

# MADERA COUNTY BEHAVIORAL HEALTH ADVISORY BOARD

### **AGENDA**

August 21, 2024 11:30AM – 1:00PM

# **IN-PERSON MEETING**

Oakhurst Counseling Center 49774 Rd. 426, Suite D, Oakhurst, CA 93644

The meeting documents are available in hard copy at Madera County Behavioral Health Services (BHS) at 209 East Seventh Street, Madera, CA 93638 and electronically at the BHS Website <a href="https://www.maderacounty.com/government/behavioral-health-services">https://www.maderacounty.com/government/behavioral-health-services</a>

In compliance with the American with Disabilities Act (ADA), auxiliary aids and services for this meeting will be provided upon request when given three-day notice.

Bertha Avila	Mary Norris	Sharon Diaz	Wendy Hicks	Steven Mortimer
District 1	District 2	District 2	District 2	Chair, District 3
Eric Oxelson	Donal Horal	Joe Torres	Lori Prentice	Irene Flemming
District 3	Vice-Chair, District 3	District 4	District 4	District 4
Dawn Garica	Ginger Prentice	Jennifer Mullikin	Leticia Gonzalez	
District 5	District 5	District 5	County Supervisor	

# CALL TO ORDER

A. ROLL CALL

B. APPROVAL OF MINUTES

Action Item: Approval of the Minutes of July 17, 2024 Meeting.

C. APPROVAL OF AGENDA

Action Item: Approval of the Agenda for August 21, 2024 Meeting.

### D. MADERA COUNTY BOARD OF SUPERVISORS APPROVED AGENDA ITEMS

# 7/16/2024 BOS APPROVED ITEMS

- 1. WestCare California
- 2. WestCare Mobile Crisis Outreach
- 3. Central Star Behavioral Health, Inc.
- 4. Discovery Practice Management, Inc.
- 5. Psynergy Programs, Inc.
- 6. Turning Point of Central California, Inc.
- 7. Turning Point-Serenity Village
- 8. Turning Point-Quest House

# 8/6/2024 BOS APPROVED ITEMS

- 1. Sierra Vista Hospital
- 2. Heritage Oaks Hospital
- 3. Aegis Treatment Centers, LLC
- 4. Addiction Research and Treatment, Inc.
- 5. Crisis Support Services of Alameda County
- 6. Celia Allen Consulting Group, LLC
- 7. Community Care on Palm Riverside
- 8. Community Behavioral Health Center
- 9. MedMark Treatment Centers
- 10. Zaks Security One
- 11. RH Community Builders

# E. ANNOUNCEMENTS

# F. PUBLIC COMMENT PERIOD

The Public may address the Board on any matter pertaining to Madera County Department of Behavioral Health Services that is not on the agenda; however, the Board is prohibited by law from taking any substantive action on matters discussed that are not on the agenda. Each person is limited to 3 minutes.

# G. COMMITTEE REPORTS

The Chairperson and/or Committees may report about various matters involving Madera County Department of Behavioral Health Services. There will be no Board discussion except to ask questions or refer matters to staff. No action will be taken unless listed in a previous agenda.

# 1. CHAIRPERSON/COMMITTEE CHAIR REPORTS

- a. Standing Committees
  - 1.) Executive Committee: Chair & Vice-Chair
  - 2.) Membership Committee: Steven Mortimer & Dawn Swinton Garcia **Action:** Approval to recommend Mr. James Patrick to the Board of Supervisors for appointment to fill vacancy in District 1

- 3.) Nominating Committee: Joe Torres & Supervisor Leticia Gonzalez
- 4.) Substance Use Disorder Committee: Jennifer Mullikin & Bertha Avila
- 5.) Data & Outcomes Committee: Eric Oxelson
- 6.) Cultural Competence and Behavioral Health Services Act Advisory Committee: Joe Torres

# 2. DISCUSSION/ACTION ITEMS

- H. DIRECTOR'S REPORT Connie Moreno-Peraza, MSW, LCSW, Director, Madera County Department of Behavioral Health Services (MCDBHS).
  - 1. Overview of Behavioral Health Services Department
  - 2. COVID-19 Behavioral Health Services Report
  - 3. Behavioral Health Bridge Housing Program Update
  - 4. Proposition 1-Behavioral Health Services Act DHCS RFA
  - 5. Behavioral Health Homeless Outreach Regional Data

The Behavioral Health Services Director will report to the Board on various matters involving Madera County Department of Behavioral Health Services. There will be no Board discussion except to ask questions or refer matters to staff, as no action will be taken unless listed on a previous agenda.

- I. AGENDA ITEMS FOR FUTURE MEETING
- J. CONFIRMATION OF MEETING DATE/ADJOURNMENT

The next meeting will be September 18, 2024, 11:30am-1:00pm, in-person at Madera Behavioral Health, 209 E. 7<sup>th</sup> Street, Madera CA 93638.

BOARD MEMBERS WHO ARE <u>NOT</u> GOING TO ATTEND A MEETING, PLEASE CONTACT MELISSA TORRES, AT 673-3508, EXT. 1225, BY NOON ON THE MONDAY PRIOR TO THE MEETING.

# PACKET ATTACHMENTS

Behavioral Health Advisory Board July 17, 2024, Minutes

Behavioral Health Advisory Board August 21, 2024, Agenda

Behavioral Health Advisory Board Attendance Report

# MEMBER ATTACHMENTS

Madera County Board of Supervisors Department of Behavioral Health Services Agenda Items 7/16/2024-8/13/2024

# Hope House Activity Calendars

# CONTACT INFORMATION

MCDBHS Director: Connie Moreno-Peraza, MSW, LCSW Secretary/BHAB Liaison: Melissa Torres, Executive Assistant Madera County Department of Behavioral Health Services PO Box 1288 Madera, CA 93639 (559) 673-3508



# MADERA COUNTY BEHAVIORAL HEALTH ADVISORY BOARD

# **MEETING MINUTES**

July 17, 2024 IN-PERSON MEETING 11:30 AM - 1:00 PM

# **CALL TO ORDER:**

Attendee Name	Title	Call to Order time
Steven Mortimer	Behavioral Health Advisory Board Chair	11:33am

# A. ROLL CALL

Attendee Name	Title	Status
Bertha Avila	Board Member District 1	Present
Sharon Diaz	Board Member District 2	Absent
Mary Norris	Board Member District 2	Present
Wendy Hicks	Board Member District 2	Present
Steven Mortimer	Board Chairperson District 3	Present
Eric Oxelson	Board Member District 3	Present
Donald Horal	Board Member Vice Chairperson District 3	Absent
Joe Torres	Board Member District 4	Present
Lori Prentice	Board Member District 4	Late
Irene Flemming	Board Member District 4	Present
Dawn Swinton Garcia	Board Member District 5	Present
Ginger Prentice	Board Member District 5	Late
Jennifer Mullikin	Board Member District 5	Absent
Supervisor Leticia Gonzalez	Board Member, Board of Supervisors Representative, District 4	Present

# B. APPROVAL OF MINUTES

Consideration of approval of Minutes for June 19, 2024 meeting.

BHAB MEMBER	YES	NO	Abstain	Other
Bertha Avila	X			
Sharon Diaz				Absent
Mary Norris	X			
Wendy Hicks	X			
Steven Mortimer	X			
Eric Oxelson	1X			
Donald Horal				Absent
Joe Torres	2X			
Lori Prentice				Arrived 11:45
Irene Flemming	X			
Dawn Swinton Garcia	X			
Ginger Prentice				Arrived 11:45
Jennifer Mullikin				Absent
Supervisor Leticia Gonzalez	X			

Motion Passes: 9/14	Motion Fails:
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1x=Made Motion 2x=Made 2<sup>nd</sup> Motion

# C. APPROVAL OF AGENDA

Consideration of approval of the Agenda for July 17, 2024 meeting.

BHAB MEMBER	YES	NO	Abstain	Other
Bertha Avila	Х			
Sharon Diaz				Absent
Mary Norris	Х			
Wendy Hicks	Х			
Steven Mortimer	X			
Eric Oxelson	1X			
Donald Horal				Absent
Joe Torres	2X			
Lori Prentice				Arrived 11:45
Irene Flemming	Х			
Dawn Swinton Garcia	X			
Ginger Prentice				Arrived 11:45
Jennifer Mullikin				Absent
Supervisor Leticia Gonzalez	X			
Motion Passes: 9/14	Motion Fails:		1	

1x=Made Motion 2x=Made 2<sup>nd</sup> Motion

### D. ANNOUNCEMENTS

No announcements were made at this time.

# E. BOARD OF SUPERVISORS' AGENDA ITEMS 6/18/2024-7/09/2024

- 1. WestCare California, Inc.
- 2. River Vista Behavioral Health
- 3. California Psychiatric Transitions, Inc.
- 4. The SmithWaters Group
- 5. Crestwood Behavioral Health, Inc.
- 6. Chowchilla Union High School District
- 7. Law Office of Morgan D. Day
- 8. Kings View MHSA PEI
- 9. Department of State Hospitals
- 10. BHAB Appointments: M. Norris & S. Diaz
- 11. Community Social Model Advocates, Inc.
- 12. Bio-Behavioral Medical Clinics, Inc.
- 13. Canyon Manor Rehabilitation Treatment Center
- 14. Merced Behavioral Center
- 15. Willow Glen Care Center
- 16. Sylmar Health and Rehabilitation Center
- 17. Fresno County Hispanic Commission on Alcohol and Drug Abuse Services
- 18. Iris Telehealth Medical Group
- 19.7th Avenue Center, LLC

- 20. Alliance for Community Wellness
- 21. WestCare California, Crisis Care Mobile Units
- 22. California Mental Health Services Authority, Semi-Statewide Enterprise Health Record
- 23. Madera Rescue Mission, Inc.
- 24. Vista Pacifica Enterprises, Inc.
- 25. JDT Consultants, Inc.
- 26. BHAI Investments, Inc.
- 27. Newton Property Management
- **F. PUBLIC COMMENT PERIOD –**Speakers have up to 3 minutes to present an item.

