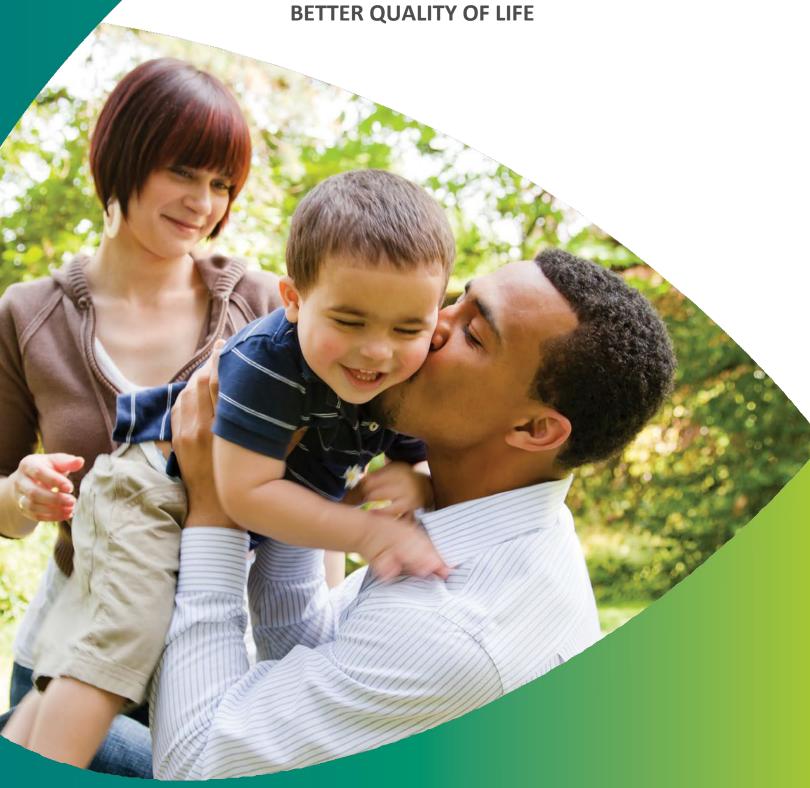


# **Community Supports**

SERVICES TO HELP YOU LEAD A BETTER QUALITY OF LIFE





## Introduction

Your health is important to us at CalViva Health. We can help you get care where and when you need it most. Let us help you find services that can help you live a healthy life.

Community Supports are new services provided by local organizations to help every person reach their full health potential. CalViva Health members have access to these optional Community Supports services. If you qualify, there are 14 types of services that can help you with your health and well-being. See what you may need and qualify for.



Community Supports is a
California Advancing and
Innovating Medi-Cal (CalAIM)
program put in place by the
Department of Health Care
Services (DHCS). It is one
of many programs to help
improve the health of Medi-Cal
members across the state.

To learn more or to sign-up for a Community Supports services:

- Call CalViva Health at 888-893-1569 (ΠΥ:711) toll free 24 hours a day, 7 days a week.
- Call the State's Medi-Cal Health Care Options at 800-430-4263 (TTY 800-430-7077).
- You may also ask your doctor or clinic about the services.

## **Services to Address Homelessness and Housing**

Community Supports service	What you can get
Housing Transition Navigation Services	Help with getting housing. This may include help with:
	<ul> <li>Looking for a place to live or housing.</li> </ul>
	<ul> <li>How to apply for housing.</li> </ul>
	<ul> <li>Making a housing support plan.</li> </ul>
	<ul> <li>YOU MAY BE ABLE TO GET SERVICES IF YOU:</li> <li>Are listed for housing help through the local homeless Coordinated Entry System, or similar system.</li> </ul>
	<ul> <li>Are experiencing homelessness.</li> </ul>
	<ul> <li>Are at-risk of becoming homeless.</li> </ul>
Housing Tenancy and Sustaining Services	Help with <b>keeping your housing once you've moved in.</b> This may include support with budgeting, timely rent payments, and understanding lease agreement rights and responsibilities.
	YOU MAY BE ABLE TO GET SERVICES IF YOU: • Receive Housing Transition/Navigation services.
	<ul> <li>Are listed for housing help through the local homeless Coordinated Entry System, or a system like it.</li> </ul>
	<ul> <li>Are experiencing homelessness.</li> </ul>
	<ul> <li>Are at-risk of being homeless.</li> </ul>
<b>Housing Deposits</b>	Help with getting housing. This includes:
	Security deposits to get a lease.
	<ul> <li>First month's coverage of utilities.</li> </ul>
	• First and last month's rent if required before move-in.  YOU MAY BE ABLE TO GET SERVICES IF YOU:
	<ul> <li>Receive Housing Transition/Navigation services.</li> <li>Are listed for housing help through the local homeless</li> </ul>
	Coordinated Entry System, or a system like it.
	Are experiencing homelessness.

