



**MADERA COUNTY
BEHAVIORAL HEALTH ADVISORY BOARD**

AGENDA

**MARCH 15, 2023
11:30AM – 1:00PM**

IN-PERSON MEETING AND VIRTUAL VIA ZOOM

<https://us06web.zoom.us/j/87102682445?pwd=WS9Zekc0dGZUNGZpTjk0UXRJYWVRZz09>

Meeting ID: 871 0268 2445

Passcode: 684012

The meeting documents are available in hard copy at Madera County Behavioral Health Services (BHS) at 209 East Seventh Street, Madera, CA 93638 and electronically at the BHS Website

<https://www.maderacounty.com/government/behavioral-health-services>

In compliance with the American with Disabilities Act (ADA), auxiliary aids and services for this meeting will be provided upon request when given three-day notice.

Bertha Avila District 1	Sadek Alammari District 1	Maria Simmons District 2	Wendy Hicks District 2	Steven Mortimer Chair, District 3
Eric Oxelson District 3	Donald Horal Vice-Chair District 3	Joe Torres District 4	Lori Prentice District 4	Loraine Goodwin District 4
Dawn Garcia District 5	Ginger Prentice District 5	Jennifer Mullikin District 5	Leticia Gonzalez County Supervisor	

CALL TO ORDER

A. ROLL CALL

B. APPROVAL OF MINUTES

Action Item: Approval of the Minutes of February 15, 2023, Meeting.

C. APPROVAL OF AGENDA

Action Item: Approval of the Agenda for March 15, 2023, Meeting.

D. ANNOUNCEMENTS

E. MADERA COUNTY BOARD OF SUPERVISORS APPROVED AGENDA ITEMS

2/28/2023 BOS APPROVED ITEMS

1. Merced Behavioral Center Amendment FY 22-23

3/7/2023 BOS APPROVED ITEMS

1. MHSOAC Amendment
2. Grand Canyon University Field Education

F. PUBLIC COMMENT PERIOD

The Public may address the Board on any matter pertaining to Madera County Department of Behavioral Health Services that is not on the agenda; however, the Board is prohibited by law from taking any substantive action on matters discussed that are not on the agenda. Each person is limited to 3 minutes.

G. COMMITTEE REPORTS

The Chairperson and/or Committees may report about various matters involving Madera County Behavioral Health Services. There will be no Board discussion except to ask questions or refer matters to staff. No action will be taken unless listed in a previous agenda.

1. CHAIRPERSON/COMMITTEE CHAIR REPORTS (Each report is limited to 10 minutes)

a. Standing Committees

- 1.) Executive Committee (Chair, Vice-Chair & AOD Committee Chair)
- 2.) AOD Committee (Don Horal, Loraine Goodwin)
- 3.) Membership Nominating Committee (Steve Mortimer, Dawn Swinton, Connie Moreno-Peraza)

b. Ad Hoc Committees

- 1.) Strategic Planning
- 2.) Outreach (Ms. Loraine Goodwin)

2. DISCUSSION/ACTION ITEMS

- a. Appoint Nominating Committee
- b. Select date for BHAB 2023 Goals and Committee Structure and Special Meeting

H. DIRECTOR'S REPORT – 20 minutes

Connie Moreno-Peraza, MSW, LCSW, Director, Madera County Department of Behavioral Health Services (MCDBHS).

The Behavioral Health Services Director will report to the Board about various matters involving Madera County Behavioral Health Services. There will be no Board discussion except to ask questions or refer matters to staff, and no action will be taken unless listed on a previous agenda.

- I. PRESENTATION – 30 minutes
Shawn Jenkins, COO, Westcare Inc: “Overview of Westcare’s BHS Contracted Services”.

- J. AGENDA ITEMS FOR FUTURE MEETING

- K. CONFIRMATION OF MEETING DATE/ADJOURNMENT

The next meeting will be April 19, 2023, 11:30am-1:00pm, in-person.

BOARD MEMBERS WHO ARE NOT GOING TO ATTEND A MEETING, PLEASE CONTACT MELISSA TORRES, AT 673-3508, EXT. 1225, BY NOON ON THE MONDAY PRIOR TO THE MEETING.

PACKET ATTACHMENTS

Behavioral Health Advisory Board February 15, 2023, Minutes

Behavioral Health Advisory Board March 15, 2023, Agenda Behavioral

Health Advisory Board Attendance

MEMBER ATTACHMENTS

Madera County Board of Supervisors Department of Behavioral Health Services
Agenda Items 2/28/23-3/14/2023

ARTICLES/DOCUMENTS OF INTEREST

March 2023 HOPE House Calendar

CONTACT INFORMATION

MCDBHS Director: Connie Moreno-Peraza, MSW, LCSW
Secretary/BHAB Liaison: Melissa Torres, Executive Assistant
Madera County Department of Behavioral Health Services
PO Box 1288
Madera, CA 93639 (559) 673-3508



**MADERA COUNTY BEHAVIORAL HEALTH
ADVISORY BOARD
MEETING MINUTES
February 15, 2023
IN-PERSON/ZOOM
MEETING
11:30 AM - 1:00 PM**

CALL TO ORDER:

Attendee Name	Title	Call to Order time
Steven Mortimer	Behavioral Health Advisory Board Chairperson	11:33 A.M.