No public comments were made at this time.

The Public may address the Board on any matter pertaining to Madera County Department of Behavioral Health Services that is not on the agenda; however, the Board is prohibited by law from taking any substantive action on matters discussed that are not on the agenda. Each person is limited to 3 minutes.

### G. COMMITTEE REPORTS

- 1. CHAIRPERSON/COMMITTEE CHAIR REPORTS
  - a. Standing Committees
    - 1. Executive Committee: Chair & Vice-Chair

No report was provided by this committee.

2. Membership and Nominating Committee: Steven Mortimer & Dawn Swinton Garcia

Chairman Mortimer requested to add Agenda Item for 8/21/24 Meeting to recommend appointment to the Board of Supervisors. Wendy Hicks asked for an application for a youth candidate.

AOD Committee: Jennifer Mullikin & Bertha Avila

Director Connie Moreno-Peraza stated she would provide update since Jennifer Mullikin was absent at the OSF Oversight Committee Meeting on 7/3/2024.

4. Data and Outcomes Committee-Eric Oxelson

Mr. Oxelson reported the committee met on 6/25/24. He stated every client has a unique number whether they are active or not. His concern is if we track the client's quality of life before, during and after visits. He asked the board for input on data tracking and to send to him. Next meeting is 7/23/24.

 Cultural Competence and Behavioral Health Services Act Advisory Committee-Joe Torres Mr. Torres reported he missed the last meeting, so he was unable to provide an update.

# 2. DISCUSSION/ACTION ITEMS

No new items were discussed at this meeting.

**H. DIRECTOR'S REPORT** Connie Moreno-Peraza, MSW, LCSW, Director, Madera County Department of Behavioral Health Services (MCDBHS).

Director Moreno-Peraza provided report to the board. Report is attached.

# I. ITEMS FOR FUTURE AGENDA

Mr. Mortimer requested an update on outreach contacts to homeless populations by MCDBHS.

# J. CONFIRMATION OF MEETING DATE/ADJOURNMENT

The meeting was adjourned at 12:45 pm by Chairman Steven Mortimer.

The next meeting will occur on August 21, 2024, 11:30 am- 1:00 pm, at Oakhurst Counseling Center, 49774 Rd. 426, Suite D, Oakhurst CA 93644.

# MADERA COUNTY BEHAVIORAL HEALTH BOARD ATTENDANCE RECORDS 2024-2025

# Quorum

	Appointment												
Member	Ends	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25
Bertha Avila	11/1/2025	Х											
Sharon Diaz	7/1/2027	Excused											
Mary Norris	7/1/2027	Х											
Wendy Hicks	7/1/2025	Х											
Steven Mortimer	7/1/2026	Х											
Eric Oxelson	4/1/2027	Х											
Donald Horal	7/1/2026	Excused											
Joe Torres	4/1/2026	Х											
Lori Prentice	10/1/2026	Arrived Late											
Irene Flemming	7/1/2026	Х											
Dawn Swinton Garcia	9/1/2026	Х											
Ginger Prentice	7/1/2026	Arrived Late											
Jennifer Mullikin	6/1/2025	Excused											
Supervisor Leticia													
Gonzalez		Х											



# MADERA COUNTY BEHAVIORAL HEALTH ADVISORY BOARD

# DEPARTMENT OF BEHAVIORAL HEALTH SERVICES

# **DIRECTOR'S REPORT**

BY CONNIE MORENO-PERAZA, MSW, LCSW

7-17-2024





### BEHAVIORAL HEALTH ADVISORY BOARD

# DEPARTMENT OF BEHAVIORAL HEALTH SERVICES (DBHS)

### **DIRECTOR'S REPORT**

# BY CONNIE MORENO-PERAZA, MSW, LCSW

### July 17, 2024

- I. DBHS Budget Update FY24-25
  - A. FY24-25 Budget to be approved by the Board of Supervisors (BOS) later this fall.
  - B. BOS Budget Hearings to take place in September 2024.
  - C. DBHS kept the same number of FTEs, 218 (Full Time Equivalent) positions.
- II. Grand Jury DBHS Review FY2023-2024
  - A. Highlights of DBHS Grand Jury Report Findings
  - B. Highlights of DBHS Grand Jury Report Recommendations
  - C. DBHS Next Steps and Timelines
    - a. Power Point attached.
- III. DBHS Program Updates
  - A. BHS has New Phone Number for Access and Crisis Line (559) 395-0451 as of 7/1/24 And New Clinic Numbers as well. See attached Public Notice in English and Spanish.
  - B. C.A.R.E. Act, Community Assistance Recovery and Empowerment Update
    - a. All committees continue to meet on a regular basis to develop implementation Plan CARE Court for Madera County. The committees are working on workflows, court operations, data reporting requirements, staffing plans, program design, etc.
    - b. We are on target to complete the CARE Court Implementation Plan by November 2024 and ready to launch 12/1/24.
    - c. Sample Data Elements from Cohort I Counties by Legal Services Trust Fund Commission from 6/7/24. See handout attached.
  - C. O.S.F. Opiate Settlement Funds Update
    - a. OSF Stakeholders' Oversight Committee continues to meet monthly.
    - b. The last meeting was 7/2/24. The focus continued to be on data collection and outcomes for the Five Spanding Priorities.
    - c. OSF BHS Team was introduced, and their roles were described.
    - d. Sheriff Department has also selected the OSF Deputy who will help plan and implement "Keepin' It REAL" curriculum in the schools. More information to be received later this summer.
    - e. OSF Board of Supervisors BHS Progress Report is coming up early Fall 2024.
    - f. OSF DHCS Annual Report is due 9/30/24.





Page Two Behavioral Health Advisory Board Department of Behavioral Health Services Report

### III. DBHS Program Updates Continued

- D. DBHS Housing OUR Homeless Services
  - a. Behavioral Health Bridge Housing Program (BHBHP) will be launched early Fall 2024.
  - b. The contractor what will provide on-site behavioral health services 24/7/365
    days per year is going to the BOS on 8/6/24 for approval. RH Community
    Builders is the contractor being recommended. They have extensive experience
    in providing housing services in other counties.
  - c. The lease agreement with BHAI, Casa Grande in Madera, was approved by the BOS 7/9/24 for the initial use of 27 housing units under the BHBHP funding.
  - d. BHBHP will focus on housing homeless/at risk of homeless adults and families.

# IV. DBHS Department Data Reports A.

A. Wait Times to Access Mental Health and Substance Abuse Services

e.	Madera	7 <sup>th</sup> Street MH 6 Days	SUD 12 Days
		CYFRC Pine Street MH 8 Days	SUD 4 Days
f.	Chowchilla	MH 12 Days	SUD 16 Days
g.	Oakhurst	MH 9 Davs	SUD 6 Davs

# V. Announcements

- A. Cultural Competence and Behavioral Health Services Act (aka MHSA) monthly meeting is scheduled for 7/18/24 chaired by BHAB Member Joe Torres and Maria Barragan, BHS.
- B. Madera Community Hospital Town Hall scheduled for 7/18/24 5:30pm-7:00pm at Superintendent of Schools Conference Room, Madera. DBHS will do short update on impacts after hospital closure. Reopening of the hospital will be the focus tomorrow. See attached flyers. Other important speakers will be in attendance and will do updates.
- C. HOPE Center DBHS continues to plan with Public Health on this construction project which is expected to be completed within four years from receipt of the funding grant in 2024.
- D. CSU/Sobering Center Construction Project BHCIP Funding We continue to meet monthly with State DHCS subcontractor, AHP, Advocate for Human Potential. We are on track to complete this project by 2027. We are working closely with our CAO team on these important facilities and services for the residents of Madera County.





# BEHAVIORAL HEALTH ADVISORY BOARD

# CARE COURT COHORT 1 PRELIMINARY DATA

# FOR DISCUSSION ONLY

SOURCE: LEGAL SERVICES TRUST FUND COMMISSION JUNE 7, 2024





Obtained from Legal Services Trust Fund Commission: CARE Court Grants Committee meeting on June 7, 2024

# Cases Opened= Petitions filed

Table 1: 2023-2024 Cases Opened to Date

	96.		
9	5	4	Tuolumne
32	23	9	Stanislaus
24	5	19	San Francisco
93	41	52	San Diego
39	15	24	Riverside
43	24	19	Orange
109	82	27*	Los Angeles
Junk	<b></b>	0	Glenn
Total new cases opened	New cases opened in Jan-Mar 2024	New cases opened in Oct-Dec 2023	County

<sup>\*</sup>Reporting for Los Angeles County is for December 2023 only.





# **Public Notice**

Madera County Department of Behavioral Health Services would like to inform the community that our New Centralized Access & Crisis Line has changed effective July 1, 2024.

# New Access and Crisis Line (559) 395-0451

# **OUR NEW CLINIC PHONE NUMBERS**

Madera County Behavioral Health Services 209 E. 7th Street Madera, California 93637	New Telephone Number: (559) 395-0451
Children, Youth, Family Recovery Center 117 N. R Street, Suite 101 Madera, California 93637	New Telephone Number: (559) 395-0450
Chowchilla Recovery Center 215 S. 4th Street Chowchilla, California 93610	New Telephone Number: (559) 395-0452
Oakhurst Counseling Center 49774 Road 426 Oakhurst, California 93644	New Telephone Number: (559) 395-0453





# Noticia Pública

El Departamento de Servicios de Salud Mental y Alcohol y Drogas desean informar a la comunidad sobre nuestra nueva Línea de Acceso y Servicios de Crisis efectivo el 1 de julio de 2024

# Nueva Línea de Acceso y Servicios de Crisis (559) 395-0451

# **NUESTROS NUMEROS NUEVEOS DE NUESTRAS CLINICAS**

Departamento de Servicios de Salud Mental y Alcohol y Drogas del Condado de Madera	Nuevo Número de Teléfono:
209 E. 7th Street Madera,	(559) 395-0451
California 93637	
Centro de Recuperación para Niños, Jóvenes y Familias	Nuevo Número de Teléfono:
117 N. R Street, Suite 101	(559) 395-0450
Madera, California 93637	
Centro de Recuperación de Chowchilla	Nuevo Número de
215 S. 4th Street Chowchilla,	Teléfono:
California 93610	(559) 395-0452
Centro de Consejería de Oakhurst 49774 Road 426	Nuevo Número de Teléfono:
Oakhurst, California 93644	(559) 395-0453





# MADERA COALITION for COMMUNITY JUSTICE TOWN HALL II **MADERA COMMUNITY** HOSPITAL REOPENING!

JOIN US TO HEAR ABOUT THE STATE OF HEALTH CARE IN MADERA!