# **Recuperative Services**

Community Supports service	What you can get
Recuperative Care (Medical Respite)	Short-term housing care for those who no longer need to be in a hospital but still need to heal from injury or illness.
	<ul> <li>YOU MAY BE ABLE TO GET SERVICES IF YOU:</li> <li>Are at-risk of needing to be in the hospital, or are just out of the hospital.</li> </ul>
	<ul> <li>Live alone with no formal support.</li> </ul>
	<ul> <li>Face the prospect of having no housing. Or, you have housing that could harm your health without upgrades.</li> </ul>
Respite Services	Short-term relief given to caregivers of those who need care or support on a short-term basis.
	YOU MAY BE ABLE TO GET SERVICES IF YOU:  • Live in a place that limits your daily activity.
	<ul> <li>Are needing a caregiver to provide most of your support.</li> </ul>
	<ul> <li>Need caregiver relief to avoid being placed in a nursing home or someplace like it.</li> </ul>
Short-Term Post-Hospitalization Housing	A place where you can keep getting care for mental, or substance use disorder needs as soon as you leave a hospital.
	YOU MAY BE ABLE TO GET SERVICES IF YOU:
l H l	<ul> <li>Are leaving healing care.</li> </ul>
•••	<ul> <li>Are leaving an inpatient hospital.</li> </ul>
	<ul> <li>Meet the HUD meaning of homeless.</li> </ul>
Sobering Centers	A place where you can get help with alcohol or problems with drinking rather than being taken to an emergency department or jail instead.
	YOU MAY BE ABLE TO GET SERVICES IF YOU ARE:
	<ul> <li>Aged 18 and older and are drunk.</li> </ul>
	<ul> <li>Taken to an emergency department or a jail.</li> </ul>
	<ul> <li>Sent to an emergency department and are a good fit for a Sobering Center.</li> </ul>

# **Services for Long-Term Well-Being in Home-Like Settings**

Community Supports service	What you can get
Asthma Remediation	Changes to a home to get rid of harmful asthma triggers.
	YOU MAY BE ABLE TO GET SERVICES IF YOU:
	<ul> <li>Have had poorly controlled asthma in the past 12 months as defined by:</li> </ul>
	<ul> <li>An emergency department visit.</li> </ul>
	<ul> <li>Being admitted into a hospital.</li> </ul>
	<ul> <li>Two sick or urgent care visits.</li> </ul>
	<ul> <li>Have a score of 19 or lower on the asthma control test.</li> </ul>
Day Habilitation Programs	Programs given to help you learn the skills needed to live in home-like settings. They can include training on use of public transportation or how to prepare meals.
	YOU MAY BE ABLE TO GET SERVICES IF YOU:
<b>(7)</b>	<ul> <li>Are experiencing homelessness.</li> </ul>
11 00 1	<ul> <li>Are no longer homeless and have entered housing in the last 24 months.</li> </ul>
	<ul> <li>Are at-risk of being homeless. Or, home-like setting could be improved.</li> </ul>
Environmental Accessibility Adaptation (Home Modifications)	Changes to a home for your health and safety. Also, changes that allow you to function freely in the home. These may include ramps and grab bars.
	YOU MAY BE ABLE TO GET SERVICES IF YOU:
	<ul> <li>Are at-risk for being placed into a nursing home.</li> </ul>
Meals/Medically Tailored Meals/ Medically Supportive Foods	Meals that are delivered to your home that are prepared and cooked based on your health and diet needs. This includes meals needed after you are released from the hospital.
	YOU MAY BE ABLE TO GET SERVICES IF YOU:
	<ul> <li>Have chronic conditions.</li> </ul>
	<ul> <li>Are released from the hospital or skilled nursing home.</li> </ul>
	<ul> <li>Are high risk of being admitted to a hospital or nursing home placement.</li> </ul>
	<ul> <li>Have major care management needs.</li> </ul>
	<ul> <li>Are assessed by a registered Dietitian or licensed Nutrition Professional.</li> </ul>