A. ROLL CALL

Attendee Name	Title	Status
Bertha Avila	Board Member District 1	Present
Sadek Alammari	Board Member District 1	Present
Maria Simmons	Board Member District 2	Present
Wendy Hicks	Board Member District 2	Present
Steven Mortimer	Board Chairperson District 3	Present
Eric Oxelson	Board Member District 3	Present
Donald Horal	Board Member Vice Chairperson District 3	Absent
Joe Torres	Board Member District 4	Present
Lori Prentice	Board Member District 4	Absent
Loraine Goodwin	Board Member District 4	Absent
Dawn Swinton Garcia	Board Member District 5	Present
Ginger Prentice	Board Member District 5	Absent
Jennifer Mullikin	Board Member District 5	Absent
Supervisor Leticia Gonzalez	Board Member, Board of Supervisors Representative, District 4	Absent

B. APPROVAL OF MINUTES

Consideration of approval of minutes for January 18, 2023.

BHAB MEMBER	DATE	YES	NO	Abstain
Bertha Avila	2-15-23	X		
Sadek Alammari	2-15-23	X		
Maria Simmson	Late			
Wendy Hicks	2-15-23	X		
Steven Mortimer	2-15-23	X		
Eric Oxelson	2-15-23	2X		
Donald Horal	Absent			
Joe Torres	2-15-23	X		
Lori Prentice	Absent			
Loraine Goodwin	Absent			
Dawn Swinton Garcia	2-15-23	1X		
Ginger Prentice	Absent			
Jennifer Mullikin	Absent			
Supervisor Leticia Gonzalez	Absent			

Motion Passes:	7/14	Motion Fails:	
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C. APPROVAL OF AGENDA

Consideration of approval of the agenda for February 15, 2023, meeting.

BHAB MEMBER	DATE	YES	NO	Abstain
Bertha Avila	2-15-23	X		
Sadek Alammari	2-15-23	2X		
Maria Simmons	LATE			
Wendy Hicks	2-15-23	1X		
Steven Mortimer	2-15-23	X		
Eric Oxelson	2-15-23	X		
Donald Horal	Absent			
Joe Torres	2-15-23	X		
Lori Prentice	Absent			
Lorraine Goodwin	Absent			
Dawn Swinton Garcia	2-15-23	X		
Ginger Prentice	Absent			
Jennifer Mullikin	Absent			
Supervisor Leticia Gonzalez	Absent			
Motion Passes:	7/14	Motion Fails:		

D. ANNOUNCEMENTS

Mr. Mortimer announced that CAL BHBC sent out an email stating since Brown Act public emergency allowances related to COVID-19 end in California on 2-28-23, teleconferencing allowances also end.

E. BOARD OF SUPERVISORS' AGENDA ITEMS

1. Authorization to Submit BHCIP Round 5 Request for Application
2. Zaks Security Amendment
3. Community Care on Palm
4. BHAB Appointment-Joe Torres

F. PUBLIC COMMENT PERIOD –Speakers have up to 3 minutes to present an item.

No comments were made at this time.

G. COMMITTEE REPORTS

1. CHAIRPERSON/COMMITTEE CHAIR REPORTS (Each report is limited to 10 minutes)
 - a. Standing Committees
 1. Executive Committee (Chair, Vice-Chair & AOD Committee Chair)
No report was provided by this committee.
 2. AOD Committee (Don Horal, Lorraine Goodwin)
No report was provided by this committee.
 3. Membership / Nominating Committee (Steve Mortimer)
Mr. Mortimer announced we have two vacancies left in our board.

b. Ad Hoc Committee

1. Strategic Planning
2. Outreach (Loraine Goodwin)

No reports were provided by these two Ad Hoc committees.

- H. **SPECIAL PRESENTATION**-Dr. Robert Dutile, CEO, River Vista Behavioral Health. Power Point presentation by Dr. Dutile is attached.



River Vista PP.pptx

- I. **DIRECTOR'S REPORT**- Connie Moreno-Peraza, LCSW, Director, Department of Behavioral Health Services (DBHS), provided the board with BHS accomplishments, budget update FY 23-24, and program updates. See report attached.



Madera County BHS
Director Report 2-15

J. **ITEMS FOR FUTURE AGENDA**

1. Follow up on headsets for translating during meeting
2. BHS Division Manager Bethany Shakespeare to do a C.A.R.E.S. Team update at the March 15, 2023 meeting.

