/or participated in a Peer Mentor Coaching Programs. This will be a group of people who will support continued growth and offer corrections and strategies for participants to reduce recidivism and achieve recovery and/or stability while enhancing the community.

FISCAL IMPACT:



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The costs associated with this agreement will be funded by 2011 Realignment Funds (AB109) and Medi-Cal funds; therefore, there will be no impact to the County's General Fund.

CONNECTION TO THE COUNTY OF MADERA STRATEGIC PLAN - MISSION 2023:

This contract meets the goal of the Strategic Focus Area of health by providing Adult Residential Facility services to Madera County residents.

ATTACHMENTS

1. GLOM Agreement FY 24-25

History:

BOS REMOVED FROM AGENDA 08/06/24

REMOVED FROM AGENDA PER THE REQUEST OF THE DEPARTMENT.



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AGENDA ITEM SUBMITTAL

August 20, 2024

Chairman Robert L. Poythress

DEPARTMENT Behavioral Health Services	Melis	Melissa Torres 559-673-3508			5.D consent Calendar
SUBJECT: BHC Fremont Hospital		REQUIRED VOTE: 3/5 Votes Required	DOC. ID NUMBER 10988		DATE REC'D
STRATEGIC FOCUS AREA(S): Health					
For Clerk of the Board's Office Use Only					
Is this item Budgeted? Yes Will this item require additional personnel? No Previous Relevant Board Actions: MCC No. 11 PowerPoint/Supporting Documents: Contract	423B-		ENT NO(S).		

RECOMMENDED ACTIONS:

Consideration of entering into an Agreement with BHC Fremont Hospital in the amounts listed under the new rate sheet in Exhibit A for psychiatric inpatient care for Fiscal Year 2024-2025 and authorize the Chairman to sign.

DISCUSSION / FISCAL IMPACT / STRATEGIC FOCUS:

DISCUSSION:

On December 13, 1994, your Board authorized the Mental Health Department (now Madera County Department of Behavioral Health Services (MCDBHS)) to administer the Madera County Mental Health Plan for psychiatric inpatient services. As the Mental Health Plan administrator, MCDBHS authorizes inpatient care for Madera County Medi-Cal recipients who require psychiatric hospitalization. Aside from State Hospital placement, psychiatric hospitalization is the highest level of care for individuals with a serious mental illness (SMI).

Madera County contracts with several psychiatric hospitals for inpatient services. Hospitalization is of an urgent nature, and it is important that MCDBHS has options available to ensure appropriate placement for SMI residents of Madera County. This contract permits BHC Fremont Hospital to provide psychiatric inpatient care to Medi-Cal beneficiaries and indigent residents who reside in Madera County and are not covered by other third-party payors.



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FISCAL IMPACT:

The costs associated with this agreement will be funded by Managed Care Medi-Cal and Mental Health Realignment funds; therefore, there will be no impact to the County's General Fund.

CONNECTION TO THE COUNTY OF MADERA STRATEGIC PLAN - MISSION 2023:

This contract meets the goal of the Strategic Focus Area of Health by providing mental health services to MCDBHS clients

ATTACHMENTS

1. BHC Fremont Hospital- agreement FY 24-25



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AGENDA ITEM SUBMITTAL

August 20, 2024

Chairman Robert L. Poythress

DEPARTMENT Behavioral Health Services	Melissa Torres 5			5.E onsent Calendar	
SUBJECT: Fresno Pacific University		REQUIRED VOTE: 3/5 Votes Required	DOC. ID NUMBER 10989		DATE REC'D
STRATEGIC FOCUS AREA(S): Focus Area Not Defined (Explain) For Clerk of the Board's Office Use Only					
Is this item Budgeted? No Will this item require additional personnel? No Previous Relevant Board Actions: N/A PowerPoint/Supporting Documents: Contract		DOCUM	ENT NO(S).		

RECOMMENDED ACTIONS:

Consideration of entering into an Agreement with Fresno Pacific University for students obtaining a Masters Degree in Social Work to acquire field education experience for Fiscal Year 2024-2025 and authorize the Chairman to sign.

DISCUSSION / FISCAL IMPACT / STRATEGIC FOCUS:

DISCUSSION:

This agreement will provide opportunities for students with Fresno Pacific University to obtain the field education experience required to complete their academic programs. Under this agreement, County staff will provide the required supervision for students who are completing the field education experience component of their degree program. Participation in internship programs provides Madera County Behavioral Health Services with the opportunity to recruit new professionals in the mental health field for future employment with Madera County.

FISCAL IMPACT:

There is no exchange of funds associated with this agreement; therefore, there will be no impact to the County's General Fund.

CONNECTION TO THE COUNTY OF MADERA STRATEGIC PLAN - MISSION 2023:

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Internship programs are not defined in the Strategic Plan; the requested action is also not in conflict with any of the defined Focus Areas.

ATTACHMENTS

1. FPU Internship Agreement



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AGENDA ITEM SUBMITTAL

August 20, 2024

Chairman Robert L. Poythress

DEPARTMENT Behavioral Health Services	DEPARTMENT CONTACT Melissa Torres 559-673-3508			AGENDA ITEM 5.F Consent Calendar			
SUBJECT: Mental Health Services Act Three-Year Plan FY2023-2026, Annual Plan Update FY2023-202	24	REQUIRED VOTE: 3/5 Votes Required	DOC. ID NUMBER 10999		DATE REC'D		
STRATEGIC FOCUS AREA(S): Community, Health							
For Clerk of the Board's Office Use Only							
Is this item Budgeted? Yes Will this item require additional personnel? N/A Previous Relevant Board Actions: PowerPoint/Supporting Documents: Other/Misc	DOCUM	ENT NO(S).					

RECOMMENDED ACTIONS:

Mental Health Services Act Three-Year Plan Fiscal Years 2023-2026, Annual Update for Fiscal Year 2023-2024.

- Consideration of approval to adopt the Madera County Mental Health Services Act Three-Year Plan Fiscal Year 2023-2026, Annual Plan Update for Fiscal Years 2023-2024.
- 2. Consideration of approval to authorize Madera County Department of Behavioral Health Services Director, in conjunction with Madera County Auditor Controller, to sign the Program and Fiscal Accountability Certifications.

DISCUSSION / FISCAL IMPACT / STRATEGIC FOCUS:

DISCUSSION:

Proposition 63 was passed in 2004 and became the Mental Health Services Act (MHSA) law in 2005. This law generates funding for public mental health services through a 1% tax on personal income over \$1 million. Over the past years this funding has provided for new and innovative mental health services, during an economic downturn that generated greater mental health service needs. It has helped increase access to underserved communities through providing funding that allowed the Madera County Department of Behavioral Health Services (MCDBHS) to implement more



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culturally, linguistically, and age appropriate services throughout the county.

The MHSA Three-Year Plan and Annual Updates provide a projection of services and resources that will be provided to communities through MHSA funding. County Mental Health Departments are required to annually develop and present description of their MHSA services and funding, based on State projections, for community stakeholder review and recommendations. This annual update provides a progress report for MCDBHS' services for the previous fiscal years, outcomes for the previous years, an overview of proposed MHSA services for the current Three-year plan, program descriptions, and projected expenditures.

In accordance with State mandates and in order for counties to receive funds, Madera County Department of Behavioral Health Services is required to submit a Three-Year Program and Expenditure Plan or Update and obtain necessary approvals to enter into a valid MHSA Performance Contract with the California Department of Healthcare Services. There are necessary approvals included W&IC 5830 Innovation Programs https://law.justia.com/codes/california/2011/wic/division-5/5830/5830/, addresses OAC (Oversight and Accountability Commission) approval processes for INN (Innovation) projects; W&IC 5846 Oversight & Accountability https://law.justia.com/codes/california/2011/wic/division-5/5845-5848/5846/, for general OAC responsibility; W&IC 5847 Oversight & Accountability https://law.justia.com/codes/california/2020/code-wic/division-5/part-3-7/section-5847/

FISCAL IMPACT:

There is no County match requirement for this funding and no impact to the County General Fund.

