



**2010-2011
Madera County Grand Jury
Final Report
Citizen Complaint Regarding
Department of Social Services**

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MADERA COUNTY GRAND JURY
FINAL REPORT
CITIZEN COMPLAINT REGARDING
DEPARTMENT OF SOCIAL SERVICES**

Introduction:

On August 27, 2010, the Grand Jury received a Citizen Complaint setting forth a broad array of concerns involving the Madera County Department of Social Services (DSS), e.g., discrimination, aiding of “illegals” to reside in the United States, college tuition issues, and violation of immigration and sheltering laws.

The complaint alleged that:

- DSS discriminated by denying complainant admittance to the non-English speaking Medi-Cal orientation class;
- U.S. citizens are required to submit multiple forms of identification while non-U.S. citizens are exempted from all identification requirements;
- Civil laws are violated by providing food and housing, with “20 million illegals knowingly drawing from our social programs”;
- Illegals are receiving free college education in California.

The Grand Jury decided to do a preliminary investigation into the merits of the complaint.

Findings:

On September 17, 2010, the Grand Jury visited DSS and spoke to the Director concerning the allegations set forth in the complaint. The Grand Jury discussed the various aspects of the complaint with the Director.

The Director indicated awareness of the complainant and his concerns. She related that some of her staff who knew of the complainant felt that he was a threat. The Director concurred that something should be done to de-escalate the situation with the complainant. The Grand Jury found the Director cooperative and eager to assist. She agreed to have a very skilled DSS staff person contact the complainant to discuss his concerns. She indicated that she would report back to the Grand Jury.

After the meeting with DSS, the Grand Jury responded to the complainant in a letter dated September 17, 2010, acknowledging his complaint and informing him that the Grand Jury met with DSS on his behalf. The letter advised the complainant that he would be contacted by DSS to assist him.

On September 20, 2010, the Grand Jury received a telephone call from the DSS Director reporting that their contact with the complainant “did not go well.” She informed the Grand Jury

that the complainant was not interested in talking to DSS and that he had filed a lawsuit against the DSS Director. The Director stated that she advised Madera County Counsel of the possible lawsuit and was directed not to talk further with the complainant.

Subsequently, two separate recorded telephone messages were received, several weeks apart, from the complainant at the Grand Jury Office. Both recorded messages were liberally laced with profanity.

The Grand Jury finds that the complainant rejected offers of assistance.

Conclusion:

Because the complainant indicated that he has initiated litigation on this matter, the Grand Jury concludes no further action is appropriate at the present time.

Respondents: Response optional

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