K. **CONFIRMATION OF MEETING DATE/ADJORNMENT**

The meeting was adjourned at 12:57 pm by Chairperson, Steven Mortimer.

The next meeting will take place on March 15, 2023, 11:30 am- 1:00 pm, at 209 East 7th Street, Madera, CA 93638, Room 156 and via zoom.

MADERA COUNTY BEHAVIORAL HEALTH BOARD ATTENDANCE RECORDS 2022-2023

Quorum

	Member	Appointed	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23	
1	Goodwin, Loraine (SUD)	7/1/2011	Excused		X	Absent	X	Absent		X	Absent				
2	Horal, Donald (SUD)	7/1/2011	Late	X	x	X	X	X		Excused	Absent				
3	Mortimer, Steven (MH)	7/1/2011	X	X	x	x	X	X		x	X				
4	Oxelson, Eric (MH)	4/1/2012	X	X	x	x	X	X		X	X				
5	Garcia, Dawn (MH)	8/22/2017	X		x	Absent	X	X		X	X				
6	Prentice, Lori (MH)	10/1/2019	X	X	x	Excused	X	X		X	Excused				
7	Prentice, Ginger (MH)	3/23/2022	X	X	x	Excused	Excused	X		X	Excused				
8	Alammari, Sadek (SUD)	1/19/2022	X	X	x	x	X	Excused		X	X				
9	Simmons, Maria (MH)	3/23/2022	X	X	Excused	x	Absent	Absent		x	X				
10	Mullikin, Jennifer (SUD)	1/19/2022	X	X	x	x	Absent	X		X	Absent				
11	Avila, Bertha (MH)	11/1/2022			Excused	Excused	Excused	Excused		X	X				
12	Hicks, Wendy (SUD)	7/26/2025			Absent	Absent	Absent	Absent		Absent	X				
	Supervisor Leticia Gonzalez/Karla Estupinian		x	x	x	x	Excused	Excused		x	Excused				
	Resignations:	8/18/2021 Sheila Shaubach resigned													
		9/14/2021 Andrea Shepherd resigned													
		9/21/2021 Nancy Lyday resigned													
		10/21 Karen Scott passed away													
		11/20 Vera Coffen resigned													
		6/12/2022 Nina Zaruchhi-Mize resigned													
		6/15/2022 Glenna Jarvis resigned													



BOARD OF SUPERVISORS COUNTY OF MADERA

MADERA COUNTY GOVERNMENT CENTER
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(559) 675-7700 / FAX (559) 673-3302 / TDD (559) 675-8970
Agendas available: www.MaderaCounty.com

Members of the Board
Robert Macaulay, District 1
Jordan Wamhoff, District 2
, District 3
David Rogers, District 4
Robert L. Poythress, District 5

AGENDA ITEM SUBMITTAL

February 28, 2023
Chairman David Rogers

DEPARTMENT Behavioral Health Services		DEPARTMENT CONTACT Melissa Torres 559-673-3508		AGENDA ITEM 5.B Consent Calendar									
SUBJECT: Merced Behavioral Center Amendment FY 22-23		REQUIRED VOTE: 3/5 Votes Required	DOC. ID NUMBER 9262	DATE REC'D									
STRATEGIC FOCUS AREA(S): Health													
<u>For Clerk of the Board's Office Use Only</u>													
BOARD'S ACTION:													
<table border="1" style="width: 100%;"> <tr> <td style="width: 20%;">RESULT:</td> <td>APPROVED BY CONSENT VOTE [UNANIMOUS]</td> </tr> <tr> <td>MOVER:</td> <td>Robert L. Poythress, Supervisor - District No. 3</td> </tr> <tr> <td>SECONDER:</td> <td>Leticia Gonzalez, Supervisor - District No. 4</td> </tr> <tr> <td>AYES:</td> <td>Macaulay, Wamhoff, Rogers, Poythress, Gonzalez</td> </tr> </table>						RESULT:	APPROVED BY CONSENT VOTE [UNANIMOUS]	MOVER:	Robert L. Poythress, Supervisor - District No. 3	SECONDER:	Leticia Gonzalez, Supervisor - District No. 4	AYES:	Macaulay, Wamhoff, Rogers, Poythress, Gonzalez
RESULT:	APPROVED BY CONSENT VOTE [UNANIMOUS]												
MOVER:	Robert L. Poythress, Supervisor - District No. 3												
SECONDER:	Leticia Gonzalez, Supervisor - District No. 4												
AYES:	Macaulay, Wamhoff, Rogers, Poythress, Gonzalez												
Is this item Budgeted? Yes			DOCUMENT NO(S). MCC NO. 12233A-23										
Will this item require additional personnel? No													
Previous Relevant Board Actions: MCC NO. 12233-22													
PowerPoint/Supporting Documents: Contract													

RECOMMENDED ACTIONS:

Consideration of entering into an Amendment to MCC No. 12233-22 with Merced Behavioral Center amending compensation and costs for the provision of mental health residential care for Madera County Behavioral Health Services adult clients for Fiscal Year 2022-2023 and authorize the Chairman to sign.

