



**Inpatient Psychiatric Hospitalization Concurrent Review and Authorization
- FOR IMMEDIATE RELEASE -**

Effective July 1, 2022, Madera County is participating in the Inpatient Psychiatric Hospitalization Concurrent Review and Authorization initiative recently launched by the California Mental Health Services Authority (CalMHSA) in collaboration with Keystone Peer Review Organization, Inc. (Kepro). Information about this new service was shared with the California Hospital Association in a letter dated April 26, 2022, and additional notice was sent out to all CHA members on May 9, 2022, which provided additional information about this service as well as training and contract information. The intent of the CalMHSA-Kepro services is to improve the inpatient psychiatric authorization request and concurrent review process for California hospitals and MHPs by unifying disparate processes into a centralized workflow.

To submit authorization requests and clinical documentation for Madera County moving forward, your staff will need to attend two required Kepro trainings which will provide information about their online portal, Atrezzo, which is where all authorization requests and clinical documentation will be submitted. The first training session is designated for the individual who will be acting as the portal administrator for your facility and will be responsible for adding and removing users. The second session will be for anyone who will be entering cases and documentation into Kepro's provider portal for review and authorization. Upon completion of the trainings, hospitals will be provided a registration code by Kepro which will allow access to the Atrezzo portal.

For additional information about upcoming training dates (both live and recorded) please visit the CalMHSA - Kepro website at: <https://calmhsa.kepro.com/training-links>. The <https://calmhsa.kepro.com/> webpage will also include information about participating counties as additional counties will be joining this initiative on a rolling basis over the coming months.

Sincerely,

Connie Moreno-Peraza, Behavioral Health Director
Madera County Behavioral Health
209 E. 7th Street
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If you have additional questions, Kepro's California help desk is staffed between the hours of 8:00 am through 5:00 pm Pacific Time (PT): Phone: 866-449-2737; Fax: 833-551-2637; Email: CARreviews@Kepro.com