CONNECTION TO THE COUNTY OF MADERA STRATEGIC PLAN - MISSION 2023:

This item meets the above selected Strategic Focus Area of Community by establishing communication and receiving input from the community on areas for improvement, program planning, mental health policy, and implementation of programs.

ATTACHMENTS

 Madera County Mental Health Services Act Three-Year Plan Annual Update for Fiscal Year 2023-2024 8.14.24



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AGENDA ITEM SUBMITTAL

September 3, 2024
Chairman Robert L. Poythress

DEPARTMENT Behavioral Health Services	Melissa 559-673		AGENDA ITEM 5.F Consent Calendar			
SUBJECT: Jonathan Terry Amendment		EQUIRED VOTE: /5 Votes Required	11000	ER DATE REC'D		
STRATEGIC FOCUS AREA(S): Health			1	1		
For Clerk of the Board's Office Use Only						
In this item Dudwated O. Ven		Dogue	ENT NO(6)			
Is this item Budgeted? Yes Will this item require additional personnel? No Previous Relevant Board Actions: MCC No. 12736-24 PowerPoint/Supporting Documents: Contract		DOCUM	ENT NO(S).			

RECOMMENDED ACTIONS:

Consideration of entering into an Amendment to MCC No. 12736-24 with Jonathan Terry, DO, QME, ABIHM, IFMCP Diplomate of the American Board of Psychiatry and Neurology for psychiatric services for Fiscal Year 2024-2025 and authorize the Chairman to sign.

DISCUSSION / FISCAL IMPACT / STRATEGIC FOCUS:

DISCUSSION:

Amendment to provide an updated scope of services for Dr. Terry to include, but not limited to, serving as Medical Director, supervision of LVN(s) and Nurse Practitioner(s), as well as provide direct services when needed.

As a licensed psychiatrist, Dr. Jonathan Terry will provide mandated services including, but not limited to psychiatric evaluations of LPS conservatees, conduct the LPS/Murphy Investigations referred by court, oversee the Department of State Hospitals Incompetent to Stand Trial (IST) and Felony Diversion IST program, CARE Court, etc. Dr. Terry has performed these functions for several counties, in the private industry, and has extensive experience in these specialized areas.

While performing services on behalf of Madera County, Dr. Terry is covered under the County Medical Malpractice insurance policy.



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FISCAL IMPACT:

The costs associated with this agreement will be funded by Mental Health Realignment funds and Medi-Cal reimbursement; therefore, there will be no impact to the County's General Fund.

CONNECTION TO THE COUNTY OF MADERA STRATEGIC PLAN - MISSION 2023:

This contract meets the goal of the Strategic Focus Area of Health as Dr. Terry will be providing mental health services to Madera County clients.

ATTACHMENTS

1. Dr Jonathan Terry, DO amended agreement



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AGENDA ITEM SUBMITTAL

September 3, 2024
Chairman Robert L. Poythress

DEPARTMENT Behavioral Health Services	DEPARTMENT CONTACT Melissa Torres 559-673-3508			AGENDA ITEM 5.G Consent Calendar		
SUBJECT: Superior Court of California, County of Madera		REQUIRED VOTE: 3/5 Votes Required	11006	ER	DATE REC'D 8/23/2024	
STRATEGIC FOCUS AREA(S): Health						
For Clerk of the Board's Office Use Only						
Is this item Budgeted? Yes Will this item require additional personnel? No Previous Relevant Board Actions: MCC NO. 12768-24 PowerPoint/Supporting Documents: Contract			ENT NO(S).			

RECOMMENDED ACTIONS:

Consideration of entering into an Agreement with Superior Court of California, County of Madera for the provision of Mental Health Hearing Officer services and reimburse Madera County Department of Behavioral Health Services directly for any such usage based upon the services provided at River Vista Behavioral Health for Fiscal Year 2024-2025 and authorize the Chairman to sign.

DISCUSSION / FISCAL IMPACT / STRATEGIC FOCUS:

DISCUSSION:

The purpose of this MOU is to govern the Court's use of the Hearing Officer Services under the Agreement and memorialize the reimbursement process to Madera County Department of Behavioral Health Services for the Court's use of such services that will be provided by the Law Office of Morgan Day.

Morgan D. Day meets the requirements of a certified hearing officer as outlined in WIC, including Section 5256.1 and will conduct certification review hearings for persons detained beyond 72 hours pursuant to WIC Section 5150, as well as hearings required pursuant to WIC Sections 5585, 5250, and 5270.15 and so forth. Morgan D. Day will officiate "Riese" or Capacity hearings within 24 hours of petition filed Monday through Friday at River Vista Behavioral Health (River Vista) in Madera County.



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FISCAL IMPACT:

The costs associated with this agreement will be funded by Madera County Superior Court of California funds; Government Code section 77200 provides: "On and after July 1, 1997, the state shall assume sole responsibility for the funding of court operations, as defined in Section 77003 and Rule 10.810 of the California Rules of Court as it read on January 1, 2007." Rule 10.810 defines "court operations" to include "mental health hearing officers." Therefore, there will be no impact to the County's General Fund.

CONNECTION TO THE COUNTY OF MADERA STRATEGIC PLAN - MISSION 2023:

This contract meets the goal of the Strategic Focus Area of by Health by providing reimbursement services for mental health hearing officer services at River Vista Behavioral Health in Madera County.

ATTACHMENTS

1. Superior Court MOU



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AGENDA ITEM SUBMITTAL

September 3, 2024 Chairman Robert L. Poythress

DEPARTMENT	DEPARTMENT CONTACT			AGENDA ITEM		
Behavioral Health Services	Melissa Torres		6.a			
	559-673-3508		DISCUSSION			
					ITEMS:	
SUBJECT:	BJECT:		OTE: DOC. ID NUMB		DATE REC'D	
Suicide Prevention Month September 2024		N/A	11028			
STRATEGIC FOCUS AREA(S):						
Public Information						
For Clerk of the Board's Office Use Only						
Is this item Budgeted? N/A		DOCU	MENT NO(S).			
Will this item require additional personnel? N/A						
Previous Relevant Board Actions:						
PowerPoint/Supporting Documents: Other/Misc	; <u>.</u>					

RECOMMENDED ACTIONS:

Presentation of a Proclamation naming September 2024 as National Suicide Prevention Month and the day of September 10, 2024 be declared as World Suicide Prevention Day.

DISCUSSION / FISCAL IMPACT / STRATEGIC FOCUS:

DISCUSSION:

While suicide prevention is important to address year-round, Suicide Prevention Awareness Month provides a dedicated time to come together with collective passion and strength around a difficult topic. The truth is, we can all benefit from honest conversations about mental health conditions and suicide, because just one conversation can change a life.

This proclamation demonstrates Madera County's support of September 2024 as Suicide Prevention Month and encourages all citizens, government agencies, public and private institutions, businesses and schools in Madera County to recommit to our communities to increase awareness and understanding of mental illnesses and suicide prevention. Your approval of this proclamation will recommit Madera County's increasing awareness and understanding of mental illness, suicide prevention and the importance of appropriate and accessible behavioral health services for all of Madera



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County. This Proclamation reaffirms Madera County is united in raising awareness that prevention is possible; treatment is effective; and people do recover.

This measure would recognize September 2024 as Suicide Prevention Month in the County of Madera to highlight the importance of open and direct dialogue that can decrease stigma, spread hope and share vital information so that our communities have access to the resources they need to discuss suicide prevention and to seek help.