DISCUSSION / FISCAL IMPACT / STRATEGIC FOCUS:

DISCUSSION:

Merced Behavioral Center operates an Institute for the Mentally Disordered (IMD). This facility provides residential care services for adults with severe and persistent mental illness. Aside from hospitalization and State Hospital placement, IMDs provide one of the highest levels of care available for mental health clients. Clients may be placed in these facilities following hospitalization for transitional or long-term residential care. It is often difficult to find appropriate placement for mentally ill residents of Madera County. Placement in mental health facilities is usually of an urgent nature and since there are no residential health facilities in Madera County, it is important that Behavioral Health Services has options to ensure appropriate placement for seriously mentally ill residents of Madera County.



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The requested amendment is to increase the payment rate from \$218.47 to \$226.12 per bed day, subject to any fees and patient share-of-cost for services provided to authorized Behavioral Health Services adult clients.

FISCAL IMPACT:

The costs associated with this agreement will be funded by Mental Health Realignment funds; therefore, there will be no impact to the County's General Fund.

CONNECTION TO THE COUNTY OF MADERA STRATEGIC PLAN - MISSION 2023:

This contract meets the goal of the Strategic Focus Area of Health by providing mental health services to Madera County Behavioral Health Services clients.

ATTACHMENTS

1. MCC NO. 12233A-23



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, District 4
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AGENDA ITEM SUBMITTAL

March 7, 2023

Chairman David Rogers

DEPARTMENT Behavioral Health Services		DEPARTMENT CONTACT Melissa Torres 559-673-3508		AGENDA ITEM 5.C Consent Calendar	
SUBJECT: MHSOAC Amendment		REQUIRED VOTE: 3/5 Votes Required	DOC. ID NUMBER 9276	DATE REC'D	
STRATEGIC FOCUS AREA(S): Health					
<u>For Clerk of the Board's Office Use Only</u>					
Is this item Budgeted? Yes Will this item require additional personnel? No Previous Relevant Board Actions: MCC No 11732-20, 11732A-21 PowerPoint/Supporting Documents: Contract			DOCUMENT NO(S).		

RECOMMENDED ACTIONS:

Consideration of entering into an Amendment to MCC No. 11732A-21 with the Mental Health Services Oversight and Accountability Commission (State Agreement No. 19MHSOAC079 02) in an award amount of \$3,174,150.00 amending Exhibit A- Scope of Work and Exhibit B- Budget Detail and Payment Provisions for County partnership with school-based programs for Fiscal Years 2020-2026 and authorize the Chairman to sign.

DISCUSSION / FISCAL IMPACT / STRATEGIC FOCUS:

DISCUSSION:

On June 2, 2020 your Board approved Behavioral Health Services submission of the Mental Health Student Services Act Grant Application. The Mental Health Student Services Act (MHSSA) establishes additional mental health partnerships for the purpose of increasing access to mental health services in locations that are easily accessible to students and their families. On September 15, 2020 your Board approved the contract with the Mental Health Services Oversight and Accountability Commission (MHSOAC) in the initial award amount of \$2,499,527.00. The award will fund the partnerships between county behavioral health agencies and educational entities to provide personnel or peer support.

The recommended action will amend Exhibit A- Scope of Work, Exhibit B- Budget Detail



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and Payment Provisions, increase award amount from \$2,499,527.00 to \$3,174,150.00, and extend the contract end date from September 30, 2025 to December 31, 2026. All other terms and conditions of the agreement will remain the same.

FISCAL IMPACT:

The costs associated with this agreement will be funded by the MHSSA grant award; therefore, there will be no impact to the County's General Fund.

CONNECTION TO THE COUNTY OF MADERA STRATEGIC PLAN - MISSION 2023:

This contract meets the goal of the Strategic Focus Area of Health by providing outreach and mental health services to Madera County schools.

ATTACHMENTS

1. AMENDMENT TO- 11732A-21



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AGENDA ITEM SUBMITTAL

March 7, 2023

Chairman David Rogers

DEPARTMENT Behavioral Health Services		DEPARTMENT CONTACT Melissa Torres 559-673-3508		AGENDA ITEM 5.A Consent Calendar	
SUBJECT: Grand Canyon University Field Education		REQUIRED VOTE: 3/5 Votes Required	DOC. ID NUMBER 9303	DATE REC'D	
STRATEGIC FOCUS AREA(S): Focus Area Not Defined (Explain)					
<u>For Clerk of the Board's Office Use Only</u>					
Is this item Budgeted? No Will this item require additional personnel? No Previous Relevant Board Actions: PowerPoint/Supporting Documents: Contract			DOCUMENT NO(S).		