WHEN

THURSDAY JULY 18TH 5:30 - 7:00 PM

MADERA COUNTY SUPERINTENDENT **OF SCHOOLS** 

1105 S. MADERA AVE

WHERE

LEARN ABOUT THE STATE OF **HEALTH CARE IN MADERA!** 

MEET THE NEW OWNER/OPERATOR OF THE HOSPITAL.

HEAR ABOUT THE PLANS FOR THE HOSPITAL REOPENING.







OR JOIN US VIA ZOOM!



# QR Code for Link:



Physical Link:

https://us06web.zoom.us/j/83676272381



1



# Overview of Madera County Grand Jury Report FY2023-2024

Madera County Grand Jury (MCGJ) investigated the Madera County Department of Behavioral Health Services (MBHS) to determine how MBHS is supporting the community in their mental health and wellbeing. The MCGJ found that MBHS has many beneficial programs to address mental health, substance use disorders, and crisis situations, as well as very dedicated staff that make a difference in the lives of many. The MCGJ also found that MBHS has long-term issues in both employee and client retention that has negatively impacted current and future services. While a variety of funding continues to come in for the expansion of services for the changing and growing needs of the community, without properly addressing the current issues, the success and support of MBHS clients is limited.



F1: The MCGJ finds that MBHS' long-term staffing shortage has had a detrimental effect on the engagement and retention rate of those utilizing the services, as well as employee morale.

**R1:** The MCGJ recommends that MBHS submit a recruitment and retention plan that includes salary increases and incentives to the Board of Supervisors within 120 days of the MCGJ report posting, addressing the long-standing staffing shortage.

3



# Grand Jury Findings (F) and Recommendations (R)

**F2:** The MCGJ finds that MBHS has insufficient professional development training for their employees, not just for the benefit of the staff, but also supporting their own goal of being able to *grow their own professionals* in response to the workforce crisis.

**R2:** The MCGJ recommends that MBHS update its Workforce Training Policy to expand the number of professional development training sessions and certifications available to employees, with costs incurred by MBHS within 120 days of the MCGJ report posting.



**F3:** The MCGJ finds that the outreach efforts are inadequate to the Hispanic/Latino population

R3: The MCGJ recommends that MBHS add Spanish-language media outlets to their outreach efforts to the Hispanic/Latino community within 120 days of the MCGJ report posting.

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# Grand Jury Findings (F) and Recommendations (R)

**F4:** The MCGJ finds that the sterile nature of the facilities where services are conducted do not support the therapeutic environment essential for connection.

**R4:** The MCGJ recommends that MBHS consult with a professional within 120 days of the MCGJ report posting to improve the interior of the treatment areas and create a more therapeutic environment.



**F5:** The MCGJ finds that the new C.A.R.E.S mobile crisis team is a ve1y valuable resource for the county, however it lacks sufficient public exposure to develop awareness and trust in the community.

**R5:** The MCGJ recommends that MBHS coordinate press releases, local news coverage, and social media campaigns to highlight the C.A.R.E.S. team and their services within 120 days of the MCGJ report posting.

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# Grand Jury Findings (F) and Recommendations (R)

**F6:** The MCGJ finds that MBHS: is not providing support to their employees regarding their own well-being and mental health.

**R6:** The MCGJ recommends that MBHS implement an internal program to support the well-being and mental health of its employees within 120 days of the MCGJ report posting.



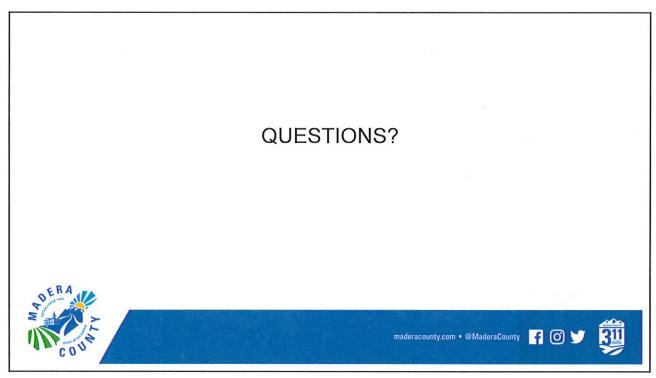
**F7:** The MCGJ wants to commend the staff of MBHS for their dedication and commitment to improving the wellness of the community.

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# **Next Steps**

- · Grand Jury Report Responses are due by August 2024
- Small Workgroup in BHS is working on the responses and documentation to support each response
- An Implementation Workgroup will be formed with Director Moreno-Peraza on the planned recommendations for improvement after the Grand Jury responds to our report.





MADERA COUNTY GOVERNMENT CENTER 200 WEST 4<sup>TH</sup> STREET / MADERA, CALIFORNIA 93637 (559) 675-7700 / FAX (559) 673-3302 / TDD (559) 675-8970 Agendas available: www.MaderaCounty.com Members of the Board

, District 1

, District 2

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District 3

, District 4

# **AGENDA ITEM SUBMITTAL**

July 16, 2024

Chairman Robert L. Poythress

DEPARTMENTDEPARTMENT CONTACTAGENDA ITEMBehavioral Health ServicesMelissa Torres5.C559-673-3508Consent Calend							
SUBJECT: WestCare California	•	REQUIRED VOTE: 3/5 Votes Required	DOC. ID NUMB 10862	ER	DATE REC'D		
STRATEGIC FOCUS AREA(S): Health							
For Clerk of the Board's Office Use Only							
Is this item Budgeted? Yes Will this item require additional personnel? No Previous Relevant Board Actions: MCC No. 12601-23 PowerPoint/Supporting Documents: Contract							

### **RECOMMENDED ACTIONS:**

Consideration of entering into an Agreement with WestCare California, Inc. in the amounts listed under WestCare SUD Rates for alcohol and other drugs residential treatment services for Fiscal Year 2024-2025 and authorize the Chairman to sign.

### **DISCUSSION / FISCAL IMPACT / STRATEGIC FOCUS:**

# DISCUSSION:

Through our contract with the California Department of Health Care Services (DHCS) for substance abuse services, Madera County Department of Behavioral Health Services (MCDBHS) has received the Substance Use Prevention, Treatment and Recovery Services Block Grant (SUBG). As part of the SUBG, MCDBHS is required to provide social model detoxification and residential treatment services. SUBG funding is to be used for prevention, treatment, and recovery support.

WestCare provides these services by offering Residential Social Model Detoxification, Short-Term Residential, and Pregnant/Postpartum Women's and Children's services. There are no similar services available in Madera County.

# **FISCAL IMPACT:**

The costs associated with this agreement will be funded by SUBG funds; therefore, there will be no impact to the County's General Fund.

Page 1 of 2



MADERA COUNTY GOVERNMENT CENTER 200 WEST 4<sup>TH</sup> STREET / MADERA, CALIFORNIA 93637 (559) 675-7700 / FAX (559) 673-3302 / TDD (559) 675-8970 Agendas available: www.MaderaCounty.com Members of the Board

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, District 5

# **CONNECTION TO THE COUNTY OF MADERA STRATEGIC PLAN - MISSION 2023:**

This contract meets the goal of the Strategic Focus Area of Health by providing substance use services to MCDBHS clients.

# **ATTACHMENTS**

1. WestCare California SUD agreement



MADERA COUNTY GOVERNMENT CENTER 200 WEST 4<sup>TH</sup> STREET / MADERA, CALIFORNIA 93637 (559) 675-7700 / FAX (559) 673-3302 / TDD (559) 675-8970 Agendas available: www.MaderaCounty.com Members of the Board

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, District 3

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# **AGENDA ITEM SUBMITTAL**

July 16, 2024

Chairman Robert L. Poythress

DEPARTMENT Behavioral Health Services	DEPARTMENT CONTACT Melissa Torres 559-673-3508			AGENDA ITEM 5.D Consent Calendar	
SUBJECT: WestCare Mobile Crisis Outreach	•	REQUIRED VOTE: 3/5 Votes Required	DOC. ID NUMBER 10864		DATE REC'D
STRATEGIC FOCUS AREA(S): Health					
For Clerk	For Clerk of the Board's Office Use Only				
Is this item Budgeted? Yes Will this item require additional personnel? No Previous Relevant Board Actions: MCC No. 12 PowerPoint/Supporting Documents: Contract	619-23		ENT NO(S).		

### **RECOMMENDED ACTIONS:**

Consideration of entering into an Agreement with WestCare California, Inc. in an amount not to exceed \$313,023.00 to provide mobile crisis outreach services for Fiscal Year 2024-2025 and authorize the Chairman to sign.

### **DISCUSSION / FISCAL IMPACT / STRATEGIC FOCUS:**

# **DISCUSSION:**

Westcare California, Inc. will provide countywide mobile crisis and non-crisis outreach services in conjunction with the Madera County Department of Behavioral Health Services (MCDBHS) Crisis Care Mobile Unit (CCMU) team, Madera Police Department (MPD) and Madera County Sheriff's Department (MSO). This program will provide mobile emergency response services, mental health services, crisis intervention, warm hand-offs and wellness planning. These collaborative crisis and non-crisis intervention services will be provided by phone, office and in the field in coordination with the larger behavioral health continuum of crisis response services. Crisis Workers will provide referrals and services in the community to de-escalate crisis situations. These intervention services provide the County of Madera residents with the appropriate resources and level of intervention needed when a mental health, substance use, or co-occurring mental health and substance use crisis occurs.