Suicide prevention events for September 2024 will be:

- Suicide Prevention Week, September 8, 2024-September 14, 2024
 - Behavioral Health Services will promote this through social media posts in relation to mental health awareness and services throughout the month of September.
- Suicide Prevention and Mental Health Awareness Workshop Series
 - Partner with the Madera Together for Suicide Awareness to launch educational workshops throughout Madera County during the month of September.
 - English and Spanish outreach/presentations education community members on mental health and suicide awareness as well as local resources
- Suicide Prevention and Mental Health Awareness presentation
 - Mental Health and Suicide Prevention Information and resources presented to Department of Social Services Career Club group.
- Suicide Prevention and Mental Health Promotion for Youth
 - Madera Unified School District-lunch-time outreach events at different school sites throughout the district.
- Suicide Awareness Presentation to Madera Unified School District students
 - In Collaboration with Madera Unified School District, there will be several presentations given to targeted grades (6th, 8th, 10th & 12th) that will begin in September. These will be offered to all students within those grades throughout MUSD.
- Provide Applied Suicide Intervention Skills Training (ASIST)

FISCAL IMPACT:

There is no impact to the County General Fund.

CONNECTION TO THE COUNTY OF MADERA STRATEGIC PLAN - MISSION 2023:

This proclamation meets the above selected Strategic Focus Area by reaching out to the public and providing helpful and useful information on the prevention of suicide.



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ATTACHMENTS

1. Suicide Prevention Month Proclamation



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AGENDA ITEM SUBMITTAL

September 3, 2024 Chairman Robert L. Poythress

DEPARTMENT Behavioral Health Services	DEPARTMENT CONTACT Melissa Torres 559-673-3508			AG	6.b DISCUSSION ITEMS:		
SUBJECT: Recovery Month Proclamation September 2024		REQUIRED VOTE: N/A	DOC. ID NUMB 11029	ER	DATE REC'D		
STRATEGIC FOCUS AREA(S): Public Information							
For Clerk of the Board's Office Use Only							
Is this item Budgeted? N/A Will this item require additional personnel? N/A Previous Relevant Board Actions: N/A PowerPoint/Supporting Documents: Other/Misc.			IENT NO(S).				

RECOMMENDED ACTIONS:

Presentation of a Proclamation naming September 2024 as National Recovery Month.

DISCUSSION / FISCAL IMPACT / STRATEGIC FOCUS:

DISCUSSION:

Each September, Recovery Month is honored across the United States. Recovery Month celebrates the gains made by those in recovery from substance use and mental health concerns. Recovery Month increases awareness and understanding of mental health and substance use disorders and encourages individuals in need of treatment and recovery services to seek help. Recovery Month celebrates individuals living lives in recovery and recognizes the dedicated workers who provide the prevention, treatment and recovery support services that help make recovery possible.

This proclamation demonstrates Madera County's support of September 2024 as Recovery Month. Your approval of this proclamation will commit Madera County to being an integral part of the recovery process for all Madera County residents. This Proclamation affirms Madera County is united in raising awareness that recovery is possible, and that Madera County will highlight and celebrate this month moving forward by continuing to raise the voices of those who so diligently have worked toward recovery.



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The Theme is "Recovery is for everyone: Every Person, Every Family, Every Community". This measure would recognize September 2024 as Recovery Month in the County of Madera to remind us that recovery is a long, arduous process that cannot happen without the community at large. Additionally, it reminds us that recovery affects us all.

Recovery Month events for September 2024 will be:

- Overdose Awareness Week
 - o Social media campaign with statistics and resources for the week of August 28 through September 3, 2024.
- International Overdose Awareness Day
 - o To celebrate International Overdose Awareness Day, August 31st, Behavioral Health will host a Naloxone training open to the community. All attendees will receive the naloxone training and go home with their own Overdose Prevention Kit.
- National Addiction Professionals Day
 - o To celebrate National Addiction Professionals Day on September 20, Madera County Behavioral Health Services will post a social media campaign inviting all Madera County residents to share their story and celebrate addiction professionals.
- Walk & Rally for Recovery
 - o To commemorate National Recovery Month, Madera County Behavioral Health Services, will host its annual Rally for Recovery on September 21st. This event will consist of an awareness walk around Courthouse park, entertainment, food, and guest speakers offering their story of recovery.
- International Recovery Day
 - o To celebrate International Recovery Day on September 30, Madera County Behavioral Health Services will host a Naloxone Training event in Oakhurst. This event is open to the community and all attendees will leave with their own Overdose Prevention Kit.

FISCAL IMPACT:

There is no impact to the County General Fund.

CONNECTION TO THE COUNTY OF MADERA STRATEGIC PLAN - MISSION 2023:

This proclamation meets the Health Strategic Focus Area by reaching out to the public to reduce the stigma attached to substance use and mental health concerns.

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ATTACHMENTS

1. National Recovery Month Proclamation



MADERA COUNTY BEHABVIORAL HEALTH ADVISORY BOARD

AUGUST 21, 2024

11:30AM-1:00PM

OAKHURST COUNSELING CENTER

49774 ROAD 426

OAKHURST, CA 93644

DEPARTMENT OF BEHAVIORAL HEALTH SERVICES

DIRECTOR'S REPORT

BY CONNIE MORENO-PERAZA, MSW, LCSW





DEPARTMENT OF BEHAVIORAL HEALTH SERVICES

DIRECTOR'S REPORT

BY CONNIE MORENO-PERAZA, MSW, LCSW

August 21, 2024

- I. Department of Behavioral Health Services Updates
 - A. Overview of Behavioral Health Services
 - a. Presentation of Behavioral Health and Housing Services
 - b. Behavioral Health Bridge Housing Program Launch 9/2024, Casa Grande
 - B. Access to Services and Wait Times for Assessment by Region

Mental Health and Alcohol and Drug Services Data Report

Madera MH 9 Days SUD 29 Days Chowchilla MH 12 Days SUD 62 Days Oakhurst MH 11 Days SUD 18 Days

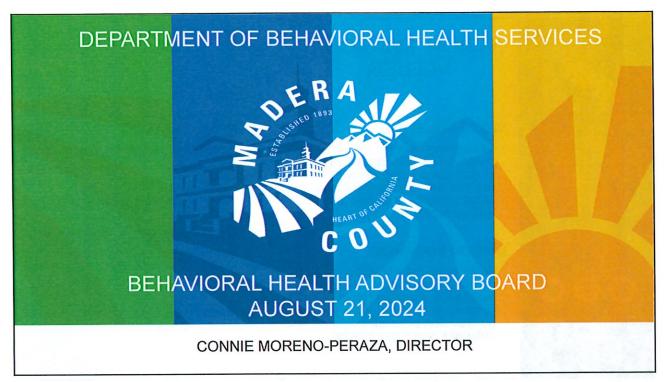
Supervisor of Substance Use Disorders Outpatient Program is working closely with Interim Assistant Director and counselors on the following strategies to reduce wait times to access servicers:

- Continuing to offer Walk-In Services
- Confirming appointments the day before to increase show rate
- Consolidating Groups to release staff to do assessments
- Cross training clinicians on ASAM, alcohol and drug assessment tool.
- Exploring "double bookings" again as it was a good strategy last year.
- Completing onboarding of new counselor to do ASAM assessments
- Maximizing OCC counselor by scheduling her two days at Madera Clinic to help with ASAM assessments
- C. 2024 Grand Jury Report
 - a. Report responses have been completed and are under final review by Director.
 - b. BHS Report will be submitted to CAO office this week to Deputy CAO of Administration.
- D. COVID-19 Behavioral Health Services Utilization Report
 - a. BHAB Member, Mr. Oxelson, Chair of Data and Outcomes Sub-Committee, requested a report on COVID-19 and how our services were delivered and utilized by our clients and families.
 - b. A report is being provided today by Perla Vaca, Supervisor of Data, Outcomes, and Performance Measures Unit in BHS.