# Services for Long-Term Well-Being in Home-Like Settings (cont.)

Community Supports service	What you can get
Nursing Facility Transition/ Diversion to Assisted Living Facilities	Services given to help you move out of a nursing home to community settings, like an assisted living facility. This can also be services to keep you from being placed in a nursing home.
	YOU MAY BE ABLE TO GET SERVICES IF YOU:  Nursing Home Transition
	<ul> <li>Have lived 60+ days in a nursing home.</li> </ul>
<b>→</b>	<ul> <li>Are willing to live in an assisted living facility (a place to help you with your daily medical needs) as an option to a nursing home.</li> </ul>
	<ul> <li>Can live safely in an assisted living facility with support.</li> </ul>
	Nursing Home Diversion
	<ul> <li>Want to stay in the community.</li> </ul>
	<ul> <li>Are willing and able to live safely in an assisted living facility with support.</li> </ul>
	<ul> <li>Are now getting nursing home services or meet the lowest standard to get nursing home services.</li> </ul>
Community Transition Services/	Services given to help you if you're moving from a nursing
Nursing Facility Transition to a	<b>home to a home setting</b> where you have to pay for living costs.
Nursing Facility Transition to a Home	home to a home setting where you have to pay for living costs.  YOU MAY BE ABLE TO GET SERVICES IF YOU:
	YOU MAY BE ABLE TO GET SERVICES IF YOU:  • Are now getting a medically needed nursing home level of
	<ul> <li>YOU MAY BE ABLE TO GET SERVICES IF YOU:</li> <li>Are now getting a medically needed nursing home level of care.</li> <li>Have lived 60+ days in a nursing home and/or Medical Respite</li> </ul>
	<ul> <li>YOU MAY BE ABLE TO GET SERVICES IF YOU:</li> <li>Are now getting a medically needed nursing home level of care.</li> <li>Have lived 60+ days in a nursing home and/or Medical Respite setting.</li> </ul>
	<ul> <li>YOU MAY BE ABLE TO GET SERVICES IF YOU:</li> <li>Are now getting a medically needed nursing home level of care.</li> <li>Have lived 60+ days in a nursing home and/or Medical Respite setting.</li> <li>Want to move back to the community.</li> </ul>
Home	<ul> <li>YOU MAY BE ABLE TO GET SERVICES IF YOU:</li> <li>Are now getting a medically needed nursing home level of care.</li> <li>Have lived 60+ days in a nursing home and/or Medical Respite setting.</li> <li>Want to move back to the community.</li> <li>Can live safely in the community with support services.</li> </ul>
Home  Personal Care and	<ul> <li>YOU MAY BE ABLE TO GET SERVICES IF YOU:</li> <li>Are now getting a medically needed nursing home level of care.</li> <li>Have lived 60+ days in a nursing home and/or Medical Respite setting.</li> <li>Want to move back to the community.</li> <li>Can live safely in the community with support services.</li> <li>Services provided to help you with your daily living needs,</li> </ul>
Home  Personal Care and	<ul> <li>YOU MAY BE ABLE TO GET SERVICES IF YOU:</li> <li>Are now getting a medically needed nursing home level of care.</li> <li>Have lived 60+ days in a nursing home and/or Medical Respite setting.</li> <li>Want to move back to the community.</li> <li>Can live safely in the community with support services.</li> <li>Services provided to help you with your daily living needs, such as:</li> </ul>
Home  Personal Care and	<ul> <li>YOU MAY BE ABLE TO GET SERVICES IF YOU:</li> <li>Are now getting a medically needed nursing home level of care.</li> <li>Have lived 60+ days in a nursing home and/or Medical Respite setting.</li> <li>Want to move back to the community.</li> <li>Can live safely in the community with support services.</li> <li>Services provided to help you with your daily living needs, such as:</li> <li>Bathing</li> <li>Housecleaning</li> </ul>
Home  Personal Care and	<ul> <li>YOU MAY BE ABLE TO GET SERVICES IF YOU:</li> <li>Are now getting a medically needed nursing home level of care.</li> <li>Have lived 60+ days in a nursing home and/or Medical Respite setting.</li> <li>Want to move back to the community.</li> <li>Can live safely in the community with support services.</li> <li>Services provided to help you with your daily living needs, such as:</li> <li>Bathing <ul> <li>Housecleaning</li> </ul> </li> <li>Dressing <ul> <li>Grocery shopping</li> </ul> </li> <li>YOU MAY BE ABLE TO GET SERVICES IF YOU ARE:</li> <li>At-risk for being admitted to a hospital or placed in a nursing</li> </ul>