RECOMMENDED ACTIONS:

Consideration of entering into a no-cost Agreement with Grand Canyon University for students obtaining a Masters of Social Work to acquire field education experience with a term date ending December 1, 2025 and authorize the Chairman to sign.

DISCUSSION / FISCAL IMPACT / STRATEGIC FOCUS:

DISCUSSION:

This agreement will provide opportunities for students with Grand Canyon University to obtain the field education experience required to complete their academic programs. Under this agreement, County staff will provide the required supervision for students who are completing the field education experience component of their degree program. Participation in internship programs provides Behavioral Health Services with the opportunity to recruit new professionals in the mental health field for future employment with Madera County.

FISCAL IMPACT:

There is no exchange of funds associated with this agreement and therefore no impact to the County General Fund.

CONNECTION TO THE COUNTY OF MADERA STRATEGIC PLAN - MISSION 2023:



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Internship programs are not defined in the Strategic Plan; the requested action is also not in conflict with any of the defined focus areas.

ATTACHMENTS

1. GRAND CANYON

From: [CAL BHBC](#)
To: [Melissa Torres](#)
Subject: Important Notes: Remote Requirements & Allowances (Suggested Agenda Text) for local Boards/Commissions
Date: Tuesday, February 14, 2023 1:51:53 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you validate the sender and know the content is safe. Please forward this email to phish@maderacounty.com if you believe this email is suspicious.

Since Brown Act public emergency allowances related to COVID-19 end in California on February 28th, teleconferencing allowances (related to posting members' physical locations on agendas) also end.

Please note the following requirements and allowances.

I. Teleconference Requirements (when there are no public emergency or other allowances)

1. Agendas must be posted at all teleconference physical locations
2. Each teleconference location must be listed on the meeting notice and agenda
3. Each teleconference location must be accessible to the public, allowing for public comment.
4. Quorum within county: At least a quorum of the members must participate from locations within the county (or jurisdiction)
5. Votes by Roll Call: All votes must be by roll call
6. Allowances have additional requirements (see below)

II. Allowances related to "Just Cause" or "Member Emergency"

Suggested Agenda & Agenda Addendum Text:

At the beginning of the agenda:

[Name of Board/Commission] may take action at the beginning of the meeting regarding requests for "Just Cause" or "Emergency" allowances provided that related Brown Act guidelines are met. (Guidelines are listed on the last page of this agenda.)

At the end of the agenda:

Brown Act "Just Cause" or "Member Emergency" Allowance Guidelines:

Requirements: A local board/commission member may participate remotely without posting their physical location on the agenda if all of the following requirements are met:

1. Quorum at Physical Location - At least a quorum of the members of the board/commission participate in person from a singular physical location clearly identified in the agenda.
2. Public Access - (Both Remote and In-Person) The public may access the meeting through:
 - o A two-way audiovisual platform or
 - o A two-way telephonic service and a live webcasting of the meeting
 - o In-Person Public Access to the physical location.

Circumstances: One of the following circumstances applies:

1. **“Just Cause”** - The member notifies the legislative body at the earliest opportunity possible, including at the start of a regular meeting, of their need to participate remotely for just cause, including a general description of the circumstances relating to their need to appear remotely at the given meeting. The provisions of this clause shall not be used by any member of the legislative body for more than two meetings per calendar year. **or**
2. **“Emergency Circumstances”** - The member requests to participate in the meeting remotely due to emergency circumstances and the board/commission takes action to approve the request. The board/commission shall request a general description of the circumstances relating to the member’s need to appear remotely at the given meeting. A general description of an item generally need not exceed 20 words and shall not require the member to disclose any medical diagnosis or disability, or any personal medical information.

Procedures:

1. Member Request - A member shall make a request to participate remotely at a meeting pursuant to this clause as soon as possible. The member shall make a separate request for each meeting in which they seek to participate remotely.
2. Board/Commission Response - The board/commission may take action on a request to participate remotely at the earliest opportunity. If the request does not allow sufficient time to place proposed action on such a request on the posted agenda for the meeting for which the request is made, the legislative body may take action at the beginning of the meeting.
3. Disclosure - The member shall publicly disclose at the meeting before any action is taken, whether any other individuals 18 years of age or older are present in the room at the remote location with the member, and the general nature of the member’s relationship with any such individuals.
4. BOTH Audio & Visual Participation - The member shall participate through both audio and visual technology.
5. Limits to Remote Participation - The provisions of this subdivision [of the Brown Act] shall not serve as a means for any member of a legislative body to participate in meetings of the legislative body solely by teleconference from a remote location for a period of more than three consecutive months or 20 percent of the regular meetings for the local agency within a calendar year, or more than two meetings if the legislative body regularly meets fewer than 10 times per calendar year.

DEFINITIONS:

“Emergency circumstances”: A physical or family medical emergency that prevents a member from attending in person.