- E. Proposition 1 Behavioral Health Services Act-Round 1 Bond RFA
 - a. Department of Healthcare Services (DHCS) released Round 1 Bond Request for Proposals this summer and it's due 12/1/24.
 - b. Madera County has received some proposals for services needed in the county.
 - c. Madera County CAO Office and BHS started to meet weekly and are evaluating the proposals to ensure we are eligible and to ensure existing gaps are addressed with this potential funding source.
 - d. List of Treatment Facilities eligible for funding is attached for your review.
 - e. Information will be shared later this fall with BHAB membership.
- F. Behavioral Health Homeless Outreach Regional Data Report
 - a. Chairperson Mortimer requested for BHS to provide a data report regarding outreach contacts with our homeless population.
 - b. Copies of the data reports by the AB109 Homeless Outreach Westcare Team and Madera County C.A.R.E.S. Outreach Team are attached for your review.
- II. Announcements
 - A. September BOS Proclamations 9/3/24
 - i. National Suicide Prevention Month
 - ii. National Recovery Month
- III. BHAB Requests for BHS for Next Meeting





1



BEHAVIORAL HEALTH SERVICES WELCOMES YOU

- We offer mental health and alcohol and drug services for all ages through education, prevention, early intervention, crisis services, assessments, case management, medication services, psychiatric evaluations, peer services, and outpatient therapy.
- Individual, group, and family services are provided by amazing and compassionate professionals that are competent, qualified, and bilingual. Staff are trained in multiple specialty areas and located at our clinics in Madera, Chowchilla, and Oakhurst.
- We accept Medi-Cal, private insurance, offer payment plans, and do not refuse services based on ability to pay.
- For Behavioral Health Services, walk-in or call our CENTRALIZED ACCESS & CRISIS LINE at (559) 395-0451or our Toll-Free number (888) 275-9779. Help is available. We are here to serve and to help you.

We serve Anyone, Anytime, Anywhere 24/7/365

"Helping Families Recover, One Family At A Time."



VISION, MISSION, **VALUES**

VISION STATEMENT

We envision a world where all persons with addictions and mental illness can achieve recovery and can live with dignity and respect as valued members of their families and communities.

MISSION STATEMENT

To promote the prevention of and recovery from mental illness and substance abuse for the individuals, families, and communities we serve by providing accessible, caring, and culturally competent services.

CORE VALUES

- Promotion of wellness and recovery. Integrity of individual and organizationa actions.
- Dignity, worth, and diversity of all people.
- Importance of human relationships. Contribution of each employee.

3



BEHAVIORAL HEALTH SERVICES LOCATED IN 3 REGIONS, 4 LOCATIONS CENTRALIZED ACCESS & CRISIS LINE: (559)395-0451 TOLL FREE (888) 275-9779



Behavioral Health Services 209 E. 7th Street Madera, Ca (559) 395-0451



Chowchilla Recovery Center 215 S. 4th Street Chowchilla, Ca (559) 395-0452

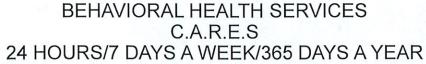


Oakhurst Counseling Center Pine Recovery Center 49774 Rd 426, Suite D Oakhurst, Ca (559) 395-0453



117 N. R Street, Madera, Ca (559) 395-0450

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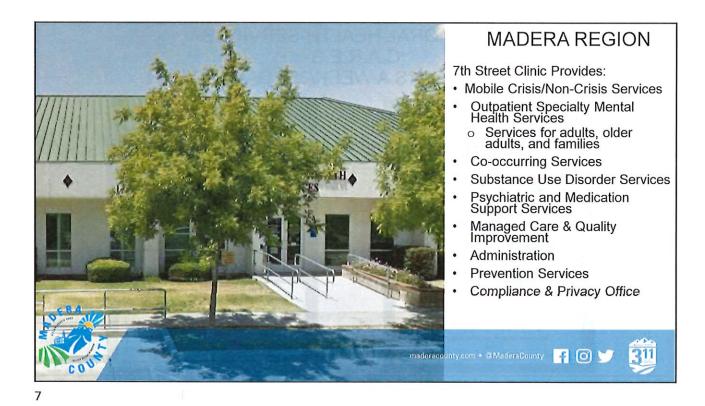
EDUCATION, PREVENTION, OUTREACH, AND COMMUNITY ENGAGEMENT SERVICES

Education, prevention, outreach and engagement services seek to raise awareness of mental health and substance use challenges to help increase the well being for individuals, families and diverse communities. These services reach individuals of all ages in a culturally and linguistically appropriate manner.

We provide educational workshops and professional trainings to anyone that lives, works and serves the communities of Madera County. Educational topics can include:

- Self-Care
- Stress Management
- Common Mental Health illnesses (e.g. Anxiety, Depression)
- · Trauma and trauma-informed services
- Substance Use or Gambling Addiction
- Suicide Awareness and Prevention
- C.O.P.E Initiative

6



MADERA REGION 7th Street Clinic Provides: · Provides Mental Health Services Act (MHSA) funded services to children, youth, adults, and older adults. Intensive therapeutic and case management services (full-service partnerships—FSP) o Small caseloads (e.g., 1:10-1:15) for more individualized attention o Behavioral Health Court services maderacounty.com • @MaderaCounty | 🕴 👩 💟



MADERA REGION

Children, Youth & Families Recovery Center Provides:

- · Mobile Crisis/Non-Crisis Services
- Children's Outpatient Services
- Juvenile Justice Services
- · Lake Street Center
- · Infant-Toddler MH Services
- · Intensive Care Coordination
- · Child and Family Teaming
- **Psychiatric Medication Support Services**
- · Youth Substance Use Disorder Services
- · Co-Occurring Services
- · Child/Youth Rehabilitation Groups
- Family Support Groups

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CHOWCHILLA REGION

Chowchilla Counseling Center Provides:

- · Mobile Crisis/Non-Crisis Services
- · Outpatient specialty mental health services
 - · Adults, older adults, and children/youth
 - Psychiatric services including telemedicine
- Substance Use Disorder Services for adults, youth and families

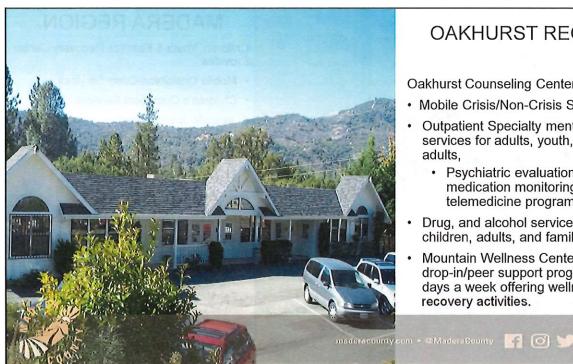
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OAKHURST REGION

Oakhurst Counseling Center Provides:

- Mobile Crisis/Non-Crisis Services
- Outpatient Specialty mental health services for adults, youth, and older adults,
 - Psychiatric evaluations and medication monitoring via telemedicine program.
- Drug, and alcohol services for children, adults, and families
- Mountain Wellness Center is a drop-in/peer support program five days a week offering wellness and recovery activities.