### Notice of non-discrimination

Discrimination is against the law. CalViva Health follows State and Federal civil rights laws. CalViva Health does not unlawfully discriminate, exclude people or treat them differently because of sex, race, color, religion, ancestry, national origin, ethnic group identification, age, mental disability, physical disability, medical condition, genetic information, marital status, gender, gender identity or sexual orientation.

#### CalViva Health provides:

- Free aids and services to people with disabilities to help them communicate better, such as qualified sign language interpreters and written information in other formats (large print, audio, accessible electronic formats and other formats).
- Free language services to people whose primary language is not English, such as qualified interpreters and information written in other languages.

If you need these services, contact the CalViva Health 24 hours a day, 7 days a week by calling 1-888-893-1569. Or, if you cannot hear or speak well, please call (TTY/TDD 711) to use the California Relay Service. Upon request, this document can be made available to you in braille or accessible PDF, large print, audiocassette, or electronic form. To obtain a copy in one of these alternative formats, please call or write to: CalViva Health, 7625 N. Palm Ave., Suite #109, Fresno, CA 93711, 1-888-893-1569, California Relay 711.

#### **HOW TO FILE A GRIEVANCE**

If you believe that CalViva Health has failed to provide these services or unlawfully discriminated in another way on the basis of sex, race, color, religion, ancestry, national origin, ethnic group identification, age, mental disability, physical disability, medical condition, genetic information, marital status, gender, gender identity or sexual orientation, you can file a grievance with CalViva Health Member Services. You can file a grievance in writing, in person, or electronically:

- By phone: Contact us 24 hours a day, 7 days a week by calling 1-888-893-1569. Or, if you cannot hear or speak well, please call (TTY/TDD 711) to use the California Relay Service
- <u>In writing:</u> Fill out a complaint form or write a letter and send it to: CalViva Health Member Appeals and Grievances Department, P.O. Box 10348, Van Nuys, CA 91410-0348. 1-888-893-1569 (TTY/TDD 711) Fax: 1-877-831-6019
- <u>In person</u>: Visit your doctor's office or CalViva Health and say you want to file a grievance.
- Electronically: Visit CalViva Health's website at www.CalVivaHealth.org.

### OFFICE OF CIVIL RIGHTS - CALIFORNIA DEPARTMENT OF HEALTH CARE SERVICES

You can also file a civil rights complaint with the California Department of Health Care Services, Office of Civil Rights by phone, in writing, or electronically:

- By phone: Call **916-440-7370**. If you cannot speak or hear well, please call **711 (Telecommunications Relay Services).**
- <u>In writing</u>: Fill out a complaint form or write a letter and send it to Deputy Director, Office of Civil Rights, Department of Health Care Services, Office of Civil Rights, P.O. Box 997413, MS 0009, Sacramento, CA 95899-7413.

