Testimonials

"They make sure that you have everything that you need. They help you furnish your home. They are able to meet people half way no matter where they are at. They don't judge people for where they have been, but help them get better."

-HSP Client



"My wife has been involved with Drug & Alcohol Services and Bryan's House for 25 years. We realized there was no transitional housing for the women leaving this program and being re-introduced to living with their children. We wanted to open a home for these women to re-learn parenting skills, learn to keep a house --do the cooking, cleaning for themselves."



For more information please contact: HSP Coordinator at (559) 479-4868 or (559) 479-4880







Landlords and Property Managers are an essential part of the solution for finding sustainable housing options for families in Madera County. Learn about a housing opportunity where you can work in partnership with your community!

What is the Housing Support Program?

The Housing Support Program (HSP) is a program of the Department of Social Services (DSS) of Madera County which helps local families find sustainable housing. Many of our families are born and raised in Madera County, and the community represents their primary support system. HSP strives to keep families here, in their home communities, to support them in maintaining essential connections. Participants work one-on-one with a Case Manager to determine personalized strategies to help them obtain and maintain permanent housing and achieve self-sufficiency.

As a Landlord or Property Manager, how Can You Help?

By renting to an HSP family, you not only improve the lives of one family, but you'll also help future generations. Landlords who rent to HSP families directly contribute to:

- · family stability
- successful transitions to self-sufficiency
- improved health and wellbeing
- long-term community integration

The end result is a safer and healthier community with stronger families who participate in the local economy.

Benefits of Renting to an HSP Family

Eliminate advertising costs. Working with our program gives you access to a pool of ready-to-rent tenants. Just call us when you have a vacant unit, and we'll immediately match you with a client that is looking for housing.



Guaranteed security deposits. Our organization aims to help individuals get back on their feet. Since many tenants can afford the monthly rent but have difficulty saving enough money for their security deposit, we assist with this one-time payment. This deposit is returned to the client upon move out to further set them up for sustainable success. Attract "smart" renters. Our clients have attended training on such topics as personal budgeting, understanding rental agreements, housekeeping and general apartment maintenance, being a good neighbor, etc., preparing them for the responsibility of being good renters.

Time-limited subsidies. Most eligible families are likely to receive temporary subsidies to help them pay their rent.

Clients are linked to needed services. Some of our clients are overcoming obstacles and we strive to provide the support they need to succeed. We help clients by offering an array of supportive services through our community partners.

Neutral party to help facilitate issues. Despite best efforts, problems are sometimes inevitable. When problems arise, however, you have someone to call. We care greatly about landlord relationships. The Case Manager's role is to act as a neutral party, ensuring that everyone is treated fairly and that problems are resolved guickly and impartially. **On-going support for success.** Our Case Managers conduct regular home visits to ensure that clients are stabilized in their new homes, that their jobs are going well and that they are getting the support they need. Regular follow-up with clients enables us to identify and address problems early on before they become irreparable.

Satisfaction from helping others. Everyone deserves a safe and affordable place to live. By participating in HSP and agreeing to house our families, you are playing an integral role in helping individuals take charge of their lives and in making your community a better place to live.