“Just cause” means any of the following:

- 1.

A childcare or caregiving need of a child, parent, grandparent, grandchild, sibling, spouse, or domestic partner that requires them to participate remotely.

2.

A contagious illness that prevents a member from attending in person.

3.

A need related to a physical or mental disability.

4.

Travel while on official business of the legislative body or another state or local agency.

For additional information, see pages 4+ of the Brown Act Guide: calbhbc.org/brown-act

Madera County
Behavioral Health Advisory Board
2/15/23

Director Moreno-Peraza, MSW, LCSW

MCDBHS Report

Workforce

- We are starting to see a new wave of clinicians, case workers, and some administrative staff leaving or planning to leave BHS due to several factors such as: High Cost of Living, Low Salary, moving closer to their homes or to their kids, Changing Careers, or finding employers that allow for telework options.
- Leadership changes as well. Assistant Director Julie Morgan is retiring at the end of March. Recruitment is underway. Please send us qualified candidates.
- Plan to meet with CSU Fresno Dean of Social Work Department & with Madera community College President to address ways to grow our own workforce in the Central Valley.

Customer Service and Welcoming Environments

- Moved CSOC OP to 117 N. R Street, Madera (aka PRC). They also have a new name: Children, Youth, and Families Recovery Center, CYFRC
- Adult Program, FSP, and Prevention Team, Forensics Team moved to 209 7th Street to ensure for client and staff safety plus allow for kids, youth, and families to have separation from adults.
- Bilingual Signage will be up in both Madera facilities later this spring.
- Welcome Sign will be in English and Spanish at 7th Street.
- We plan to train all front desk on Customer Service and the AIDET model to help build trust and reduce anxiety of the clients that come to our programs. The goal is to connect and build a relationship so they can keep coming.
- Double Booking of appointments is starting later this month to increase our Show Rat, which is currently between 18%-20%. We are also planning to engage our clients when they come to their first appointment and assign them to an orientation group or do a warm hand off to the therapist/provider so we can engage them quickly.

Budget FY23-24

- We are in the planning phases and identifying areas needing more infrastructure to comply with State and funding requirements. We are reviewing staffing needs to ensure we meet and plan for caseload growth with all CalAIM requirements.
- County Budgets are due 3/3/23
- We plan to resource BHS Department appropriately and establish units or teams strategically to meet clients' needs such as a Housing Services Team to help with Homelessness, Case Management Team to be more focused and standardized regarding the services provided, frequency, and the intensity required, a Contracts Management Team, as more contracting needs are surfacing with Payment Reform, contract monitoring, RFPs required by MHSA and other SUD funding, etc., plus formalizing a Billing Unit in Fiscal to ensure revenue sources are captured and leveraged to sustain and enhance services for our clients, and to add an IT and Data/Research components in our department.

Information technology

- We are working with inSync, our electronic health record, EHR, on data we need for our required reports by State DHCS. Our Quality and Data Management Division Manager along with our EHR lead Division Manager are working closely with inSync to ensure we have no major barriers to meeting these requirements.
- We need to prepare our EHR and data system under BHQIP, DHCS BH Quality Improvement Program under CalAIM, to ensure we do Data Sharing with Managed Care Plans, prepare for 274 project compliance, HEDIS BH performance measures, PIPs.
- A statewide Enterprise EHR under CalMHSA, Streamline Healthcare Solutions, is a solution for CalAIM requirements and for other funding sources. More updates will be provided on Madera

CALAIM Funding Opportunities

- Madera County applied for CalAIM Round 5 BHCIP youth & adult CSU & adult Sobering Center on 2/13/23. We applied for \$25 million for construction of new county-owned facility. This facility will operate 24/7, 365 days per year and will be contracted out. It's zoned institutional so no NIMBY issues. BHCIP Grant Awards will be announced in May-June, 2023.

Trainings

- ASAM trainings are being provided to MH/SUD staff in our efforts to build capacity to serve the community, cross-train staff, and proceed with our plan for service integration at the client level. Workforce is still short, so we need to maximize the staffing we currently have.
- Cultural Competence trainings are also being planned for this year to meet the needs of our diverse client populations.