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- Complaint forms are available at http://www.dhcs.ca.gov/Pages/Language Access.aspx
- Electronically: Send an email to CivilRights@dhcs.ca.gov

### OFFICE OF CIVIL RIGHTS - U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES

If you believe you have been discriminated against because of race, color, national origin, age, disability or sex, you can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights by phone, in writing or electronically:

- By phone: Call **1-800-368-1019**. If you cannot speak or hear well, please call **TTY/TDD: 1-800-537-7697** or **711** to use the California Relay Service.
- In writing: Fill out a complaint form or send a letter to: U.S. Department of Health and Human Services, 200 Independence Avenue SW, Room 509F, HHH Building, Washington, DC 20201 Complaint forms are available at <a href="http://www.hhs.gov/ocr/office/file/index.html">http://www.hhs.gov/ocr/office/file/index.html</a>
- <u>Electronically</u>: Visit the Office for Civil Rights Complaint Portal at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf



**English:** If you, or someone you are helping, need language services, call Toll-Free 1-888-893-1569 (TTY: 711). Aids and services for people with disabilities, like documents in braille, accessible PDF and large print, are also available. These services are at no cost to you.

Arabic: إذا كنت أنت أهر أc شخص ت Nم بمسبعدتو، بحبجة إلى المسبعدة ف الحص Nل على الخدمبت اللغ Nية، فبتصل ببلرم المجبن (TTY: 711) و718-888-893. المسبعدات Nالخدمبت الألشخبص ذ CN اؤ لعبة، مثل المستندات بطريّة برايل، Nالملقبت المنّ الله PDF ( التن يمكن ال Nص Nل الي عب، Nالطبيعة الكبيرة، مت الفرة أيضب تت الفر بذه الخدمبت بد الن تكلفة ببلنسبة أل.

Armenian: Եթե դուք կամ որևէ մեկը, ում դուք օգնում եք, ունեն լեզվական օգնության կարիք, զանգահարեք անվձար 1-888-893-1569 (TTY` 711) հեռախոսահամարով Հաշմանդամություն ունեցող մարդկանց համար հասանելի են օգնություն և ծառայություններ, ինչպես օրինակ՝ բրեյլով փաստաթղթեր, մատչելի PDF և մեծ տպագրությամբ փաստաթղթեր Այս ծառայությունները ձեզ համար անվձար են։

Cambodian: បុរស្ិនបរើអុ**ន** ឬន>ណាភិន់្រេ ?អុអក្សុងជួ = បុរ<sub>(</sub>្រំ)បស់វាជល**ន**ភាសា សូ<ទូ>សវទបៅ ប ? ខ ទ ្ >សវទប ោ = គ ិ រ ៧ ឃុំ-888-893-1569 (TTY: 711) ។ ជាខ្មេ = និងបស់វាក<មេឃេងៗសប្អិរ់<នុស េវិិ រិ ្យថជា ឯកសា>ជាអុក្រេសប្អិរ់<នុស េវិិ >PDF ជ ែ?អាចឃុរ សែប្អិរៈ់<នុស េវិិ >និងឯក សា »ឃុំរីនៃអុក េសជាប្រ ក់ប្រួលបានលត?់ជូនលង់ ដែ ។ បស់វាក <មទាងបនៈេះ និភិនគិនគិរពេសប្អិរ់អនុរមបទ។

Chinese: 如果您或您正在幫助的其他人需要協助語言服務,請撥打免費電話 1-888-893-1569 (TTY: 711)。另外,還為殘疾人士提供輔助和服務,例如點字版、易於讀取的 PDF 和大字版文件。這些服務對您免費提供。

Farsi: ار شمب یب در فرد دی رد کو بو اه کمک مگانید نیبز بو خدمیت زیبنگ دارد، بب شمبرهٔ رای پین (TTY: 711) 1759-893-893-1 تمبس به رید. کمکس κ خدمیتگ مینند مدارک بب خط بریل، چبپ درشت κ PDF دستر سینیر نیز بر لمغل الاالن زیبل عرضو است. این خدمیت نزینو لیر لشمب نخ الاد داشت.