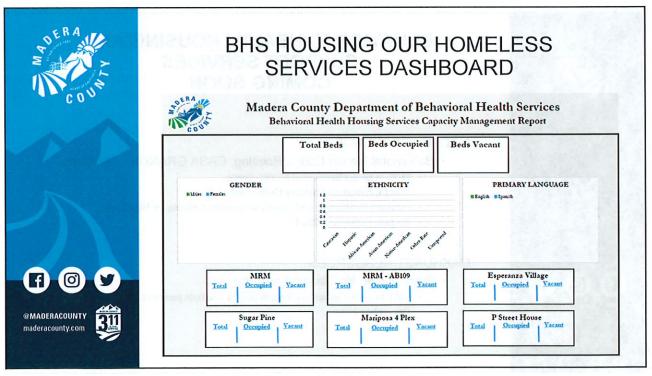
11



BEHAVIORAL HEALTH HOUSING & SUPPORT SERVICES TO HOMELESS POPULATIONS

- Untreated symptoms of mental illness and/or substance use disorder can impair one's ability to care for themselves and lead to the loss of housing
- The exposure to trauma, violence, poverty, social isolation, and the loss of dignity and self-esteem associated with homelessness can exacerbate mental illness
 - o Additionally, being homeless creates barriers to consistently accessing treatment services.
- · "Housing is Treatment. Housing is Health"







BEHAVIORAL HEALTH HOUSING AND SUPPORT SERVICES

MADERA RESOURCES

Esperanza Village, Madera, CA
Sugar Pine, No Place Like Homme, PSH
P Street House, Madera, 4 units
Madera Rescue Mission
7 Units
16 Units
4 Units
24 Units

CHOWCHILLA RESOURCES

Mariposa 4 Plex

8 units

15



BEHAVIORAL HEALTH HOUSING AND SUPPORT SERVICES COMING SOON

MADERA RESOURCES

- Behavioral Health Bridge Housing, CASA GRANDE 37 Units
 - · MDT to select behavioral health clients
 - · Lived Experience Advisory Committee
 - · Housing Dashboard and Levels of Housing Options for BH Clients
 - · August-September 2024

OAKHURST RESOURCES

· River Grove, No Place Like Home

- 22 units
- · MDT to select behavioral health clients, multiple partners
- · December 2024

Thank You For Your Attention

QUESTIONS?



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financial document review, the State will assess long-term operational sustainability once the capital project is complete and in use for its intended purpose.

2.4. Eligible Facility Types

The following facility types may be considered for project funding **only** if they are expanding behavioral health infrastructure.

Table 2. Eligible Facility Types

Bond BHCIP Round 1: Launch Ready Eligible Facility Types

Acute Psychiatric Hospital

Adolescent Residential Substance Use Disorder (SUD) Treatment Facility

Adult Residential SUD Treatment Facility

Behavioral Health Urgent Care (BHUC)/Mental Health Urgent Care (MHUC)*

Chemical Dependency Recovery Hospital

Children's Crisis Residential Program (CCRP)

Community Mental Health Clinic (outpatient)

Community Residential Treatment System (CRTS)/Social Rehabilitation Program (SRP)

Community Treatment Facility (CTF)

Community Wellness/Prevention Center (tribal entities only)

Crisis Stabilization Unit (CSU)

General Acute Care Hospital (GACH) for behavioral health services only

Hospital-Based Outpatient Treatment (outpatient detoxification/withdrawal management)

Mental Health Rehabilitation Center (MHRC)

Narcotic Treatment Program (NTP)

NTP Medication Unit

Office-Based Opioid Treatment (OBOT)

Outpatient Treatment for SUD

Partial Hospitalization Program

Peer Respite

Perinatal Residential SUD Facility

Psychiatric Health Facility (PHF)

Psychiatric Residential Treatment Facility (PRTF)

Short-Term Residential Therapeutic Program (STRTP)

Skilled Nursing Facility with Special Treatment Program (SNF/STP)

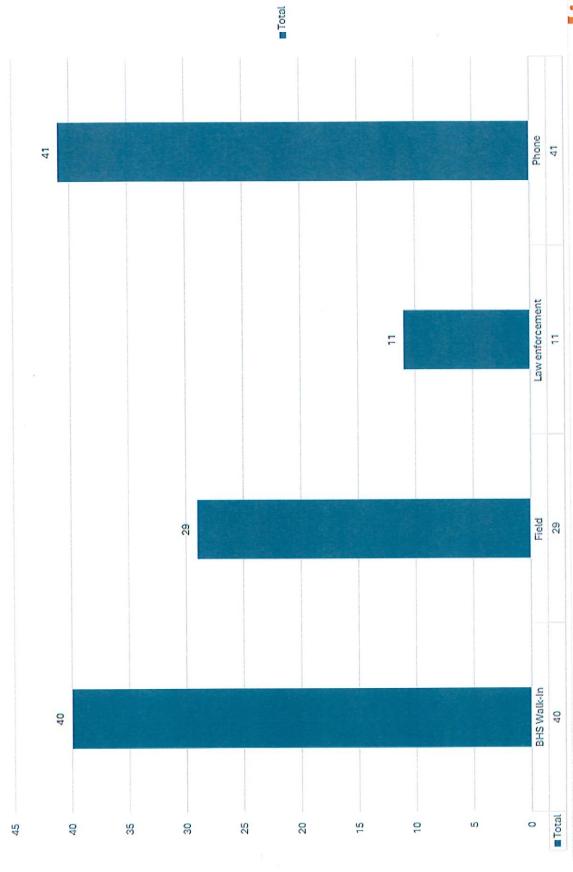
Sobering Center (funded under the Drug Medi-Cal Organized Delivery System [DMC-ODS] and/or Community Supports)

Social Rehabilitation Facility (SRF)

^{*}For purposes of this funding, a BHUC facility, also known as MHUC, is a walk-in center with voluntary stabilization-oriented services specific to individuals experiencing behavioral health or mental health crisis for less than 24 hours. This community-based option is typically designed to