Programs and Services

- Crisis Care Mobile Unit, "CARES Team", is fully operational in partnership with Westcare, contractor provider. The teams operate 3 shifts (AM, PM, Night) and are responding timely to crises countywide, plus making a difference in ensuring clients are connected to the right resource. They offer walk-ins, scheduled, and field services, 24/7, 365 days per year, holidays and weekends, PM & Night shifts are covered by Westcare and day shift by County BHS.
- Housing Homeless BH clients is a top priority. A housing capacity tracking grid has been developed to know the availability of housing units for timely placements.
- Short Term Treatment is being planned to help clients with what they need and teach life skills to manage demand.
- Group Based Treatment is also being planned in mental health, along with some individual therapy, medications, case management, so our clients can have a Care Team comprised of a multi-disciplinary team to provide holistic care. Group Counseling already exists in SUD and it's very successful.
- Case Management will be reviewed so we can maximize these services for our clients. Intensity, duration, frequency will be standardized to meet the needs of our clients.
- Residential Placements unit is also being reviewed to ensure we bill Medi-Cal, as needed.
- New psychiatric hospital, River Vista is coming to Madera County later this spring. This hospital will serve all ages and co-occurring clients. Dr. Dutile is presenting today on this great resource for our county.
- Prevention, Education, and Community Outreach Team is busy doing education workshops, connecting clients to services, and using social media to engage multiple communities.
- MHSA New 3 Year Planning Process is underway doing community presentations to solicit input.



River Vista

BEHAVIORAL HEALTH

Universal Health Services (UHS), one of the nation's largest and most respected providers of hospital and healthcare services, has 400+ acute care hospitals, behavioral health facilities and ambulatory centers across the U.S., Puerto Rico and the U.K. As we continue to grow, we stay focused on making health a positive and local experience

400+ FACILITIES

89K EMPLOYEES

3.2M PATIENTS PER YEAR

Our Mission

To provide superior quality healthcare services that:
PATIENTS recommend to family and friends,
PHYSICIANS prefer for their patients,
PURCHASERS select for their clients,
EMPLOYEES are proud of, and
INVESTORS seek for long-term returns.



- Ground Breaking ceremony began September 2021, 128 bed behavioral health hospital will serve patients from ages 5 and up
- Opening timelines hold for
 - Board of Pharmacy license application in review process
 - CDPH Acute Psychiatric Hospital license application end of Spring 2023 (COC)
 - Furniture and IT installation beginning March 2023
 - Grand Opening scheduled for early Summer 2023
 - First Patient Day scheduled for 06/06/2023
 - Joint Commission Application submitted and site visit slotted for August 2023
 - Exploring community needs for IOP/PHP which is scheduled to begin Fall 2023

Key Updates: Year in review and results

YTD results

- **Holding of Certificate of Compliance/ Date of Occupancy for 4/20 as of today**
- **1st patient day 6/06/2023 with reservations**

Accomplishments

- **Key Leadership hires**
 - **CMO hired 10/22 with strong community connections and positive reputation; ramping up psychiatric contracts**
- **Positive timeline for contracts**
- **Developing strong partnership with Valley Children's Hospital**
- **Promising community partnership collaborations (CHA, county providers, regional initiatives)**
- **Introduction letters 10/22 to potential payer mix**

2022/2023 Challenges

- **FPD June 6 due to construction delays**
- **Delays in components of elevators delivery**
- **Post COVID-19 inflation of salaries and Sign-on bonuses**
- **CDPH application timeline tight with Certificate of Compliance**
 - **Seeking consultation**
- **Balancing cost of original Proforma with preopening costs and lessons learned regarding hiring timeline as it relates to FPD**

Opportunities: Where we are headed for 2023

- **Early 2023 Front line staff hiring which will coincide with ramp up**
- **Adolescent Child Unit opening early Fall 2023**
- **Schedule CMS review**
- **IP ramping up post Joint Commission anticipated July-August 2023**
- **Fall 2023 ramp up of IOP/ PHP and subsequent TJC**
- **Continue integrating into the psychiatric continuum of care within the larger community partners**
- **Developing relationships related to residency and training opportunities (MDs, Dos, NP, RNs, LVNs and Clinicians)**

Meet Our Team!



Robert Dutile, *PhD. CEO*



Xavier Townsend,
Interim CFO



Sukhjot Brar, *MD CMO*



Stephanie Conrad, *CNO*



Del Garbanzos,
HR Director



Raul Salazar, *DPO*



Alex Rocha,
PI/Risk Director



Franchesca Sanchez,
Executive Assistant



Bridget Nixon,
HIM Director



Christina Agda,
DCS



Hope House of Madera County

Calendario del programa Juvenil



117 North R Street, Suite 103, Madera CA 93637 (559) 664-9021

M
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R
Z
O

Lunes	Martes	Miércoles	Jueves	Viernes
<p>4:00pm</p> <p>Lunes de Motivación</p>	<p>4:00pm</p> <p>¡Prácticas!</p>	<p>2:30pm</p> <p>Nutrición</p> <p>Bienestar</p>	<p>4:00pm</p> <p>¡Prácticas!</p>	<p>4:00pm</p> <p>musica</p>
<p>4:30pm</p> <p>Cuidado Personal</p>	<p>4:30pm</p> <p>Torneo de Juegos</p>	<p>3:00pm</p> <p>Miércoles de Bienestar</p>	<p>4:30pm</p> <p>MUESTRA TU CREATIVIDAD</p>	<p>4:30pm</p> <p>¡Me Voy a Sentir Bien!</p>