# **FISCAL IMPACT:**

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The costs associated with this agreement will be funded by Assembly Bill 109 Community Corrections Partnerships (CCP) and Mental Health Realignment funds; therefore, there will be no impact to the County's General Fund.

# **CONNECTION TO THE COUNTY OF MADERA STRATEGIC PLAN - MISSION 2023:**

This contract meets the goal of the Strategic Focus Area of Health by providing mental health services to Madera County residents.

# **ATTACHMENTS**

1. WestCare Mobile Outreach agreement



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# **AGENDA ITEM SUBMITTAL**

July 16, 2024

Chairman Robert L. Poythress

DEPARTMENT Behavioral Health Services	DEPARTMENT CONTACT Melissa Torres 559-673-3508			AGENDA ITEM 5.E Consent Calendar	
SUBJECT: Central Star Behavioral Health, Inc.	REQUIRED VO 4/5 Votes Red		DOC. ID NUMBER 10888		DATE REC'D
STRATEGIC FOCUS AREA(S): Health	'				
For Clerk of	For Clerk of the Board's Office Use Only				
Is this item Budgeted? Yes Will this item require additional personnel? No		DOCUM	ENT NO(S).		
Previous Relevant Board Actions: MCC No. 119	902-21	, 11902A-			
PowerPoint/Supporting Documents: Contract					

### **RECOMMENDED ACTIONS:**

Consideration of entering into an Agreement with Central Star Behavioral Health, Inc. in the amount set forth in the Central Star Psychiatric Health Facility Daily Rate and Psychiatric Ancillary Services Fee Schedule as listed under Daily Rate and Ancillary Services Fee Schedule for Fiscal Year 2024-2025 and authorize the Chairman to sign.

# **DISCUSSION / FISCAL IMPACT / STRATEGIC FOCUS:**

# **DISCUSSION:**

Central Star Behavioral Health, Inc. opened this adolescent inpatient Psychiatric Health Facility in Fresno in March 2015. The target population for this facility includes youth twelve (12) years of age up to eighteen (18) years of age, who may be admitted on a voluntary or involuntary basis. These clients will include Medi-Cal beneficiaries, Medicare and Medicare/Medi-Cal beneficiaries, and indigent/uninsured clients who are referred by Madera County Department of Behavioral Health Services (MCDBHS). Services provided by Central Star Behavioral Health, Inc. include acute psychiatric hospitalization, coordinated discharge planning and effective linkages to post-hospital outpatient mental health treatment programs and other supportive services for youth and their families.

# **FISCAL IMPACT:**

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The costs associated with this agreement will be funded by Medi-Cal reimbursement and Mental Health Realignment funds; therefore, there will be no impact to the County's General Fund.

# **CONNECTION TO THE COUNTY OF MADERA STRATEGIC PLAN - MISSION 2023:**

This contract meets the goal of the Strategic Focus Area of Health by providing mental health services to MCDBHS clients.

# **ATTACHMENTS**

1. Central Star Agreement agreement



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# **AGENDA ITEM SUBMITTAL**

July 16, 2024

Chairman Robert L. Poythress

DEPARTMENT Behavioral Health Services	DEPARTMENT CONTACT Melissa Torres 559-673-3508			AGENDA ITEM 5.F Consent Calendar	
SUBJECT: Discovery Practice Management, Inc.	nt, Inc.		DOC. ID NUMBER 10890		DATE REC'D
STRATEGIC FOCUS AREA(S): Health					
For Clerk of the Board's Office Use Only					
Is this item Budgeted? Yes Will this item require additional personnel? No Previous Relevant Board Actions: MCC No. 12 PowerPoint/Supporting Documents: Contract		ENT NO(S).			

### **RECOMMENDED ACTIONS:**

Consideration of entering into an Agreement with Discovery Practice Management, Inc. dba Center for Discovery in the amounts listed in the Usual and Customary Rates for the provision of eating disorder treatment for Fiscal Year 2024-2025 and authorize the Chairman to sign.

# **DISCUSSION / FISCAL IMPACT / STRATEGIC FOCUS:**

# **DISCUSSION:**

Behavioral Health Services is required to provide medically necessary covered Specialty Mental Health Services (SMHS) to beneficiaries who are diagnosed with eating disorders. On October 1, 2016, eating disorders became a covered SMHS diagnoses for both inpatient and outpatient.

Eating disorders are complex conditions involving both physical and psychological components. As such, effective treatment of eating disorders involves a combination of physical and mental health interventions, often provided through an integrated therapeutic modality, program, or setting.

Discovery Practice Management provides residential treatment for children, adolescents, and adults. They offer mental health, substance abuse, and eating disorder intensive outpatient treatments. Discovery Practice Management has a

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longstanding commitment to understanding eating disorders and developing the best treatment programs.

# **FISCAL IMPACT:**

The costs associated with this agreement will be funded by Mental Health Realignment funds and Medi-Cal reimbursement; therefore, there will be no impact to the County's General Fund.

# CONNECTION TO THE COUNTY OF MADERA STRATEGIC PLAN - MISSION 2023:

This contract meets the goal of the Strategic Focus Area of Health by providing mental and physical health services to Madera County Department of Behavioral Health Services clients.

# **ATTACHMENTS**

1. Discovery Practice Management agreement



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# **AGENDA ITEM SUBMITTAL**

July 16, 2024

Chairman Robert L. Poythress

DEPARTMENT Behavioral Health Services	DEPARTMENT CONTACT Melissa Torres 559-673-3508			AGENDA ITEM 5.G Consent Calendar	
SUBJECT: Psynergy Programs, Inc.		REQUIRED VOTE: DOC. ID NUMBER DA 10891		DATE REC'D	
STRATEGIC FOCUS AREA(S): Health				,	
For Clerk of the Board's Office Use Only					
Is this item Budgeted? Yes Will this item require additional personnel? No		DOCUM	ENT NO(S).		
Previous Relevant Board Actions: MCC No. 12616-23 PowerPoint/Supporting Documents: Contract					

### **RECOMMENDED ACTIONS:**

Consideration of entering into an Agreement with Psynergy Programs, Inc. in the amounts listed under Short Doyle MediCal County Contract Rates for the provision of Adult Residential Facility and Outpatient Specialty Mental Health Services for Fiscal Year 2024-2025 and authorize the Chairman to sign.

# **DISCUSSION / FISCAL IMPACT / STRATEGIC FOCUS:**

# DISCUSSION:

Psynergy Programs, Inc. (Psynergy), operates a State-licensed facility at which they provide board and care services for adults. Board and care facilities represent the lowest level of care for individuals who are not able to live independently, but do not require higher levels of care such as those provided in an Institute for the Mentally Disordered (IMD). If clinically appropriate, individuals are able to transition out of Psynergy to independent living. Psynergy offers programs to assist residents to obtain skills needed to move to a less restrictive, more independent setting. Psynergy will also provide Medi-Cal Specialty Mental Health Services (SMHS) to maximize local resources when serving consumers in residential settings and allow for a more client-centered treatment experience.

It is often difficult to find appropriate residential placement for mentally ill residents of Madera County. There are few board and care facilities in the Central Valley, and

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especially those that welcome mental health clients. Psynergy is much more cost effective than an IMD, while providing a safe and nurturing environment. Their residential support/mental health programs provide transitional resident services.

# **FISCAL IMPACT:**

The costs associated with this agreement will be funded by Mental Health Realignment funds and Medi-Cal reimbursement; therefore, there will be no impact to the County's General Fund.

# **CONNECTION TO THE COUNTY OF MADERA STRATEGIC PLAN - MISSION 2023:**

This contract meets the goal of the Strategic Focus Area of Health by providing mental health services to Madera County residents.

# **ATTACHMENTS**

1. Psynergy agreement



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# **AGENDA ITEM SUBMITTAL**

July 16, 2024

Chairman Robert L. Poythress

DEPARTMENT Behavioral Health Services	DEPARTMENT CONTACT Melissa Torres 559-673-3508			AGENDA ITEM 5.H Consent Calendar	
SUBJECT: Turning Point of Central California, Inc.		REQUIRED VOTE: 4/5 Votes Required	DOC. ID NUMB 10892	ER	DATE REC'D
STRATEGIC FOCUS AREA(S): Health					
For Clerk	of the I	Board's Office Use Only			
Is this item Budgeted? Yes Will this item require additional personnel? No Previous Relevant Board Actions: MCC No. 11560-20 PowerPoint/Supporting Documents: Contract			ENT NO(S).		

### **RECOMMENDED ACTIONS:**

Consideration of entering into an Agreement with Turning Point of Central California Inc., Hope House in an amount not to exceed \$197,000.00 for First Episode Psychosis Treatment Services for Fiscal Year 2024-2025 and authorize the Chairman to sign.

### **DISCUSSION / FISCAL IMPACT / STRATEGIC FOCUS:**

# DISCUSSION:

Madera County Department of Behavioral Health Services (MCDBHS) has contracted with Turning Point of Central California - Hope House since 2006. Hope House is a program that prevents and identifies mental health conditions early. These services are offered to all members of the community who may or may not be receiving mental health services through MCDBHS.

Hope House will provide services to Madera County clients and their families who have experienced or at risk of experiencing a First Episode Psychosis. This program will reduce life-long relapse for those diagnosed with Serious Mental Illness in Madera County.

# **FISCAL IMPACT:**

The costs associated with this agreement will be funded by Mental Health Block Grant

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funds, therefore, there will be no impact to the County's General Fund.

#### **CONNECTION TO THE COUNTY OF MADERA STRATEGIC PLAN - MISSION 2023:**

This contract meets the goal of the Strategic Focus Area of Health by providing mental health services to MCDBHS clients.