CARES Outreach to Homeless

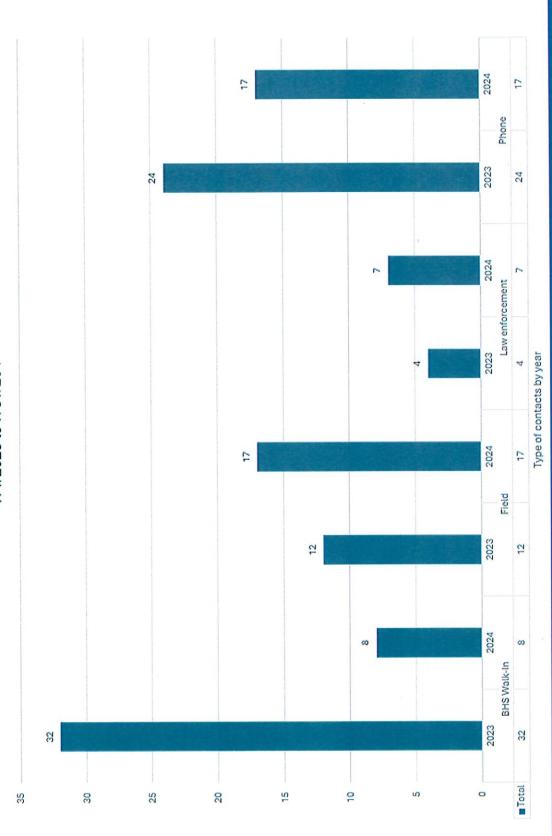








CARES Outreach to Homeless 7/1/2023 to 7/31/204

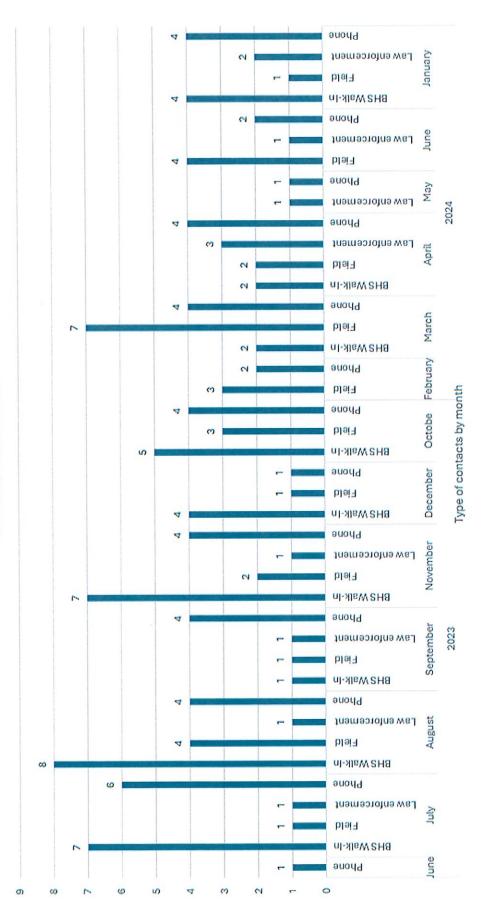








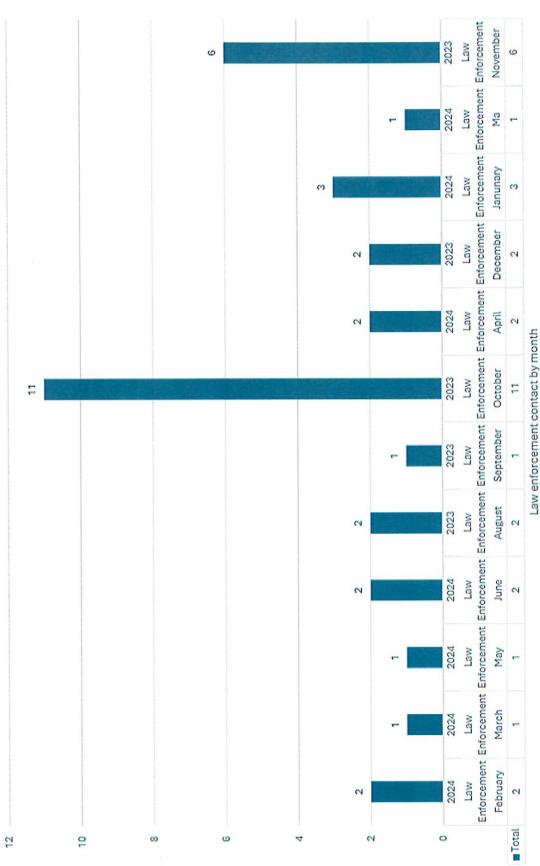
CARES Outreach to Homeless 7/1/2023 to 7/31/2024





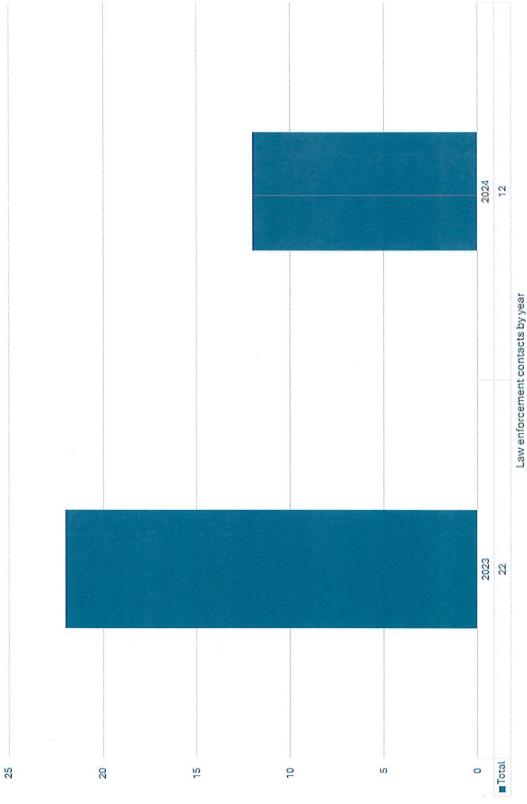


AB109 Outreach to Homeless contacts 7/2023 to 7/2024

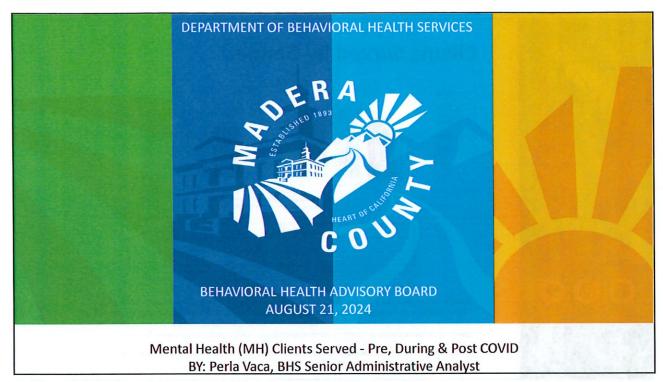


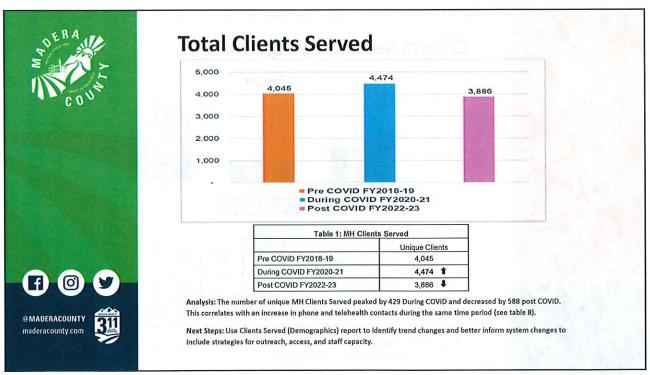


AB109 Outreach to Homeless Contacts 7-2023 to 7/2024











Clients Served by Gender

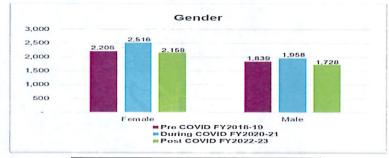


Table	2: Gender	
	Female	Male
Pre COVID FY2018-19	2,206	1,839
During COVID FY2020-21	2,516	1,958
Post COVID FY2022-23	2,158	1,728

Analysis: Data shows a strong ongoing trend of a higher number of females entering into services vs. males. As in Table 1, a higher number of clients were served, regardless of gender during COVID. It can be deduced that the shift in how services were provided during COVID brought about an increase in those accessing services. It could be that the ability to receive services while at home with complete privacy made receiving services more feasible.

Next Steps: Use Demographics report to identify trend changes and better inform system changes to include strategies for outreach, access, and staff capacity.

3



Clients Served by Age Group

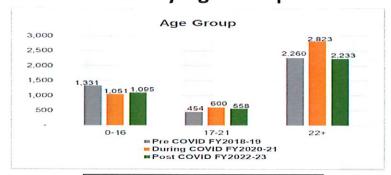
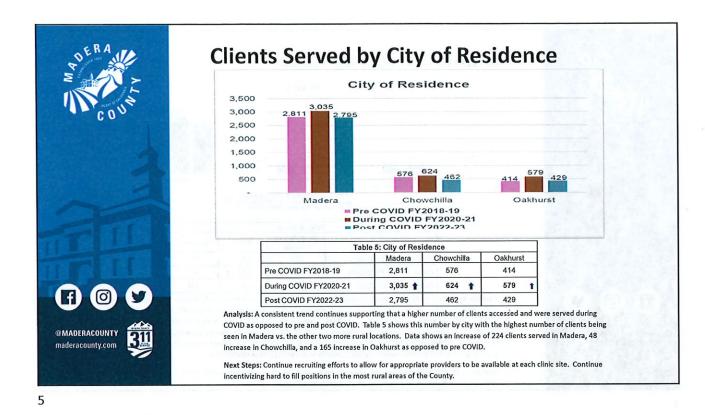
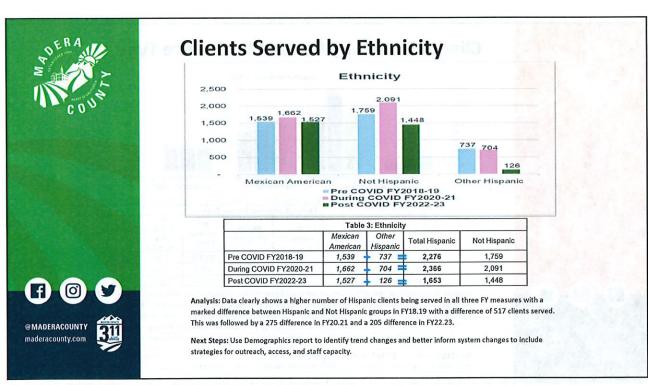


Table	6: Age Group	р	
	0-16	17-21	22+
Pre COVID FY2018-19	1,331	454	2,260
During COVID FY2020-21	1,051	600	2,823
Post COVID FY2022-23	1,095	558	2,233

Analysis: Data supports an incongruence with prior tables with 280 less clients in the age 0-16 accessing services during COVID while those of age 17-21 increased slightly by 146 clients served and those age 22+ being the most comfortable in accessing services during COVID with an increase of 563 additional clients served during this period.

