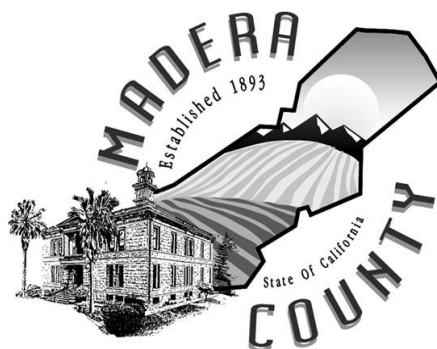


# CLIENT SUGGESTION

## MADERA COUNTY BEHAVIORAL HEALTH SERVICES



Please ask receptionist about your **right to free language assistance** services as well as alternative formats of this brochure. If you have **physical limitations**, we will help you find available, appropriate and accessible services.

**If you need assistance with completing this form:**

- ◆ You may ask any Behavioral Health Services staff to assist you.
- ◆ You may call the Patients' Rights Advocate at **(559) 673-3508 ext. 1267**
- ◆ You may ask anyone to act on your behalf at any time.

Please return this completed form to the receptionist or place in the Suggestion Box or mail to:

**Madera County  
Behavioral Health Services  
Mental Health Plan  
P.O. Box 1288  
Madera, CA 93639**

**PROBLEM RESOLUTION NUMBERS**

- ◆ Mental Health Plan/Quality Management Coordinator  
**(559) 673-3508 or (888) 275-9779** Toll free
- ◆ Patient's Rights Advocate  
**(559) 673-3508** ext. 1270 or **(888) 275-9779** Toll free
- ◆ State Ombudsman  
**(800) 452-896-4042** Toll free  
TTY **(800) 896-2512**  
Email: [MHombudsman@dhcs.ca.gov](mailto:MHombudsman@dhcs.ca.gov)

<p><b><u>Behavioral Health Director</u></b> Connie Moreno-Peraza, LCSW (559) 673-3508 Toll Free (888) 275-9779</p>
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TTY **(800) 735-2929**  
Cal Relay Dial **711**  
Speech to Speech **(866) 288-1909**

**MADERA COUNTY BEHAVIORAL HEALTH  
SERVICES**

**We want your input!**

Date: \_\_\_\_\_ Service Location: \_\_\_\_\_

*Please print or write clearly.*

Madera County Behavioral Health Services welcomes your suggestions to improve services and make your visits as positive and helpful as possible. Attach additional pages if necessary.

Suggestion(s): \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

May we contact you regarding your suggestion?

Yes You may contact me regarding this suggestion.

No I prefer that you do not contact me.

Today's Date: \_\_\_\_\_

Signature (optional): \_\_\_\_\_

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*This portion is optional.*

Name:

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Address:

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Telephone Number: (What is the best time to call?):

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