#### **ATTACHMENTS**

1. Turning Point of CA - FEP agreement



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## **AGENDA ITEM SUBMITTAL**

July 16, 2024

Chairman Robert L. Poythress

DEPARTMENT Behavioral Health Services	DEPARTMENT CONTACT Melissa Torres 559-673-3508			AGENDA ITEM 5.I Consent Calendar			
SUBJECT: Turning Point-Serenity Village	REQUIRED VOTE: DOC. ID NUMBER 4/5 Votes Required 10893				ER	DATE REC'D	
STRATEGIC FOCUS AREA(S): Health							
For Clerk of the Board's Office Use Only							
Is this item Budgeted? Yes Will this item require additional personnel? No Previous Relevant Board Actions: MCC No. 112	277-18		CUMI	ENT NO(S).			
20 PowerPoint/Supporting Documents: Contract							

#### **RECOMMENDED ACTIONS:**

Consideration of entering into an Agreement with Turning Point of Central California, Inc. Serenity Village housing project in an amount not to exceed \$35,000.00 to provide permanent supportive housing to chronically homeless disabled single individuals for Fiscal Year 2024-2025 and authorize the Chairman to sign.

#### **DISCUSSION / FISCAL IMPACT / STRATEGIC FOCUS:**

#### **DISCUSSION:**

Serenity Village, operated by Turning Point of Central California Inc., provides supportive housing to chronically homeless and disabled individuals. They operate under the model of assistance "housing first". This premise is that until an individual has stable housing it is very difficult for them to address areas of their lives such as: job skills, mental health, substance abuse, and stable relationships.

Madera County Department of Behavioral Health Services (MCDBHS) will provide mental health and substance use disorder services to Serenity Village housing participants who qualify and enroll in services. MCDBHS will work with clients to live healthier and more productive lives.

#### **FISCAL IMPACT:**



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The costs associated with this agreement will be funded by The Department of Housing and Urban Development along with MCDBHS, therefore, there will be no impact to the County's General Fund.

#### **CONNECTION TO THE COUNTY OF MADERA STRATEGIC PLAN - MISSION 2023:**

This contract meets the goal of the Strategic Focus Area of Health by providing housing and mental health and substance use disorder services to homeless to MCDBHS clients.

#### **ATTACHMENTS**

1. Turning Point- Serenity Village agreement



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## **AGENDA ITEM SUBMITTAL**

**July 16, 2024** 

Chairman Robert L. Poythress

DEPARTMENT Behavioral Health Services	Melissa Torres 559-673-3508			AGENDA ITEM 5.J Consent Calendar	
SUBJECT: Turning Point-Quest House		REQUIRED VOTE: 4/5 Votes Required	DOC. ID NUMB 10894	ER	DATE REC'D
STRATEGIC FOCUS AREA(S): Health		1	1		
For Clerk o	of the	Board's Office Use Only			
Is this item Budgeted? Yes Will this item require additional personnel? No Previous Relevant Board Actions: MCC No. 12494-23			ENT NO(S).		
PowerPoint/Supporting Documents: Contract					

#### **RECOMMENDED ACTIONS:**

Consideration of entering into an Agreement with Turning Point of Central California, Inc. Quest House in the amount of \$255.01 per day for structured residential substance use disorder treatment for alcohol and other drug residential detoxification services for Fiscal Year 2024-2025 and authorize the Chairman to sign.

#### **DISCUSSION / FISCAL IMPACT / STRATEGIC FOCUS:**

#### **DISCUSSION:**

Madera County Department of Behavioral Health Services (MCDBHS) through our contract with the Department of Health Care Services has received the Substance Abuse Prevention and Treatment Block Grant (SABG) to provide substance use services. As part of SABG, MCDBHS is required to provide detoxification and residential programs to Madera County clients. Quest House, operated by Turning Point of Central California, Inc., provides these services by offering residential substance use disorder services and co-occurring treatment. There are no similar services available in Madera County.

#### FISCAL IMPACT:

The costs associated with this agreement will be funded by SABG funds; therefore, there will be no impact to the County's General Fund.



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#### **CONNECTION TO THE COUNTY OF MADERA STRATEGIC PLAN - MISSION 2023:**

This contract meets the goal of the Strategic Focus Area of Health by providing substance use services to MCDBHS clients.

#### **ATTACHMENTS**

1. Turning Point Quest House agreement



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### **AGENDA ITEM SUBMITTAL**

**August 6, 2024** 

Chairman Robert L. Poythress

DEPARTMENT Behavioral Health Services	Melissa Torres			5.F consent Calendar				
SUBJECT: Sierra Vista Hospital	•	REQUIRED VOTE: 3/5 Votes Required 10860		ER	DATE REC'D			
STRATEGIC FOCUS AREA(S): Health					,			
For Clerk	For Clerk of the Board's Office Use Only							
Is this item Budgeted? Yes Will this item require additional personnel? No Previous Relevant Board Actions: MCC No. 12 PowerPoint/Supporting Documents: Contract	600-23		ENT NO(S).					

#### **RECOMMENDED ACTIONS:**

Consideration of entering into an Agreement with Sierra Vista Hospital in the amounts outlined in Exhibit A for psychiatric inpatient care for Fiscal Year 2024-2025 and authorize the Chairman to sign.

#### **DISCUSSION / FISCAL IMPACT / STRATEGIC FOCUS:**

#### DISCUSSION:

As the Mental Health Plan administrator, the Madera County Department of Behavioral Health Services (MCDBHS) authorizes inpatient care for Madera County Medi-Cal recipients who require psychiatric hospitalization. Madera County contracts with several psychiatric hospitals for inpatient services. Hospitalization is of an urgent nature, and it is important that MCDBHS has options available to ensure appropriate placement for residents of Madera County.

This contract permits Sierra Vista Hospital to provide psychiatric inpatient care to Medi-Cal beneficiaries and indigent residents who are not covered by other third-party payors who reside in Madera County.

#### **FISCAL IMPACT:**

The costs associated with this agreement will be funded by Managed Care Medi-Cal and Mental Health Realignment funds; therefore, there will be no impact to the County's



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General Fund.

#### **CONNECTION TO THE COUNTY OF MADERA STRATEGIC PLAN - MISSION 2023:**

This contract meets the goal of the Strategic Focus Area of Health by providing mental health services to MCDBHS clients.

#### **ATTACHMENTS**

1. Sierra Vista Hospital agreement



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### **AGENDA ITEM SUBMITTAL**

**August 6, 2024** 

Chairman Robert L. Poythress

DEPARTMENT Behavioral Health Services	Melissa Torres			5.F consent Calendar				
SUBJECT: Sierra Vista Hospital	•	REQUIRED VOTE: 3/5 Votes Required 10860		ER	DATE REC'D			
STRATEGIC FOCUS AREA(S): Health					,			
For Clerk	For Clerk of the Board's Office Use Only							
Is this item Budgeted? Yes Will this item require additional personnel? No Previous Relevant Board Actions: MCC No. 12 PowerPoint/Supporting Documents: Contract	600-23		ENT NO(S).					

#### **RECOMMENDED ACTIONS:**

Consideration of entering into an Agreement with Sierra Vista Hospital in the amounts outlined in Exhibit A for psychiatric inpatient care for Fiscal Year 2024-2025 and authorize the Chairman to sign.

#### **DISCUSSION / FISCAL IMPACT / STRATEGIC FOCUS:**

#### DISCUSSION:

As the Mental Health Plan administrator, the Madera County Department of Behavioral Health Services (MCDBHS) authorizes inpatient care for Madera County Medi-Cal recipients who require psychiatric hospitalization. Madera County contracts with several psychiatric hospitals for inpatient services. Hospitalization is of an urgent nature, and it is important that MCDBHS has options available to ensure appropriate placement for residents of Madera County.

This contract permits Sierra Vista Hospital to provide psychiatric inpatient care to Medi-Cal beneficiaries and indigent residents who are not covered by other third-party payors who reside in Madera County.

#### **FISCAL IMPACT:**

The costs associated with this agreement will be funded by Managed Care Medi-Cal and Mental Health Realignment funds; therefore, there will be no impact to the County's



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#### **CONNECTION TO THE COUNTY OF MADERA STRATEGIC PLAN - MISSION 2023:**

This contract meets the goal of the Strategic Focus Area of Health by providing mental health services to MCDBHS clients.

#### **ATTACHMENTS**

1. Sierra Vista Hospital agreement

#### Exhibit A, Attachment I Program Specifications

- 2. Diagnosis of substance use disorders utilizing the current DSM and assessment of treatment needs for medically necessary treatment services. This may include a physical examination and laboratory testing (e.g., body specimen screening) necessary for treatment and evaluation conducted by staff lawfully authorized to provide such services and/or order laboratory testing (laboratory testing is covered under the "Other laboratory and X-ray services" benefit of the California Medicaid State Plan).
- Treatment planning, a service activity that consists of development and updates to documentation needed to plan and address the beneficiary's needs, planned interventions and to address and monitor a beneficiary's progress and restoration of a beneficiary to their best possible functional level.
- D. "Beneficiary" means a person who: (a) has been determined eligible for Medi-Cal; (b) is not institutionalized; (c) has a substance-related disorder per the "Diagnostic and Statistical Manual of Mental Disorders IV (DSM)", or DSM V criteria; and (d) meets the admission criteria to receive DMC covered services.
- E. "Covered Services" means those DMC services authorized by Title XIX or Title XXI of the Social Security Act, Title 22 Section 51341.1, W&I Code section 14124.24, and California's Medicaid State Plan.
- F. "Direct Provider Contract" means a contract established between DHCS and a DMC enrolled provider entered into pursuant to this Agreement for the provision of DMC services.
- G. "Drug Medi-Cal Program" or "DMC Program" means the state system wherein beneficiaries receive covered services from DMC-certified SUD treatment providers.
- H. "Early Periodic Screening, Diagnosis, and Treatment Program (EPSDT)" means the federal mandate under Section 1905(r) of the Social Security Act, which ensures that all beneficiaries under age 21 receive all applicable medically necessary SUD services needed to correct and ameliorate health conditions that are coverable under Section 1905(a) of the Secial Security Act.
- I. "Enrolled Provider" means a SUD clinic location that has received certification to be reimbursed as a DMC clinic by DHCS to provide services as described in California Code of Regulations, title 22, section 51341.1.
- J. "Federal Financial Participation (FFP)" means the share of Federal Medicaid funds for reimbursement of DMC services.