Next Steps: Continue outreach services within the community and establish a plan to disseminate information about how to access mental health services to the public.







Clients Served by Race

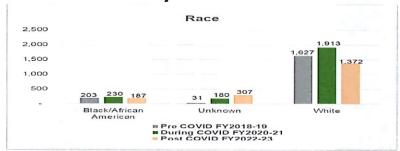


	Table 4: Race		
φ	Black/African American	White	Unknown
Pre COVID FY2018-19	203	1,627	31
During COVID FY2020-21	230 🛊	1,913 1	180
Post COVID FY2022-23	187	1,372	307

Analysis: As with prior tables, a consistent trend during COVID continues in the number of clients served by race. This is much more noticeable in the White population with an increase of 286 clients served during COVID when compared to Pre COVID. A much more conservative increase of 27 clients served during COVID is seen in the Black/African American population. Both groups see a marked decrease during Post COVID. Although the data shows an increase in those identifying as "Unknown" Post COVID, it's important to note this is due to our transition from one Electronic Health Record (EHR) to another and the difference in options available within each for race identification.

Next Steps: MCBHS' efforts for these two race groups as per EQRO, show is being effective, efforts will continue to ensure the community is aware of services offered and how to access them.

7



Clients Served by Contact by Service Type

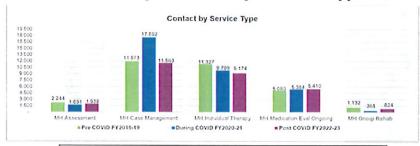


	Table 7: Con	tact by Service	Туре		
3	MH Assessment	MH Case Management	MH Individual Therapy	MH Medication Eval Ongoing	MH Group Rehab
Pre COVID FY2018-19	2,244	11,973	11,327	5,080	1,132
During COVID FY2020-21	1,691	17,592	9,799	5,384	368
Post COVID FY2022-23	1,938	11,563	9,174	5,410	824

Analysis: When looking at specific services, we see that a higher number of assessments were conducted pre COVID with a decrease of 553 during COVID. This shows the hesitance clients felt in accessing services during COVID followed by an increase adjustment of 247 post COVID. A marked increase in case management coupled with a decrease in individual/group therapy and an increase in medication services shows the impact of COVID on the population we serve. There was a reliance on case management potentially for medication pickups, transportation to other vital medical appointments, or for food drop off at home.

Next Steps: Assess established recruitment strategies and their effectiveness to best determine if new strategies need to be developed to attract more applicants. As clients served numbers increase, reassess transportation unit and the need for additional drivers/vehicles.



Clients Served by Contact Type

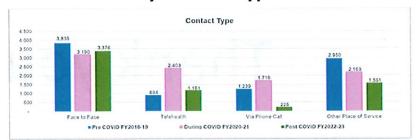


	Table 8: C	ontact Type*		
	Face to Face	Telehealth	Phone	Other Place ^a of Service
Pre COVID FY2018-19	3,835	894	1,239	2,950
During COVID FY2020-21	3,190	2,403	1,716	2,169
Post COVID FY2022-23	3,376	1,161	225	1,561

Analysis: Table 8 shows a clear shift in how clients felt safest to attend services before, during, and after COVID. As no surprise, data supports a strong correlation between COVID and a decline in face to face (in-person) services. The data shows clients preferred to attend services via telehealth and phone during COVID followed by a sharp decline post COVID back to clients attending services in-person.

Next Steps: Use Demographics report to identify trend changes and better inform system changes to include strategies for outreach, access, and staff capacity. Develop and add informational material at intake to inform clients of appointment



Recommendations

- Ensure the public and existing clients are informed at time of intake of their appointment options, 1) in-person (face to face); 2) Telehealth; 3) Phone; and 4) Other Place (as applicable). Potentially expand on the benefits each of the appointment options bring, such as removal of barriers like transportation and complete privacy as services are accessed from a computer
- The youth seem to rely on social media to access information in general, it is recommended, strategies are developed to reach out to this group through social media and other web-based efforts for access at the touch of a finger. It is further recommended additional efforts be made to reach out to the parents of those age 0-16 specifically to ensure parents are aware of the supports available to their children. Said efforts should be made through social media and radio to capture a
- Ensure each clinic has enough providers to include bi/lingual/cultural providers to serve the local population in a timely manner. Continue outreach efforts in rural areas of Madera to inform the community of the valuable services MCDBHS offers.
- Although more Hispanic clients were served in comparison to those who identify as Not Hispanic, efforts to inform the community through outreach events is key in not only reaching all populations but also increasing our penetration rates which declined during COVID to more than 1% point below the small county standard as per the External Quality Review Organization (EQRO) and remained .45% lower than small county standard at the end of CY2022. Ensure enough bi/lingual/cultural providers are available to serve the Hispanic population on an ongoing basis.
- Continue outreach efforts within the community and develop strategies to engage different race groups in the way they are most comfortable. It's important to note that at the end of CY2022, MCDBHS had a penetration rate of 8.25% for the African American population which is 1.93% higher when compared to other small counties in the state. For the white population, MCDBHS had a penetration rate of 6.36% which is 1.21% higher than other small counties in the state.
- Continue to share information about MCDBHS' transportation services to remove any existing transportation barrier from access to services. Continue recruiting providers to ensure Individual Therapy appointments are accessible in a timely manner.

Thank you!

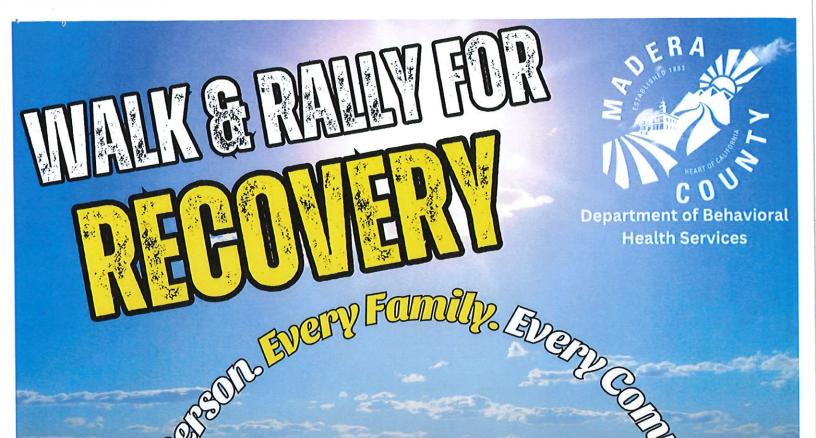
Any Questions?



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SEP **21** 2024

Location: Courthouse Park 210 W Yosemite, Ave Madera, CA 93637

LOCAL VENDORS

LIVE ENTERTAINMENT COMMUNITY RESOURCES

10 AM

to

1:00 PM

RAFFLES

To set up a booth, interested vendors and community partners can scan the QR code or send Inquiries to:

BHSPrevention@MaderaCounty.com







2024

Ubicación: **Courthouse Park** 210 W Yosemite, Ave Madera, CA 93637

PROVEEDORES LOCALES

ENTRETENIMIENTO EN VIVO

RECURSOS COMUNITARIOS RIFAS

10 AM

1:00 PM

Las agencias y los proveedores con interés en particpar pueden escanear el código QR o enviar consultas a:

BHSPrevention@MaderaCounty.com





Join Us for a Mental Health Awareness Workshop!

An empowering Mental Health
Awareness Workshop where
attendees will learn the warning
signs of suicide and how to help
someone who is considering
suicide or experiencing suicide
ideation.

