



# Tracy Kennedy, Treasurer-Tax Collector

Aggregated Payments over \$50,000  
Wire Transfers and Bulk Payment Processing

## Frequently Asked Questions

### **Q: Why do I have to pay by wire?**

A: California Revenue and Taxation Code Section 2503.2. Gives the tax collector for any city, county, or city and county may, in his or her discretion, to require any taxpayer, or any paying agent of a taxpayer or taxpayers, who makes an aggregate payment of fifty thousand dollars (\$50,000) or more on the two most recent regular installments on the secured roll or on the one installment of the most recent unsecured tax roll, to make subsequent payments by electronic funds transfer.

### **Q: What is the benefit?**

A: The benefit of using this system allows for accurate and a faster processing of your property tax liabilities. Additionally, the information that you input and submit can be used as a template for future transactions.

### **Q: I need to submit my spreadsheet; however, I do not have specific information regarding the payment(s) due. What should I do?**

A: Every field must be completed for the payment file to be accepted. If you do not have the requested information, you may visit [www.maderacounty.com/treasurer](http://www.maderacounty.com/treasurer) to locate the missing information.

### **Q: I submitted my payment file. When will the funds be withdrawn from my account?**

A: No payment will be withdrawn. When you are creating a payment file you do not submit payment within the payment file application itself. Payments must be submitted via wire transfer.

### **Q: I would like to submit payment via e-check. Is this possible?**

A: Yes. E-checks are free. Credit card or debit card transactions are subject to a third-party processing fee of 2.35%. Visit [maderacounty.com/treasurer](http://maderacounty.com/treasurer).

- These types of payments cannot be saved to use as a template for future transactions.
- Payments made via e-check are free. E-check and Credit/debit card payments are one-time transactions.
- Payments using the online portal does not require submission of any forms.
- Payment stubs are not required to be sent to the Tax Collector

**Q: Is there a limit I can pay via free e-check?**

A: Yes, the limit is \$500,000 per transaction. However, we encourage you to confirm with your bank for ACH withdrawal limits.

**Q: Who should I contact if I have a question or need clarification on an issue?**

A: Please send an email to: [taxcollector@maderacounty.com](mailto:taxcollector@maderacounty.com) or call 559-675-7713.

**Q) What do I need to complete the Wire Transfer payment?**

A: You will need to contact the Madera County Treasurer by e-mail [treasurer@maderacounty.com](mailto:treasurer@maderacounty.com) or by phone 559-675-7013 to request the bank account and routing information to send your wire payment. Any updates to the wiring information will be updated on the Treasury's website at [maderacounty.com/treasurer](http://maderacounty.com/treasurer).

**Q) Where can I find the Instructions for submitting the spreadsheet and wire?**

A: Visit [maderacounty.com/50k](http://maderacounty.com/50k), inquires can be sent to [taxcollector@maderacounty.com](mailto:taxcollector@maderacounty.com) or call (559) 675-7713, and the pre-formatted excel spreadsheet with instructions can be emailed to you.

**Q) When is my payment and spreadsheet due?**

A: Complete the Wire Transfer Request for Bulk Payment Processing form and email with the Excel spreadsheet listing of the property tax liabilities being paid to [taxcollector@maderacounty.com](mailto:taxcollector@maderacounty.com) by December 1st, prior to transferring funds.

**Q) How long does it take for my wire payment to post and show payment?**

A: Once you request a wire from your bank, funds can take up to 3 to 5 days to settle with the county's Treasury.

**Friendly Reminder:**

Confirm the total amount due for each APN prior to submitting ACH or Wire Transfer.

**Q) Can I sign up for E-Alert notifications?**

A: Yes, never miss out on Madera County Tax Collector news. Sign up for our E-Alert notifications for news and updates.