#### Exhibit A, Attachment I Program Specifications

- K. "Group Counseling" means a contact with multiple beneficiaries at the same time. Group counseling shall focus on the needs of the participants. Group counseling shall be provided to a group that includes at least 2 and no more than 12 participants.
- L. "Individual Counseling" means a contact with a beneficiary. Individual counseling also includes a contact between a beneficiary, substance use disorder treatment professional, and one or more collaterals if the purpose of the collateral's participation is to focus on the treatment needs of the beneficiary by supporting the achievement of the beneficiary's treatment goals. Individual counseling also includes preparing the beneficiary to live in the community, and providing linkages to treatment and services available in the community.
- M. "Medical Necessity" means the determination that a covered DMC service is necessary to treat a beneficiary that was made in accordance with W&I Code section 14059.5, guidance and regulations issued by the Department pursuant to W&I Code section 14184.402(a), and Part I, Section 2 of this Contract.
- N. "Medical Psychotherapy" means a type of counseling service to treat SUDs other than Opioid Use Disorders (OUD) conducted by the medical director of a Narcotic Treatment Program on a one-to-one basis with the beneficiary.
- O. "Medication Services" means the prescription or administration of medication related to substance use disorder services, or the assessment of the side effects or results of the medication. Medication Services does not include MAT to treat Opioid Use Disorders as defined below.
- P. "Medications for Addiction Treatment (also known as medication assisted treatment (MAT) for Opioid Use Disorders (OUD)" includes all medications approved under section 505 of the Federal Food, Drug, and Cosmetic Act (21 U.S.C. 355) and all biological products licensed under section 351 of the Public Health Service Act (42 U.S.C. 262) to treat opioid use disorders as authorized by the Social Security Act Section 1905(a)(29) and described in Supplement to Attachment 3.1-A.
- Q. "Narcotic Treatment Program" or "NTP means an outpatient program that provides FDA-drugs approved to treat SUDs when ordered by a physician as medically necessary. NTPs are required to offer and prescribe medications including methadone, buprenorphine, naloxone and disulfiram. A beneficiary must receive at minimum fifty minutes of counseling sessions with a therapist or counselor for up to 200 minutes per calendar month, although additional services may be provided as medically necessary.



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## **AGENDA ITEM SUBMITTAL**

**August 6, 2024** 

Chairman Robert L. Poythress

	Melissa Torres 559-673-3508			AGENDA ITEM 5.G Consent Calendar	
SUBJECT: Heritage Oaks Hospital		REQUIRED VOTE: 3/5 Votes Required	DOC. ID NUMB 10861	ER	DATE REC'D
STRATEGIC FOCUS AREA(S): Health		1	1		
For Clerk o	of the I	Board's Office Use Only			
Is this item Budgeted? Yes Will this item require additional personnel? No Previous Relevant Board Actions: MCC No. 125 PowerPoint/Supporting Documents: Contract	598-23		ENT NO(S).		

#### **RECOMMENDED ACTIONS:**

Consideration of entering into an Agreement with Heritage Oaks Hospital in the amounts outlined in Exhibit A for psychiatric inpatient care for Fiscal Year 2024-2025 and authorize the Chairman to sign.

#### **DISCUSSION / FISCAL IMPACT / STRATEGIC FOCUS:**

#### DISCUSSION:

As the Mental Health Plan administrator, the Madera County Department of Behavioral Health Services (MCDBHS) authorizes inpatient care for Madera County Medi-Cal recipients who require psychiatric hospitalization. Madera County contracts with several psychiatric hospitals for inpatient services. Hospitalization is of an urgent nature, and it is important that MCDBHS has options available to ensure appropriate placement for residents of Madera County.

This contract permits Heritage Oaks Hospital to provide psychiatric inpatient care to Medi-Cal beneficiaries and indigent residents who are not covered by other third-party payors who reside in Madera County.

#### **FISCAL IMPACT:**

The costs associated with this agreement will be funded by Managed Care Medi-Cal and Mental Health Realignment funds; therefore, there will be no impact to the County's



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General Fund.

#### **CONNECTION TO THE COUNTY OF MADERA STRATEGIC PLAN - MISSION 2023:**

This contract meets the goal of the Strategic Focus Area of Health by providing mental health services to MCDBHS clients.

#### **ATTACHMENTS**

1. Heritage Oaks Hospital agreement

#### Exhibit A, Attachment I Program Specifications

- 2. Diagnosis of substance use disorders utilizing the current DSM and assessment of treatment needs for medically necessary treatment services. This may include a physical examination and laboratory testing (e.g., body specimen screening) necessary for treatment and evaluation conducted by staff lawfully authorized to provide such services and/or order laboratory testing (laboratory testing is covered under the "Other laboratory and X-ray services" benefit of the California Medicaid State Plan).
- Treatment planning, a service activity that consists of development and updates to documentation needed to plan and address the beneficiary's needs, planned interventions and to address and monitor a beneficiary's progress and restoration of a beneficiary to their best possible functional level.
- D. "Beneficiary" means a person who: (a) has been determined eligible for Medi-Cal; (b) is not institutionalized; (c) has a substance-related disorder per the "Diagnostic and Statistical Manual of Mental Disorders IV (DSM)", or DSM V criteria; and (d) meets the admission criteria to receive DMC covered services.
- E. "Covered Services" means those DMC services authorized by Title XIX or Title XXI of the Social Security Act, Title 22 Section 51341.1, W&I Code section 14124.24, and California's Medicaid State Plan.
- F. "Direct Provider Contract" means a contract established between DHCS and a DMC enrolled provider entered into pursuant to this Agreement for the provision of DMC services.
- G. "Drug Medi-Cal Program" or "DMC Program" means the state system wherein beneficiaries receive covered services from DMC-certified SUD treatment providers.
- H. "Early Periodic Screening, Diagnosis, and Treatment Program (EPSDT)" means the federal mandate under Section 1905(r) of the Social Security Act, which ensures that all beneficiaries under age 21 receive all applicable medically necessary SUD services needed to correct and ameliorate health conditions that are coverable under Section 1905(a) of the Social Security Act.
- I. **"Enrolled Provider"** means a SUD clinic location that has received certification to be reimbursed as a DMC clinic by DHCS to provide services as described in California Code of Regulations, title 22, section 51341.1.
- J. "Federal Financial Participation (FFP)" means the share of Federal Medicaid funds for reimbursement of DMC services.

#### Exhibit A, Attachment I Program Specifications

- K. "Group Counseling" means a contact with multiple beneficiaries at the same time. Group counseling shall focus on the needs of the participants. Group counseling shall be provided to a group that includes at least 2 and no more than 12 participants.
- L. "Individual Counseling" means a contact with a beneficiary. Individual counseling also includes a contact between a beneficiary, substance use disorder treatment professional, and one or more collaterals if the purpose of the collateral's participation is to focus on the treatment needs of the beneficiary by supporting the achievement of the beneficiary's treatment goals. Individual counseling also includes preparing the beneficiary to live in the community, and providing linkages to treatment and services available in the community.
- M. "Medical Necessity" means the determination that a covered DMC service is necessary to treat a beneficiary that was made in accordance with W&I Code section 14059.5, guidance and regulations issued by the Department pursuant to W&I Code section 14184.402(a), and Part I, Section 2 of this Contract.
- N. "Medical Psychotherapy" means a type of counseling service to treat SUDs other than Opioid Use Disorders (OUD) conducted by the medical director of a Narcotic Treatment Program on a one-to-one basis with the beneficiary.
- O. "Medication Services" means the prescription or administration of medication related to substance use disorder services, or the assessment of the side effects or results of the medication. Medication Services does not include MAT to treat Opioid Use Disorders as defined below.
- P. "Medications for Addiction Treatment (also known as medication assisted treatment (MAT) for Opioid Use Disorders (OUD)" includes all medications approved under section 505 of the Federal Food, Drug, and Cosmetic Act (21 U.S.C. 355) and all biological products licensed under section 351 of the Public Health Service Act (42 U.S.C. 262) to treat opioid use disorders as authorized by the Social Security Act Section 1905(a)(29) and described in Supplement to Attachment 3.1-A.
- Q. "Narcotic Treatment Program" or "NTP means an outpatient program that provides FDA-drugs approved to treat SUDs when ordered by a physician as medically necessary. NTPs are required to offer and prescribe medications including methadone, buprenorphine, naloxone and disulfiram. A beneficiary must receive at minimum fifty minutes of counseling sessions with a therapist or counselor for up to 200 minutes per calendar month, although additional services may be provided as medically necessary.



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## **AGENDA ITEM SUBMITTAL**

**August 6, 2024** 

Chairman Robert L. Poythress

DEPARTMENT Behavioral Health Services	Melis	Melissa Torres			5.J onsent Calendar
SUBJECT: Crisis Support Services of Alameda County		REQUIRED VOTE: 3/5 Votes Required			DATE REC'D
STRATEGIC FOCUS AREA(S): Health					
For Clerk	of the	Board's Office Use Only			
Is this item Budgeted? Yes Will this item require additional personnel? No Previous Relevant Board Actions: MCC No. 12 PowerPoint/Supporting Documents: Contract	526-23		ENT NO(S).		

#### **RECOMMENDED ACTIONS:**

Consideration of entering into an Agreement with Crisis Support Services of Alameda County in a total amount not to exceed \$43,180.00 for the provision of telephone crisis support services for Fiscal Year 2024-2025 and authorize the Chairman to sign.