Let's Break the Stigma



Date: Wed, September 25, 2024 Time: 5:30 pm to 6:30 pm Location: DSS 1610 Sunrise Ave. Madera 93638

Highlights:

- Interactive workshops for practical tips
- Supportive community discussions
- Learn the warning signs of suicide and how to help someone considering suicide
- · Resources for continued support

RSVP before September 13



Let's shine a light on mental health together. See you there!





For more information contact Maribel Gonzalez at maribel.gonzalez@maderacounty.com or call (559)395-0451



¡Únase a nosotros en un taller de concientización sobre la salud mental!

Un taller empoderador de concientización sobre la salud mental donde los asistentes aprenderán las señales de advertencia sobre el suicidio y cómo ayudar a alguien que está considerando suicidarse o experimentando ideación suicida.

Rompamos el Estigma



Juntos, iluminemos la salud mental. ¡Aqui nos Vemos!



Fecha: miercoles 27 de septiembre del 2024 Hora: 5:30 p. m. a 6:30 p. m. Ubicación: DSS 1610 Sunrise Ave, Madera CA, 93638

Destacar:

- Talleres interactivos y consejos prácticos
- Discusiones comunitarias de apoyo
- Aprenda las señales de advertencia de el suicidio y cómo ayudar a alguien que esté considerando suicidarse
- Recursos para un apoyo continuo Confirmar asistencia antes del 13 de septiembre

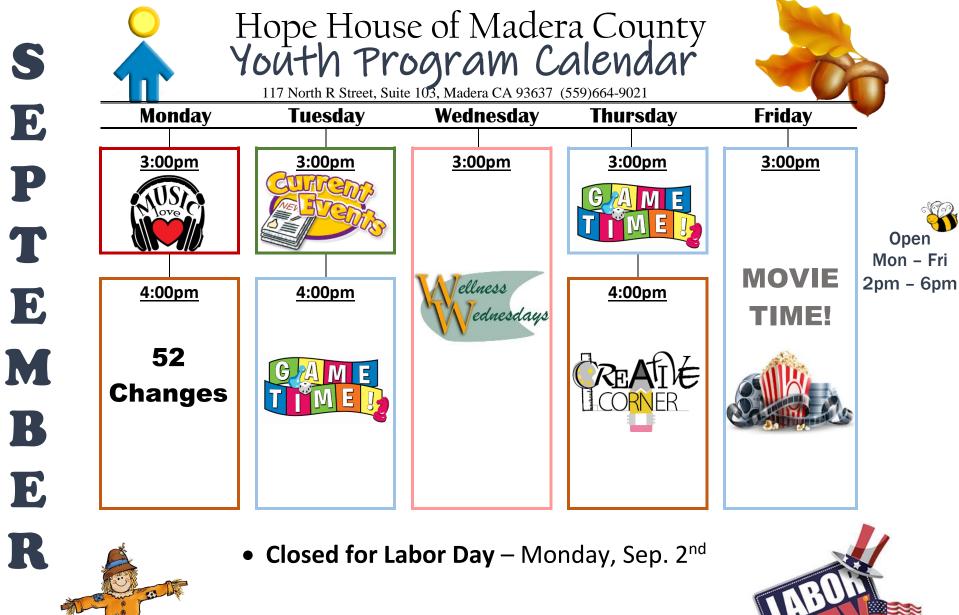




Para obtener más información, comuníquese con Maribel González a maribel.gonzalez@maderacounty.com o llame al (559)395-0451

202 Help. Heal. Health Services

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Monday	7	Tuesday	Wednesday	Thursday	Friday	saturaay
2		8	4	വ	9	7
-			Suicide Prevention Presentation and Resource Fair Tj 10:50 am-12:30 pm	Suicide Prevention Presentation and Resource Fair MLK 10:50 am-12:30 pm		
Suicide Preventi and Resc La Vina- 12:15 Naloxone train	Suicide Preventi and Resc La Vina-12:15 Naloxone trai	Suicide Prevention Presentation and Resource Fair La Vina-12:15 pm to 12:50 pm Naloxone training-Probation	П	Suicide Prevention Presentation and Resource Fair Torres 12:15 pm -1 pm	13	14
Suicide Prevention Presentation and Resource Fair Desmond 10:50 am - 12:30 pm		n Presentation Irce Fair pm -1 pm	18	91	20	21 Walk & Rally for Recovery @ Courthouse Park
24 MHFA Train Suicide Prevention Presentation and Resource Fair Dixieland 11:45 am - 12:45 pm		ning (First res	MHFA Training (First responders at Chuckchansi and or DSS) Date TBD Suicide Prevention Presentation and Resource Fair Ripperdan 12 pm - 1.30 pm Community Workshop-Suicide Prevention © DSS Prevention © DSS Prevention © DSS	26 Suicide Prevention Presentation and Resource Fair MHSH 12:15 pm -1:00pm Community Workshop-Suicide Prevention @ DSS	27	28
30						

























117 North R Street, Suite 103, Madera CA 93637 (559)664-9021



Abierto

2pm - 5pm



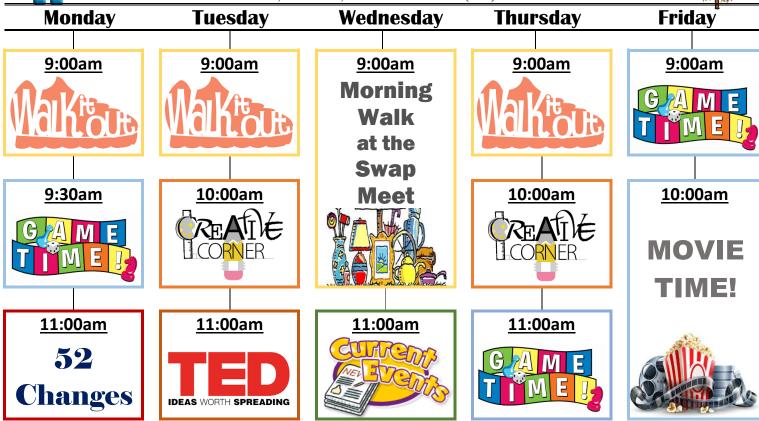
Cerrado pa El Dia Laboral- Lunes el 2 de Septiembre





Hope House of Madera County September Adult Program Calendar

117 North R Street, Suite 103, Madera CA 93637 (559)664-9021





- CLOSED for Labor Day Monday, Sep. 2nd
- Visit MCWC Thursday, Sep. 12th & 26th
- Town Hall Meeting Thursday, Sep. 26th 20 11:00Am

















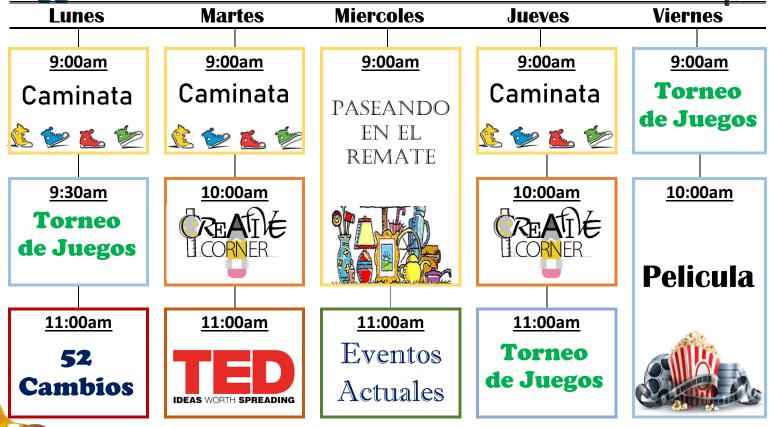




Hope House of Madera County

Calendario para el programa de adultos - Septiembre

117 North R Street, Suite 103, Madera CA 93637 (559)664-9021





- CERRADO pa El Dia Laboral Lunes el 2 de Septiembre
 - Viaje a MCWC Jueves el 12 y 26 de Septiembre
- Junta Communal Jueves el 29 de Septiembre a la 11





