



**2013-2014
Madera County Grand Jury Report
Programs and Services for
Madera County Senior Citizens**

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Introduction:

Madera County Senior Citizens Program was selected for investigation by the grand jury because it has been several years since it was last reviewed. There are many services that are available to the senior residents of Madera County. Most of the information is online however some seniors are not computer literate and may have a difficult time retrieving the information. Madera County does not have a Department of Parks and Recreation. The Senior Health Fair provides an overview of other available Senior Programs provided by County, State, and Federal agencies. There are Senior Citizen Centers available throughout the county. Centers visited were Frank A. Bergon Senior Center, Pan American Community Center and the Oakhurst Senior Center.

Facts:

1. Fresno-Madera Area Agency on Aging (FMAAA) has a comprehensive service to inform seniors of services available in Madera and Fresno counties. The agency can be reached at 1-800-510-2020.
2. The City of Madera Senior Center has a paid staff and various teaching programs covering computers and cell phones. The city has two senior centers: Frank A. Bergon Senior Center, 238 South "D" Street, and Pan American Community Center, 703 East Sherwood Way. There is also the Madera Adult Day Care, which is located at 322 West 6th Street.
3. Oakhurst Senior Center has a volunteer staff and receives its funding through activities and Community Action Partnership of Madera County (CAPMC). A respite service is provided for a nominal charge.
4. Some of the FMAAA programs available are:
 - a. Nutrition Program
 - b. Luncheon meals are provided at Senior Centers (\$1.50 - \$1.75 donation)
 - c. Meals on Wheels

5. Family Caregiver Linkages Care includes management programs to promote independence through providing services to help the individual remain safely at home.
6. CAPMC provides the Senior Citizen Bus which serves disabled individuals and those who are 60 years and older who live in Ahwahnee, Bass Lake, Coarsegold, and Oakhurst.
7. Madera County Sheriff's Department Elder Orphan Call Service is a telephonic messaging service which stores a subscriber's name, telephone number, address, emergency contact information, and call times. This is a system which checks on the welfare of the subscriber.
8. Programs at Madera County Senior Centers
 - a. Adult Day Care
 - b. Family Caregiver Support Program
 - c. Respite Program for Caregivers
 - d. Senior Companion - Seniors providing assistance to other seniors that are frail, lonely or homebound
 - e. Beginning and intermediate computer classes at the Frank Bergon Center and the Pan American Center
9. State and Federal Programs
California Telephone Access Program (CTAP): Lifeline program, adaptive phones for the blind, hearing impaired, and speech impediment assistance are provided at no charge to those in need of these services.
10. California Alternate Rates for Energy (CARE)
PG&E Energy discounts are available for any age group based on income.

Findings:

1. The services provided are very important to the seniors of Madera County.
2. Information about the services needs to be more widely available.

Recommendations:

The Grand Jury Recommends that:

Senior Citizen Centers provide better advertising for all services available to senior citizens.

Respondents:

Director
Fresno-Madera Area Agency on Aging
3837 North Clark Street
Fresno, CA 93726

Informational:

Director, Mary Anne Seay
Madera Parks and Recreation Service
701 East 5th Street
Madera, CA 93638

Director
Madera County Adult Social Services
629 East Yosemite Avenue
Madera, CA 93638

Director
Oakhurst Senior Center
39800 Fresno Flats Road
Oakhurst, CA 93644