#### **DISCUSSION / FISCAL IMPACT / STRATEGIC FOCUS:**

#### DISCUSSION:

The Madera County Department of Behavioral Health Services (MCDBHS) is mandated by the State of California to provide 24/7 psychiatric crisis intervention services for all Madera County residents. Crisis Support Services of Alameda County, through its trained staff, provide these services by phone during the time MCDBHS is closed. Those individuals assessed as requiring immediate services will be referred to contracted crisis staff. Non-crisis situations will be referred for appropriate follow-up by MCDBHS staff on the next business day.

MCDBHS has contracted with Crisis Support Services of Alameda County for more than ten years and has found their staff to be well-trained in mental health emergency response. Staff experience in differentiating between emergency and non-emergency calls has resulted in appropriate crisis intervention and/or mental health services.

#### **FISCAL IMPACT:**



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The costs associated with this agreement will be funded by Mental Health Realignment funds; therefore, there will be no impact to the County's General Fund.

#### CONNECTION TO THE COUNTY OF MADERA STRATEGIC PLAN - MISSION 2023:

This contract meets the goal of the Strategic Focus Area of Health by providing mental health services to Madera County residents.

#### **ATTACHMENTS**

1. Crisis Support Services of Alameda County agreement FY 24-25

- 1. Services Recipient shall pay Contractor \$3465.00 per month. Annual total will be \$43,180.00 for the 24-25 fiscal year. Services Recipient shall pay for each month of service within 45 days of receipt of Contractor's invoice. The charge for the Services is based upon the Parties' expectation that the Contractor will handle up to 90 calls per month. In the event the number of monthly calls increases by 20 percent or more, the charge for the Services is subject to immediate modification and either Party may initiate a negotiation for possible change in the charge or the Service.
- 2. All notices, requests, and demands under this Agreement shall be made in writing.

To Contractor:

Narges Dillon, LMFT Executive Director

Crisis Support Services of Alameda County

PO Box 3120

Oakland, CA 94609

To Services Recipient:

Behavioral Health Services Director

Madera County Department of Behavioral Health Services

PO Box 1288

Madera, CA 93639

3. Invoices are to be sent to:

Madera County Department of Behavioral Health Services

Attn: Accounts Payable

PO Box 1288 Madera, CA 93639

or

BHS.accounts.payable@maderacounty.com

IN WITNESS WHEREOF, the Parties have executed this Agreement for Services Appendix on the dates set forth below.

## CRISIS SUPPORT SERVICÉS OF ALAMEDA COUNTY

By: Narges Z. Dillon, LMFT Executive Director

#### **SERVICES RECIPIENT:**

**CONTRACTOR:** 

By: \_\_\_\_\_ Date: \_\_\_\_\_

CSS Appendix to Agreement for After-Hours Program, FY: 24-25 Page 2 of 2



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## **AGENDA ITEM SUBMITTAL**

**August 6, 2024** 

Chairman Robert L. Poythress

DEPARTMENT Behavioral Health Services	Melis	Melissa Torres			5.K onsent Calendar		
SUBJECT: Celia Allen Consulting Group, LLC		REQUIRED VOTE: 3/5 Votes Required	<b>DOC. ID NUMB</b> 10940	ER	DATE REC'D		
STRATEGIC FOCUS AREA(S): Focus Area Not Defined (Explain)							
For Clerk of the Board's Office Use Only							
Is this item Budgeted? Yes Will this item require additional personnel? No Previous Relevant Board Actions: MCC No. 12406-23 PowerPoint/Supporting Documents: Contract			ENT NO(S).				

#### **RECOMMENDED ACTIONS:**

Consideration of entering into an Agreement with Celia Allen Consulting Group, LLC in an amount not to exceed \$100,000.00 for fiscal consultation and technical assistance and support for Fiscal Year 2024-2025 and authorize the Chairman to sign.

#### **DISCUSSION / FISCAL IMPACT / STRATEGIC FOCUS:**

#### DISCUSSION:

Celia Allen Consulting Group LLC (Celia Allen) provides financial consulting services for government, public, non-profit agencies, and other community-based organizations, specializing in behavioral health and public health programs. Celia Allen will provide the Madera County Department of Behavioral Health Services (MCDBHS) with:

- Guidance and oversight of the implementation of BHS' fiscal assessment report recommendations to ensure compliance with the Department of Healthcare Services (DHCS);
- Assistance with the Mental Health Services Act (MHSA) current and new 3-year plan;
- Assistance in preparing for the California Advancing and Innovating Medi-Cal (CalAIM) payment reform requirements;
- Training and technical assistance to the BHS Fiscal Division on cost reports to comply with the DHCS annual cost report deadline for Mental Health and Substance Use Disorder; and

#### **CELIA ALLEN CONSULTING GROUP, LLC**

#### Scope of Services - Madera County Behavioral Health Services

#### Contract - FY 2024-2025

To provide fiscal consultation, technical assistance and training on various Behavioral Health finance functions and initiatives including:

- 1) Fiscal planning and budget development
- 2) Medi-Cal and other third-party billing management
- 3) Revenue claiming and management
- 4) Cost Reporting
- 5) General Accounting
- 6) Federal and State of audits for Behavioral Health funding
- 7) Mental Health Services Act (MHSA) budget planning and development
- 8) California Proposition 1 Implementation budget planning and development
- 9) Payment Reform analysis and tracking mechanisms for OIG implementation by DHCS
- 10) Other initiatives and projects, as requested
- A. Estimated # of Hours: 550 Hourly Rate: \$180.00 Total: \$99,000.00
- B. Travel-Related Expenses: \$1,000.00
- C. Contract Maximum: \$100,000.00



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## **AGENDA ITEM SUBMITTAL**

**August 6, 2024** 

Chairman Robert L. Poythress

DEPARTMENT Behavioral Health Services	Melis	DEPARTMENT CONTACT Melissa Torres 559-673-3508			5.L onsent Calendar		
SUBJECT: Community Care on Palm Riverside	•	REQUIRED VOTE: 3/5 Votes Required	DOC. ID NUMB 10941	ER	DATE REC'D		
STRATEGIC FOCUS AREA(S): Health							
For Clerk of the Board's Office Use Only							
Is this item Budgeted? Yes Will this item require additional personnel? No Previous Relevant Board Actions: MCC No. 12 PowerPoint/Supporting Documents: Contract	502-23		ENT NO(S).				

#### **RECOMMENDED ACTIONS:**

Consideration of entering into an Agreement with Community Care on Palm Riverside in the amount listed in the Admission Criteria Levels and Rates for the provision of mental health residential care services for Fiscal Year 2024-2025 and authorize the Chairman to sign.

#### **DISCUSSION / FISCAL IMPACT / STRATEGIC FOCUS:**

#### DISCUSSION:

Community Care on Palm Riverside operates a State-licensed Skilled Nursing Facility. These facilities provide varying degrees of residential care services for adults with severe and persistent mental illness. Clients may be placed in such a facility following hospitalization for transitional or long-term residential care. It is often difficult to find appropriate placement for mentally ill residents of Madera County. Placement in mental health facilities is usually of an urgent nature and since there are currently no residential mental health facilities in Madera County it is important that Madera County Department of Behavioral Health Services (MCDBHS) has options available to ensure appropriate placement. The rates for services are based upon the level of care required by the client.

#### FISCAL IMPACT:

## Community Care on Palm Rates FY 2024-2025

Services	FY 2024-2025
Facility Rate- Daily Room Reserve Rate	\$252.96
Bedhold Rate	\$243.72
Private- Single Room	\$800.00
Semi-Private Room	\$800.00
Augmented Service Rates	
Patch A (per diem rate in addtion to daily rate	\$231 per day
Patch B (per diem rate in addtion to daily rate	\$291.50 per day
Patch C (per diem rate in addtion to daily rate	\$319 per day



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### **AGENDA ITEM SUBMITTAL**

**August 6, 2024** 

Chairman Robert L. Poythress

DEPARTMENT Behavioral Health Services	DEPARTMENT CONTACT Melissa Torres 559-673-3508			5.M Consent Calendar			
SUBJECT: Community Behavioral Health Center	•	REQUIRED VOTE: 3/5 Votes Required	DOC. ID NUMB 10942	ER	DATE REC'D		
STRATEGIC FOCUS AREA(S): Health							
For Clerk of the Board's Office Use Only							
Is this item Budgeted? Yes Will this item require additional personnel? No Previous Relevant Board Actions: MCC No. 11 PowerPoint/Supporting Documents: Contract	699-20		ENT NO(S).				

#### **RECOMMENDED ACTIONS:**

Consideration of entering into an Agreement with Fresno Community Hospital and Medical Center dba Community Behavioral Health Center at a rate of \$1,423.02 for room and board and \$883.71 per administrative day for psychiatric inpatient care for Madera County residents for Fiscal Year 2024-2025 and authorize the Chairman to sign.

#### **DISCUSSION / FISCAL IMPACT / STRATEGIC FOCUS:**

#### DISCUSSION:

As the Mental Health Plan administrator for Madera County Department of Behavioral Health Services (MCDBHS) authorizes inpatient care for Madera County Medi-Cal recipients who require psychiatric hospitalization. Aside from State Hospital placement, psychiatric hospitalization is the highest level of care for individuals with a serious mental illness (SMI). Madera County contracts with several psychiatric hospitals for inpatient services. Hospitalization is of an urgent nature and as there are no psychiatric hospitals in Madera County it is important MCDBHS has options available to ensure appropriate placement for SMI residents of Madera County.

This contract permits Community Behavioral Health Center to provide psychiatric inpatient care to Medical beneficiaries and indigent residents who are not covered by other third-party payers.