ABIERTO DE
Lunes a Viernes
2pm-6pm

Horas de Socialización: 2pm a 4pm

- Almuerzo con amigos – Miercoles el 8 de Marzo
- Compras de bajo costo – Miercoles el 15 de Marzo
- Celebración del Día de San Patricio – Viernes el 17 de Marzo
- Cerrado por entrenamiento – Viernes el 31 de Marzo



EMOCIONAL · ESPIRITUAL · INTELECTUAL · FISICA · AMBIENTAL · FINANCIERA · OCUPACIONAL · SOCIAL



Hope House of Madera County Youth Program Calendar



117 North R Street, Suite 103, Madera CA 93637 (559) 664-9021

M
A
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C
H

Monday	Tuesday	Wednesday	Thursday	Friday
<p><u>4:00pm</u></p> <p>Motivational MONDAYS</p>	<p><u>4:00pm</u></p> <p>Let's Chat!</p>	<p><u>2:30pm</u></p> <p>NUTRITION & WELLNESS</p>	<p><u>4:00pm</u></p> <p>Let's Chat!</p>	<p><u>4:00pm</u></p> <p>MUSIC love</p>
<p><u>4:30pm</u></p> <p>the <i>Self Care</i> station</p>	<p><u>4:30pm</u></p> <p>GAME TIME!</p>	<p><u>3:00pm</u></p> <p>wellness wednesdays</p>	<p><u>4:30pm</u></p> <p>Creativity Corner</p>	<p><u>4:30pm</u></p> <p>Feel good Friday</p>

OPEN
Monday-Friday
2pm-6pm

Socialization Hours: 2pm-4pm

- Lunch with Friends – Wednesday, Mar. 8th
- Shopping on a Budget – Wednesday, Mar. 15th
- St. Patrick's Day Celebration – Friday, Mar. 17th
- CLOSED for Staff Training – Friday, Mar. 31st



MOTIVATIONAL - SPIRITUAL - INTELLECTUAL - PHYSICAL - ENVIRONMENTAL - FINANCIAL - OCCUPATIONAL - SOCIAL





Hope House of Madera County

Calendario para el programa de adultos - Marzo



117 North R Street, Suite 103, Madera CA 93637 (559)664-9021

Lunes	Martes	Miercoles	Jueves	Viernes
8:30am Placticando y tomando café 	8:30am Eventos Actuales	8:30am Cuidado Personal	8:30am NUTRITION & WELLNESS 	8:30am Placticando y tomando café 
9:00am Caminata 	9:00am Caminata 	9:00am Caminata 	9:00am Caminata 	9:30am Cuidado Personal
10:00am Música del Corazón	10:00am Torneo de Juegos	10:00am Torneo de Juegos	10:00am Torneo de Juegos	

Abierto de Lunes a Viernes de 8:00am a 12pm

- Almuerzo con Amigos - Viernes el 3 de Marzo
- Viaje al MCWC - Jueves el 9 y 23 de Marzo
- Celebración del Día de San Patricio - Viernes el 17 de Marzo
- Cerrado por entrenamiento - Viernes el 31 de Marzo



EMOTIONAL - SPIRITUAL - INTELLECTUAL - PHYSICAL - ENVIRONMENTAL - FINANCIAL - OCCUPATIONAL - SOCIAL



Hope House of Madera County March Adult Program Calendar



117 North R Street, Suite 103, Madera CA 93637 (559)664-9021

Monday	Tuesday	Wednesday	Thursday	Friday
<p>8:30am</p> <p>Coffee Talk</p>	<p>8:30am</p> <p>Current Events</p>	<p>8:30am</p> <p>wellness wednesdays</p>	<p>8:30am</p> <p>NUTRITION & WELLNESS</p>	<p>8:30am</p> <p>Coffee Talk</p>
<p>9:00am</p> <p>Walk it out</p>	<p>9:00am</p> <p>Walk it out</p>	<p>9:00am</p> <p>Walk it out</p>	<p>9:00am</p> <p>Walk it out</p>	<p>10:00am</p> <p>SELF CARE FRIDAY</p>
<p>10:30am</p> <p>MUSIC love</p>	<p>10:30am</p> <p>GAME TIME!</p>		<p>10:30am</p> <p>GAME TIME!</p>	

OPEN:
Monday-Friday
8am - 12pm

OPEN Monday - Friday from 8:00am to 12:00pm



- Lunch with Friends - Friday, Mar. 3rd
- Trip to visit the MCWC - Thursday, Mar. 9th & 23rd
- St. Patrick's Day Celebration - Friday, Mar. 17th
- CLOSED for Staff Training - Friday, Mar. 31st



EMOTIONAL - SPIRITUAL - INTELLECTUAL - PHYSICAL - ENVIRONMENTAL - FINANCIAL - OCCUPATIONAL - SOCIAL