Hindi: यदि आपको, या दिसकी आप मिि कर रहे हैं भाषा स्वााएँ चादहए, तो इस टॉल फ़्री न्हार पर कॉल करें उस,

1-888-893-1569 (TTY: 711)। दवकलांग लोगों के ललए सहायता और स्ना ाएं, े ललदप में िस्तावज़ , सलभ PDF और बडे

दरट वाले , भी उपलब्ध हा ये स्वााएँ आपके ललए त उपलब्ध ह। िस्तावज़ म्फ

**Hmong:** Yog hais tias koj, los sis ib tus neeg twg uas koj tab tom pab nws, xav tau cov kev pab cuam txhais lus, hu rau Tus Xov Tooj Hu Dawb 1-888-893-1569 (TTY: 711). Tsis tas li ntawd, peb kuj tseem muaj cov khoom siv pab thiab cov kev pab cuam rau cov neeg xiam oob qhab tib si, xws li cov ntaub ntawv su uas cov neeg tsis pom kev siv tau, cov ntaub ntawv PDF uas tuaj yeem nkag cuag tau yooj yim thiab cov ntaub ntawv luam tawm uas pom tus niam ntawv loj. Cov kev pab cuam no yog muaj pab yam tsis xam nqi dab tsi rau koj them li.

Japanese: ご自身またはご自身がサポートしている方が言語サービスを必要とする場合は、トールフリーダイアル 1-888-893-1569 (TTY: 711) にお問い合わせください。 点字、アクセシブル PDF、大活字など、障がいのある方のための補助・サービスもご用意しています。これらのサービスは無料で提供されています。

Korean: 귀하 또는 귀하가 도와주고 있는 분이 언어 서비스가 필요하시면무료 전화 1-888-893-1569 (TTY: 711)번으로 연락해 주십시오. 장애가 있는 분들에게 보조 자료 및

서비스(예: 점자, 액세스 가능한 PDF 및 대형 활자 인쇄본)도 제공됩니다. 이 서비스는 무료로 이용하실 수 있습니다.

FLY051482EH00 (10/21)

Laotian: ຖ້າທ່ານ, ຫຼ່ວກຄົນໃດໜຶ່ງທີ່ທ່ານກຳລັງຊ່ວຍເຫຼຼືອ, ຕ້ອງການບໍລິການແປພາສາ, ໂທຫາເບີໂທຟຣີ 1-888-893-1569 (TTY: 711). ນອກນັ້ນ, ພວກເຮົາຍັງມືອຸປະກອນຊ່ວຍເຫຼຼືອ ແລະ ການບໍລິການສຳລບຄົນ ພິການອີກດ້ວຍ, ເຊັ່ນ ເອກະສານແບບບຣາແລ (braille) ສຳລັບຄົນຕາບອດ, ເອກະສານ PDF ທີ່ສາມາດເຂົ້າເຖິງ ໄດ້ສະດວກ ແລະ ເອກະສານພິມຂະໜາດໃຫຍ່. ການບລິການເຫຼຼົ່ານີ້ແມ່ນມີໄວ້ຊ່ວຍເຫຼຼືອທ່ານໂດຍປໍ່ໄດ້ເສຍຄ່າໃດໆ.

Mien: Da'faanh Meih, Fai Heuc Meih Haih Tengx, Oix help Janx-kaeqv waac gong, Heuc Bieqcll-Free 1-888-893-1569 (TTY: 711). Jomc Caux gong Bun Yangh mienh Caux mv fungc, Oix dimc in braille, dongh eix PDF Caux Bunh Fiev, Haih yaac kungx nyei. Deix gong Haih buatc Yietc liuz maiv jaax-zinh Bieqc Meih.