#### Exhibit A, Attachment I Program Specifications

- 2. Diagnosis of substance use disorders utilizing the current DSM and assessment of treatment needs for medically necessary treatment services. This may include a physical examination and laboratory testing (e.g., body specimen screening) necessary for treatment and evaluation conducted by staff lawfully authorized to provide such services and/or order laboratory testing (laboratory testing is covered under the "Other laboratory and X-ray services" benefit of the California Medicaid State Plan).
- Treatment planning, a service activity that consists of development and updates to documentation needed to plan and address the beneficiary's needs, planned interventions and to address and monitor a beneficiary's progress and restoration of a beneficiary to their best possible functional level.
- D. **"Beneficiary"** means a person who: (a) has been determined eligible for Medi-Cal; (b) is not institutionalized; (c) has a substance-related disorder per the "Diagnostic and Statistical Manual of Mental Disorders IV (DSM)", or DSM V criteria; and (d) meets the admission criteria to receive DMC covered services.
- E. "Covered Services" means those DMC services authorized by Title XIX or Title XXI of the Social Security Act, Title 22 Section 51341.1, W&I Code section 14124.24, and California's Medicaid State Plan.
- F. "Direct Provider Contract" means a contract established between DHCS and a DMC enrolled provider entered into pursuant to this Agreement for the provision of DMC services.
- G. "Drug Medi-Cal Program" or "DMC Program" means the state system wherein beneficiaries receive covered services from DMC-certified SUD treatment providers.
- H. "Early Periodic Screening, Diagnosis, and Treatment Program (EPSDT)" means the federal mandate under Section 1905(r) of the Social Security Act, which ensures that all beneficiaries under age 21 receive all applicable medically necessary SUD services needed to correct and ameliorate health conditions that are coverable under Section 1905(a) of the Social Security Act.
- I. "Enrolled Provider" means a SUD clinic location that has received certification to be reimbursed as a DMC clinic by DHCS to provide services as described in California Code of Regulations, title 22, section 51341.1.
- J. "Federal Financial Participation (FFP)" means the share of Federal Medicaid funds for reimbursement of DMC services.

#### Exhibit A, Attachment I Program Specifications

- K. "Group Counseling" means a contact with multiple beneficiaries at the same time. Group counseling shall focus on the needs of the participants. Group counseling shall be provided to a group that includes at least 2 and no more than 12 participants.
- L. "Individual Counseling" means a contact with a beneficiary. Individual counseling also includes a contact between a beneficiary, substance use disorder treatment professional, and one or more collaterals if the purpose of the collateral's participation is to focus on the treatment needs of the beneficiary by supporting the achievement of the beneficiary's treatment goals. Individual counseling also includes preparing the beneficiary to live in the community, and providing linkages to treatment and services available in the community.
- M. "Medical Necessity" means the determination that a covered DMC service is necessary to treat a beneficiary that was made in accordance with W&I Code section 14059.5, guidance and regulations issued by the Department pursuant to W&I Code section 14184.402(a), and Part I, Section 2 of this Contract.
- N. "Medical Psychotherapy" means a type of counseling service to treat SUDs other than Opioid Use Disorders (OUD) conducted by the medical director of a Narcotic Treatment Program on a one-to-one basis with the beneficiary.
- O. "Medication Services" means the prescription or administration of medication related to substance use disorder services, or the assessment of the side effects or results of the medication. Medication Services does not include MAT to treat Opioid Use Disorders as defined below.
- P. "Medications for Addiction Treatment (also known as medication assisted treatment (MAT) for Opioid Use Disorders (OUD)" includes all medications approved under section 505 of the Federal Food, Drug, and Cosmetic Act (21 U.S.C. 355) and all biological products licensed under section 351 of the Public Health Service Act (42 U.S.C. 262) to treat opioid use disorders as authorized by the Social Security Act Section 1905(a)(29) and described in Supplement to Attachment 3.1-A.
- Q. "Narcotic Treatment Program" or "NTP means an outpatient program that provides FDA-drugs approved to treat SUDs when ordered by a physician as medically necessary. NTPs are required to offer and prescribe medications including methadone, buprenorphine, naloxone and disulfiram. A beneficiary must receive at minimum fifty minutes of counseling sessions with a therapist or counselor for up to 200 minutes per calendar month, although additional services may be provided as medically necessary.



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### AGENDA ITEM SUBMITTAL

August 6, 2024

Chairman Robert L. Poythress

DEPARTMENT Behavioral Health Services	DEPARTMENT CONTACT Melissa Torres 559-673-3508			6.b DISCUSSION ITEMS:			
SUBJECT: RH Community Builders		REQUIRED VOTE: 3/5 Votes Required	DOC. ID NUMB 10956	ER	DATE REC'D		
STRATEGIC FOCUS AREA(S): Community, Health							
For Clerk of the Board's Office Use Only							
Is this item Budgeted? Yes Will this item require additional personnel? No Previous Relevant Board Actions: PowerPoint/Supporting Documents: Contract		DOCUM	ENT NO(S).				

#### **RECOMMENDED ACTIONS:**

Discussion and consideration of entering into an Agreement with RH Community Builders LP in an total amount not to exceed \$6,979,380.00 to provide on-site behavioral health services through the Behavioral Health Bridge Housing program (BHBHP) for a term ending June 30, 2027 and authorize the Chairman to sign.

#### **DISCUSSION / FISCAL IMPACT / STRATEGIC FOCUS:**

#### **DISCUSSION:**

On October 5, 2023, Madera County Department of Behavioral Health Services (MCDBHS) released a Request for Interest (RFI) for the Behavioral Health Bridge Housing (BHBH) program, which closed on October 26, 2023. Three (3) RFIs were received. On January 5, 204, a Request for Application (RFA) was posted, and it closed on February 5, 2024. Only one (1) RFA was received by RH Community Builders (RHCB). MCDBHS convened an internal Subject Matter Expert (SME) Panel to review the RFA components including the Implementation Plan, Scope of Work, Budget, and Budget Narrative. After the SME Panel completed their review and deliberation, the recommendation for RHCB to provide the services for the new BHBH program was submitted to MCDBHS Director and Madera County Chief Administrative Officer.

Therefore, MCDBHS is requesting approval from the Board to accept the

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recommendation to award the BHBH contract to RHCB for the provision of on-site behavioral health services, 24 hours, 7 days per week, 365 days per year, to eligible adults and families with mental health, substance use disorders, and/or co-occurring conditions who are homeless or may be at risk of homelessness in Madera County.

#### **FISCAL IMPACT:**

The costs associated with the subsequent agreement will be partially funded by BHBH funds, distributed by the Department of Health Care Services, Advocates for Human Potential; and other funds in MCDBHS and other partner agencies, which will be leveraged by RHCB to cover the operational costs associated with this new BHBH program. Therefore, there will be no impact to the County's General Fund.

#### **CONNECTION TO THE COUNTY OF MADERA STRATEGIC PLAN - MISSION 2023:**

The subsequent contract meets the goal of the Strategic Focus Area of Health and Community by providing programs to help Madera County residents experiencing homelessness or at risk of homelessness who also have serious behavioral health conditions and/or substance use disorders.

#### **ATTACHMENTS**

1. RH Community Builders-agreement FY24-25

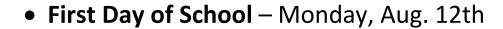


# Hope House of Madera County Youth Program Calendar



117 North R Street, Suite 103, Madera CA 93637 (559)664-9021











Mon - Fri



## Hope House of Madera County Calendario del programa Juvenil



117 North R Street, Suite 103, Madera CA 93637 (559)664-9021





• Primer dia de escuela- Lunes el 12 de Agosto





**Abierto** 

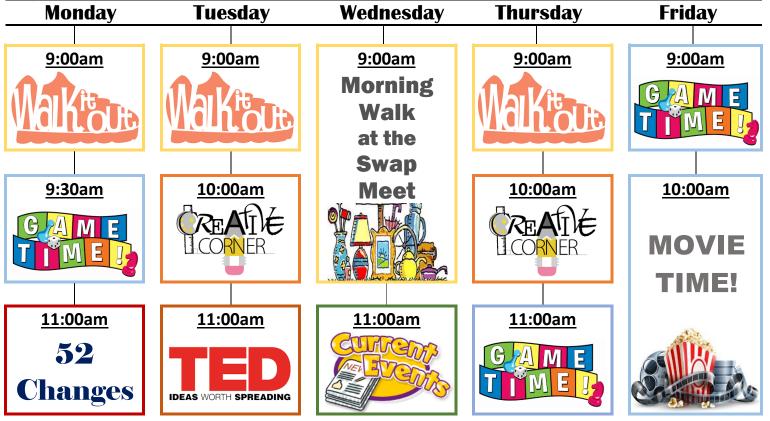
Lunes a Viernes 2pm – 5pm



## Hope House of Madera County August Adult Program Calendar



117 North R Street, Suite 103, Madera CA 93637 (559)664-9021







• Town Hall Meeting - Thursday, Aug. 29th 20 11:00Am



















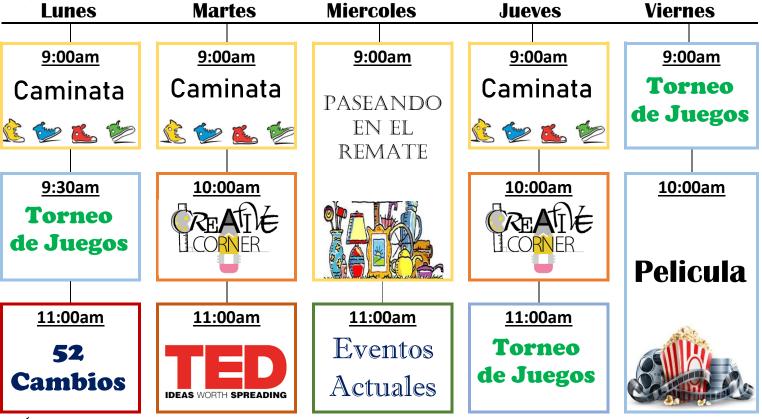




## Hope House of Madera County

Calendario para el programa de adultos - Agosto

117 North R Street, Suite 103, Madera CA 93637 (559)664-9021





### Abierto de Lunes a Viernes de 8:00am a 12:30pm

- · Viaje a MCWC Jueves el 8 y 22 de Agosto
- Junta Communal Jueves el 29 de Agosto a la 11