Punjabi: ਜੇ ਤੁਹਾਨੂੰ ੂ, ਜਾਂ ਜਜਸ ਦੀ ਤੁਸੀਂ ਮਦਦ ਕਰ ਰਹੇ ਹੋ, ੂੰਨ੍ਹ ਭਾਸਾ ਸੇਵਾਵਾਂ ਦੀ ਜ਼ਰੂਰਤ ਹੈ, ਤਾਂ 1-888-893-1569 (TTY: 711) 'ਤੇ ਕਾਲ ਕਰੋ। ਅਪਾਹਜ ਲੋਕਾਂ ਲਈ ਸਹਾਇਤਾ ਅਤੇ ਸੇਵਾਵਾਂ, ਜਜਵੇਂ ਜਕ ਬ੍ਰੇਲ ਜਵਿੱਚ ਦਸਤਾਵੇਜ਼, ਪਹੂੰੁਚਯੋਗ PDF ਅਤੇ ਵਿੱਡੇ ਜਪੂੰਟ, ਵੀ ਉਪਲਬ੍ਧ ਹਨ। ਇਹ ਸੇਵਾਵਾਂ ਤੁਹਾਡੇ ਲਈ ਮੁਫ਼ਤ ਹਨ।

**Russian:** Если вам или человеку, которому вы помогаете, необходимы услуги перевода, звоните на бесплатную линию 1-888-893-1569 (ТТҮ: 711); Кроме того, мы предоставляем материалы и услуги для людей с ограниченными возможностями, например документы в специальном формате PDF, напечатанные крупным шрифтом или шрифтом Брайля; Эти услуги предоставляются бесплатно;

**Spanish:** Si usted o la persona a quien ayuda necesita servicios de idiomas, comuníquese al número gratuito 1-888-893-1569 (TTY: 711). También hay herramientas y servicios disponibles para personas con discapacidad, como documentos en braille, en letra grande y en archivos PDF accesibles. Estos servicios no tienen ningún costo para usted.

**Tagalog:** Kung ikaw o ang taong tinutulungan mo ay kailangan ng tulong sa mga serbisyo sa wika, tumawag nang Walang Bayad sa 1-888-893-1569 (TTY: 711). Makakakuha rin ng mga tulong at serbisyo para sa mga taong may mga kapansanan, tulad ng mga dokumentong nasa braille, naa-access na PDF at malaking print. Wala kang babayaran para sa mga serbisyong ito.

Thai: หากคณ หรอ คนทคณ ช่วยเหลอ ต้องการบรก ารดา ันภาษา โทรแบบไมเ่ ธรรมเนยม

บรก าร 1-888-893-1569 (TTY: 711) นอกจากนยังมความชวยเหลอ และบรการสาหร**ับผทพลภาพ** ั พ

เชน เอกสารอักษรเบรลล์, PDF ทเขา ัถงได, ัมพขนาดใหญ่ บรการเหลา นไมม และเอกสารทพ ค่าใชจัายสาหรับคณ

**Ukrainian:** Якщо вам або людині, якій ви допомагаєте, потрібні послуги перекладу, телефонуйте на безкоштовну лінію 1-888-893-1569 (ТТҮ: 711); Ми також надаємо матеріали та послуги для людей з обмеженими можливостями, як-от документи в спеціальному форматі PDF, надруковані великим шрифтом чи шрифтом Брайля; Ці послуги для вас безкоштовні;

Vietnamese: Nếu quý vụ hoặĐ IJi đó mij quý vụ đIJng giúp độ cần dụch vỚ ngôn ngữ, hãy gọi Số miễn phí 1-888-893-1569 (TTY: 711); Chúng tôi Đũng Đó sẵn các trộ giúp và dụch vỚ dành cho người khuyết tật, như tài liễu dạng chữ nổi braille, bẢn in khổ lớn và PDF có thể tiếp cận đưộc. Quý vụ đưộc nhận các dụch vỚ này miễn phí.

## To learn more or to sign-up for a Community Supports services

- Call CalViva Health at 888-893-1569 (TTY:711) toll free 24 hours a day, 7 days a week.
- Call the State's Medi-Cal Health Care Options at 800-430-4263 (TTY 800-430-7077).